



Monthly Safeguarding Report

Safeguarding Team

Report Period: April 2021
Date of Report: May 2021

Contents

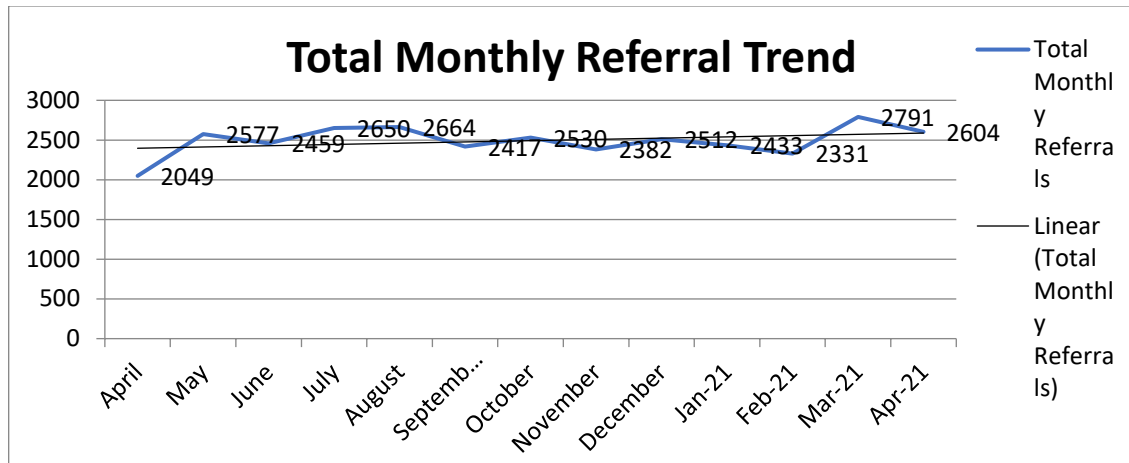
- Summary [Page 3](#)
- Overall Trust Safeguarding Statistics [Page 4](#)
- Audit results [Page 6](#)
- Average SPOC Case Entry Time [Page 11](#)
- SCR/DHR/SAR's [Page 11](#)
- Safeguarding Supervision [Page 12](#)
- Feedback information [Page 12](#)
- RFI & CDOP [Page 13](#)
- Categories of Abuse [Page 13](#)
- Incidents [Page 15](#)
- Frequently Referred [Page 16](#)
- Area & STP Analysis- Detailed referrals & feedback [Page 17](#)

Summary

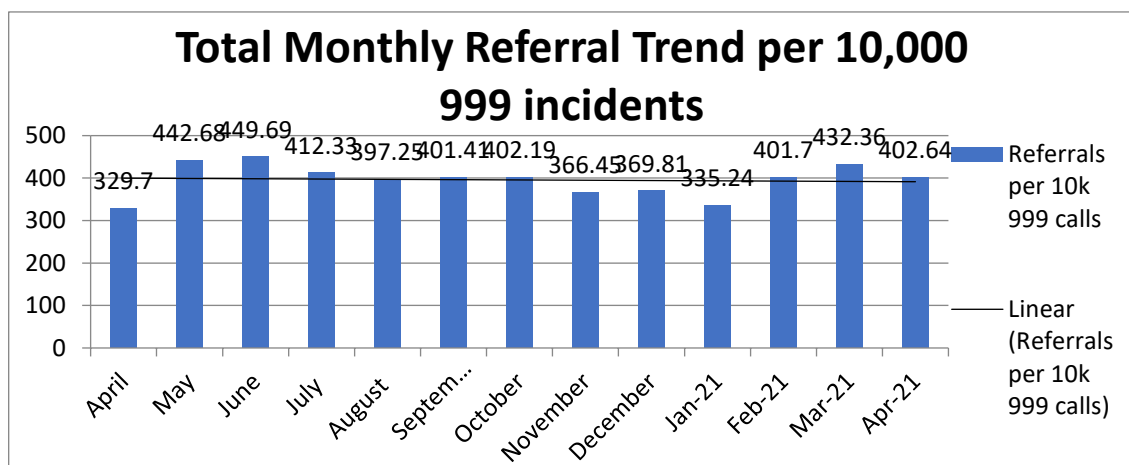
- Safeguarding referrals in April 2021 have decreased to 2604, an annual increase of 21.31% and a 7.18% decrease from the previous month. We are seeing the improved question sets help streamline the referral process and referrals will be sent to the most appropriate service.
- Trust referrals per 10,000 999 incidents decreased to 402.64, an annual increase of 18.11% and a decrease of 7.38% on the previous month.
- SPOC Case Entry Time decreased at 10.48 minutes per referral.
- The total active amount of Serious Case reviews to date at the end of April has increased to 25, with 3 new cases and 0 closed. The team have worked on lowering this figure and closed inactive cases.
- Compliance for Safeguarding Supervision for managers within EEAST who hold a safeguarding portfolio has decreased to 0%. The Safeguarding team are at 63% The Team are working towards an amended list for people receiving supervision.
- 302 feedback email has been provided to staff on referrals during this month.
- Requests for information has increased to 90 in April 2021.
- DATIX Safeguarding incidents decreased to 53. Patient Experiences logged in March decreased to 7
- People who have been frequently referred 3 or more times has decreased to 22.

