

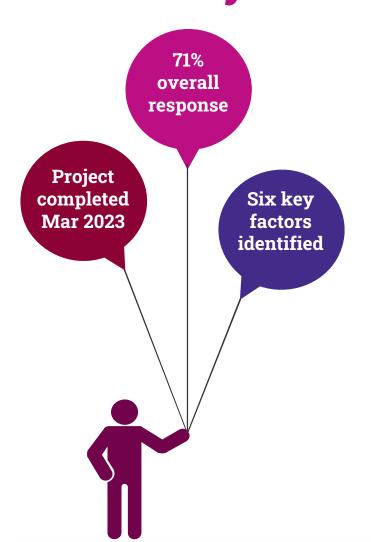
Appendix 1

Disability Survey Results



Disability Survey context







What we did:

Commissioned McKenzie LLP, a specialist Equality, Diversity and Inclusion consultancy, to undertake an external research project with all staff with disabilities and or neurodiverse conditions employed within the Trust.



How we did it:

Employees were invited to take part in any of the following three options:

- . Complete an anonymous online / digital survey
- 2. Join a confidential focus / discussion group
- 3. Take part in a confidential one to one interview



Who took part:

In total, 233 out of the 330 selected employees participated via one or more of the consultation options shown above representing a 71% response rate.



Disability Survey headlines



felt comfortable both presenting their 'whole self' at work – irrespective of their disability

Only 40%

Of respondents felt that requests for reasonable adjustments were considered and accomodated

One in Two

would feel confident reporting that inappropriate behaviour or language used within EEAST would be dealt with accordingly.

and inclusive environment

believed suitable career 32% development, advancement and training opportunities are equally available to all staff in EEAST

32% felt that my manager has sufficient understanding / knowledge about how their Disability affects them and allowed for day to day workplace approaches and expectations to be adjusted

Felt that Inappropriate nicknames, terminology, language of mimicking (relating To terminology, language or Sexuality or Gender Identity) were used with EEAST



A snapshot of Disability comments East of England Ambulance Service



"I have been directly 'outed', mocked and asked why I am doing my job in front of colleagues and a deceased patient + bystanders...colleagues looked uncomfortable, one did ask if I was ok, but did not challenge this (I understand why), bystanders interestingly did and were supportive to me" (1) coll

"Our managers should

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to date Disability

receive up to date Disability

receive up to date Disability

and Neurodiversity

and Support

awareness and support

training"

"I have been told -surely you can't do your job with your type of disability - not how can we best help you to do your job in EEAST."

"There is a clear training and awareness need within EEAST in respect of both Disability and implementing workplace adjustments. Some managers either do not 'get it' or do not want to 'get it'."

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Key Outputs



Some EEAST policies and practices risk unlawful Disability Discrimination

There is inconsistent local practices within different parts of EEAST

Some EEAST managers are poorly trained in respect of Disability and Neurodiversity



Good disability related support and adjustments are provided within EEAST

Reasonable requests for adjustments are made but not always implemented

Unreasonable expectations of the Trust are held by a minority of employees



Disability Action Plan – Initial draft



Comms and Engagement

Add Disability module to Corporate Induction

Let's talk about campaign to include disability awareness programme

Introduce more disability employee stories

Reasonable adjustments

Design consistent rules for reasonable adjustments

Design a central point of contact for advise on reasonable adjustments

Undertake accessibility audit of all EEAST sites

Education and Training

Develop Inclusive leadership training

Design and deliver
Disability and
Neurodiversity
training event

All managers must attend Disability
Awareness Training

Policy and procedure

Revise the Disability Policy

Undertake EqIA assessment of all policies

Revise the Redeployment SOP and promote



Next Steps...