Overall Trust Safeguarding Statistics

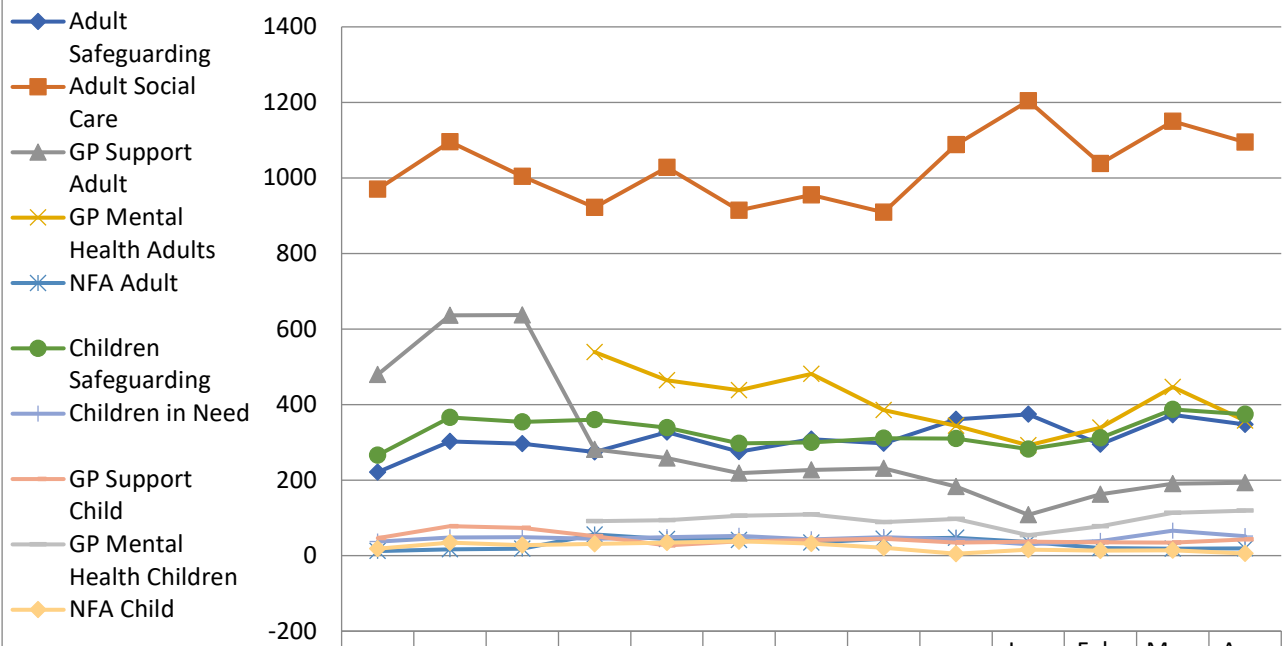
- 2604 Social Care referrals were made as a Trust in April 2021. An annual increase of 21.31% and a decrease of 7.18% on the previous month.



- Referrals per 10,000 999 calls in April 2021 were 402.64, an annual increase of 18.11% and a monthly decrease of 7.38% on the previous month.



Total referrals by Case Type Trend

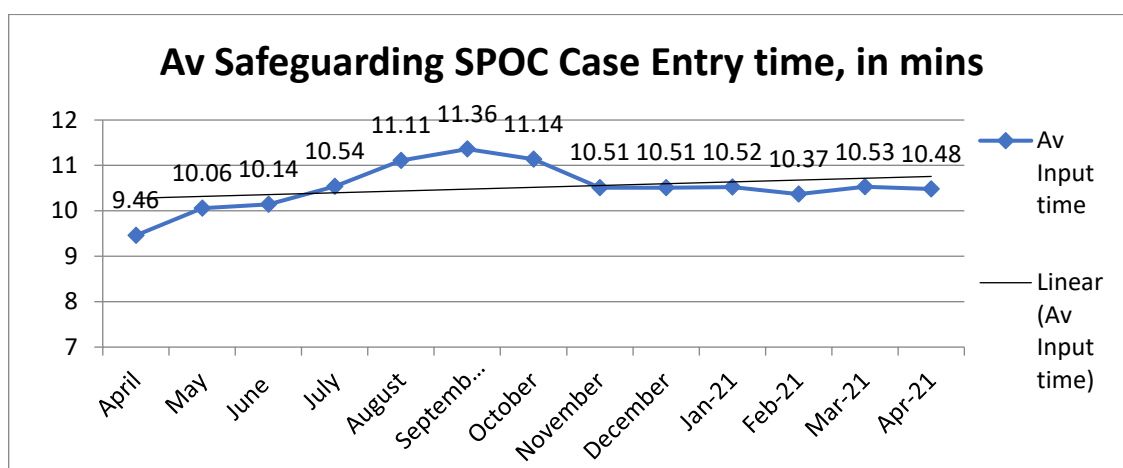


	Apr	May	June	July	Aug	Sep	Oct	Nov	Dec	Jan-21	Feb-21	Mar-21	Apr-21
Adult Safeguarding	221	302	296	274	327	275	308	297	361	374	295	373	347
Adult Social Care	970	1096	1004	922	1028	914	955	909	1088	1204	1038	1150	1095
GP Support Adult	479	636	637	281	258	218	227	231	183	108	162	190	193
GP Mental Health Adults				539	464	438	481	385	344	292	339	446	357
NFA Adult	12	17	18	56	44	41	34	45	47	36	20	18	19
Children Safeguarding	266	366	354	360	339	297	300	311	310	282	312	387	374
Children in Need	37	48	49	45	49	52	43	49	43	30	39	66	51
GP Support Child	46	78	73	51	27	38	41	45	34	37	35	34	43
GP Mental Health Children				91	94	106	109	89	97	54	78	113	119
NFA Child	18	34	28	31	34	38	32	21	5	16	13	14	6

Average SPOC Case Entry Time

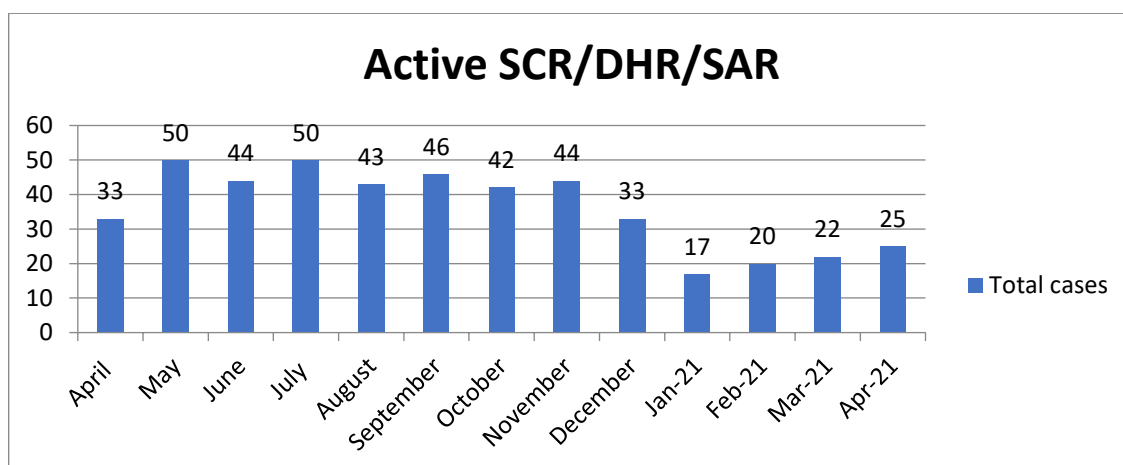
The SPOC Call Centre monitor call statistical information for all the services they provide. The Safeguarding Team requested the average call length of each Safeguarding referral call made by clinicians into the call centre.

SPOC have been able to provide the average time taken to log each referral from the start to finish time recorded on Adastra as a representation of the average time taken to complete each referral.



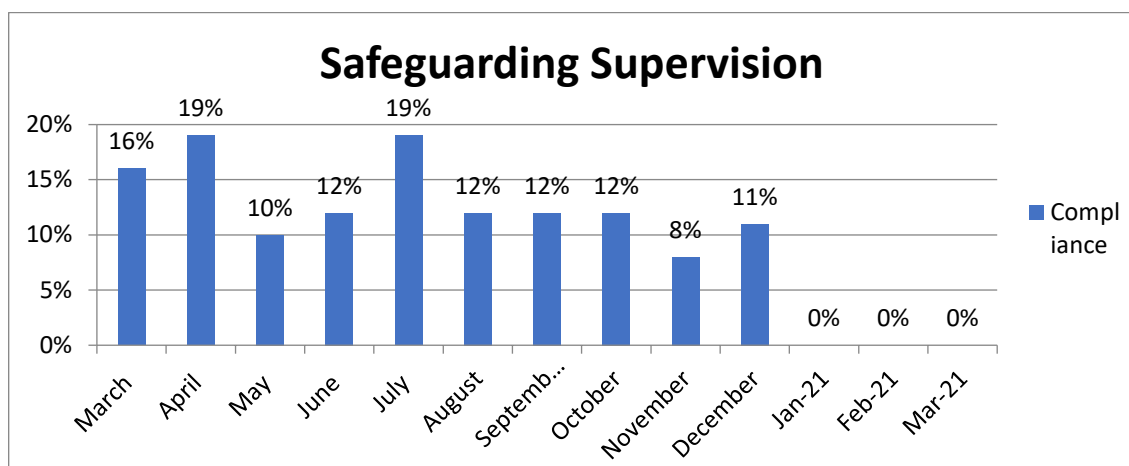
SCR/DHR/SAR's

The below represents the current amount of active Serious Case Reviews (SCR)/Domestic Homicide Reviews (DHR) and Serious Adults Reviews (SAR), either at stage of scoping or submitted Chronology, draft or submitted Independent Management Review or outstanding recommendations for completion, up to the end of this month. 3 new Case Review notifications were received in April 2021, with 0 cases being closed.



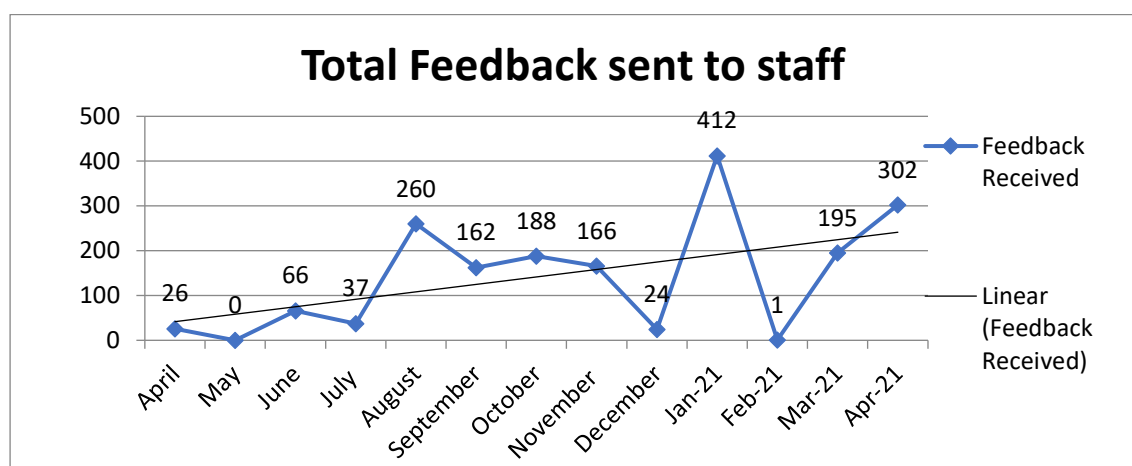
Safeguarding Supervision

The below represents the 0% of nominated Safeguarding Lead's, Trust Board, Managers and Area Clinical Leads who have had documented Safeguarding Supervision within the last 6 months. There are now 19 identified personnel which require Supervision by the Safeguarding Lead, Named Professional, Safeguarding specialist for Adults & Named Doctor for Safeguarding. This list will be revisited with amendments made in line with the new operations structure.



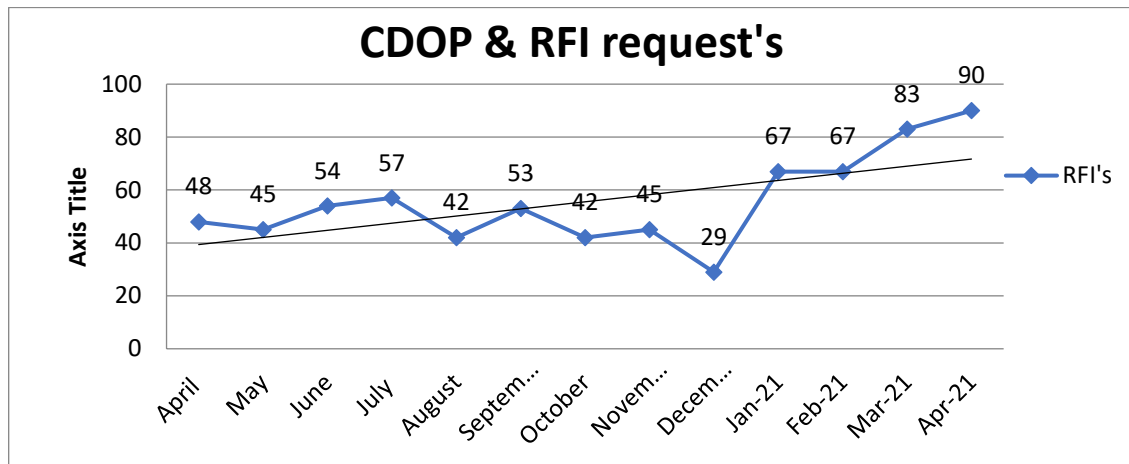
Overall Trust Feedback for all Safeguarding Referrals

In April 2021, 302 of 2604 feedback was sent out by the safeguarding team. This is due to capacity within the team and ongoing operational pressures.



RFI's and CDOP Requests

- The below represents the amount of information which was requested from the Safeguarding team from external organisations, excluding Serious Case/Adult or Domestic Homicide reviews.



Categories of Abuse

- The below details the total categories of abuse for all Safeguarding Adult & Child referrals, to show the reasoning for the Trust's Safeguarding concerns, followed by a breakdown per locality for last month.

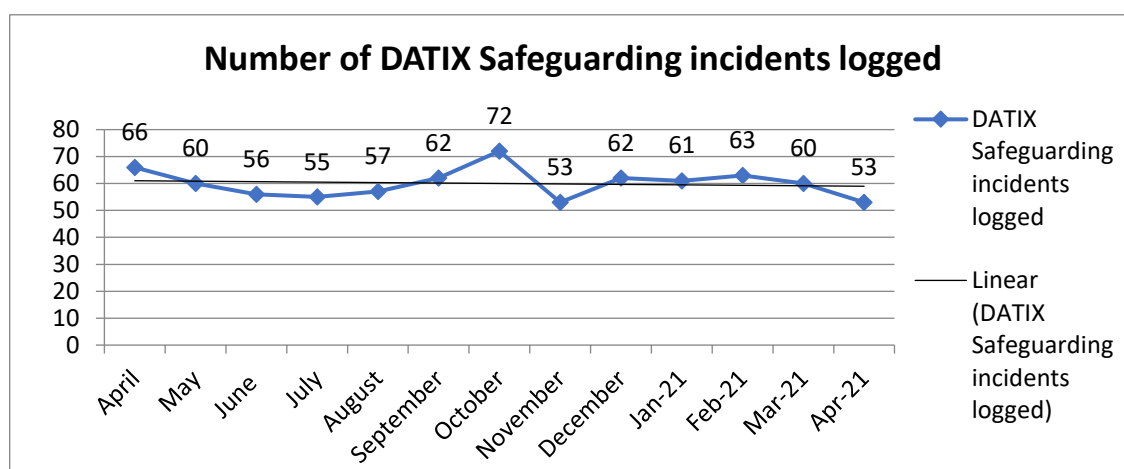
What is the suspected type of abuse?	November 2020		December 20		January 2021		February 2021		March 2021		April 2021	
	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult
Adult conveyed - no care for children	0	0	3	0	0	0	1	0	2	0	0	0
Child Death	0	0	3	0	1	0	1	0	3	0	9	0
Child Exploitation	0	0	3	0	0	0	0	0	0	0	1	0
Child Sexual Exploitation	5	0	0	0	1	0	0	0	3	0	4	0
Concealed pregnancy	2	0	0	0	1	0	1	0	1	0	1	0
Discriminatory	-	-	-	-	0	0	0	0	0	0	0	0
Domestic Abuse/Violence	29	19	51	22	30	14	27	19	40	21	30	21
Emotional	15	0	20	0	9	0	14	0	22	0	29	0
Emotional/ Psychological	0	16	0	25	0	10	0	9	0	32	0	30
Fabricated or Induced Illness	0	0	1	0	0	0	0	0	0	0	0	0
Financial or Material	0	4	0	19	0	21	0	15	0	29	0	19
FGM	0	0	0	0	0	0	0	0	0	0	0	0
Forced Marriage	-	-	-	-	0	0	0	0	0	0	0	0
Human Trafficking	3	0	4	0	1	0	6	0	1	2	4	0
Institutional/Organisational	0	47	0	44	0	65	0	38	0	49	0	61
Modern Slavery	-	-	-	-	-	-	0	0	2	3	0	1
Neglect	-	-	-	-	-	-	54	0	81	0	67	0
Neglect by others	0	135	0	121	0	164	0	127	0	129	0	125
Neglect of home	9	43	13	69	16	63	8	73	14	77	7	61
No adult acting in the best interests of the child	18	0	20	0	13	0	10	0	14	0	16	0
Parent Taking Drugs and/or Alcohol	42	0	40	0	38	0	47	0	49	0	36	0
Parents – Overdose/ Suicidal/ Mental Health	119	0	109	0	95	0	118	0	128	0	142	0
Physical	13	13	14	16	10	21	17	13	19	26	17	23
Refusal of Medical Treatment for Child	2	0	3	0	6	0	4	0	1	0	1	0
Sexual	6	5	3	3	5	2	2	0	6	4	6	5
Sudden death of adult/ carer	3	0	3	0	1	0	2	0	1	0	4	0
Violent Extremism	0	1	0	0	0	1	-	1	0	1	0	1

Adult and Child Referrals by Sector

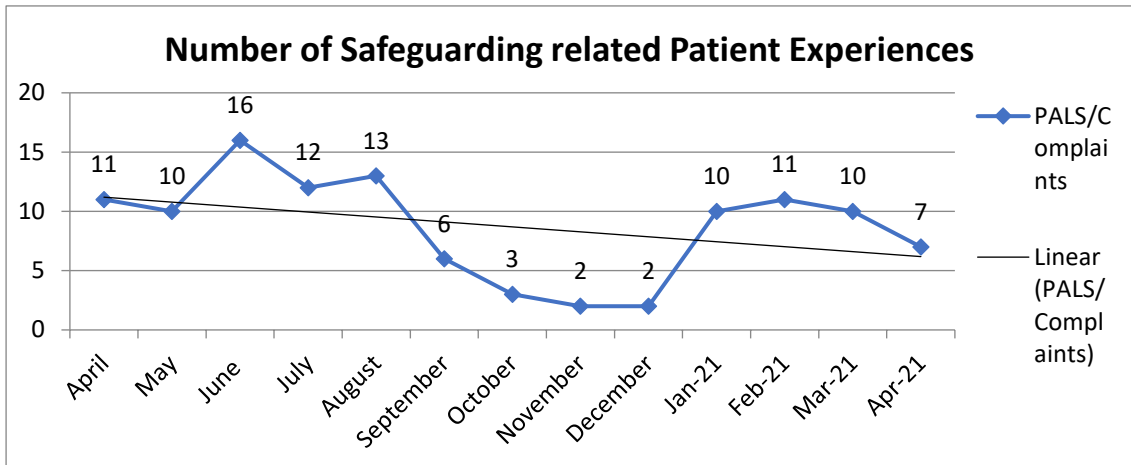
Suspected Type of Abuse	Adult		Child		Beds Total		Adult		Child		Herts Total		Adult		Child		Cambs Total		Adult		Child		Essex Total		Adult		Child		Norfolk Total		Adult		Child		Suffolk Total		Adult		Child		Misc. Total		Total Child		Total Adult		Total Per Month		
	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child					
Adult conveyed - no care for children	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
Child Death	0	2	2	0	2	2	0	0	0	0	4	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	9	0	9	0	9				
Child Exploitation	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	1			
Child Sexual Exploitation	0	0	0	0	0	0	0	0	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0	0	0	0	0	0	0	0	0	0	4	0	4	0	4			
Concealed Pregnancy	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	1			
Discriminatory	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
Domestic Abuse	2	3	5	1	5	6	2	2	4	7	12	19	8	5	13	1	3	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	30	21	51	0	51				
Emotional	0	4	4	0	2	2	0	6	6	0	9	9	0	2	2	0	6	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	29	0	29	0	29			
Emotional/Psychological	2	0	2	1	0	1	6	0	6	12	0	12	4	0	4	5	0	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	30	0	30	0	30			
Fabricated or Induced Illness	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
Financial Or Material	0	0	0	1	0	1	2	0	2	9	0	9	4	0	4	3	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	19	0	19	0	19		
Female Genital Mutilation	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
Forced Marriage	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
Human Trafficking	0	0	0	0	0	0	0	2	2	0	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	0	4	0	4			
Institutional/Organisational	7	0	7	10	0	10	15	0	15	13	0	13	7	0	7	9	0	9	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	61	0	61	0	61			
Modern Slavery	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	1		
Neglect	0	6	6	0	9	9	0	15	15	0	19	19	0	10	10	0	8	8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	67	0	67	0	67			
Neglect By Others	13	0	13	20	0	20	13	0	13	39	0	39	17	0	17	23	0	23	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	125	0	125	0	125		
Neglect Of Home	6	0	6	11	0	11	13	2	15	18	3	21	8	0	8	5	2	7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7	61	0	68	0	68			
No adult acting in the best interests of the child	0	4	4	0	2	2	0	1	1	0	5	5	0	0	0	0	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	16	0	16	0	16		
Parent Taking Drugs And/Or Alcohol	0	1	1	0	9	9	0	3	3	0	15	15	0	5	5	0	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	36	0	36	0	36		
Parents - Overdose/Suicidal/Mental Health	0	10	10	0	16	16	0	24	24	0	57	57	0	15	15	0	19	19	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	142	0	142	0	142	
Physical	3	2	5	7	1	8	4	2	6	4	7	11	2	2	4	3	3	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	17	23	0	40	0	40		
Refusal Of Medical Treatment For Child	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	1		
Sexual	0	1	1	0	0	0	2	1	3	2	2	4	0	1	1	1	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6	5	0	11	0	11		
Sudden death of parent/ carer	0	1	1	0	1	1	0	0	0	0	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	0	4	0	4		
Violent Extremism	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	1	
Total	33	36	69	52	47	99	57	59	116	104	138	242	51	41	92	50	51	101	0	2	2	2	374	347	721	0	2	2	374	347	721	0	2	2	374	347	721	0	2	2	374	347	721	0	2	2	374	347	721

Incidents

- 53 Safeguarding related DATIX incidents were logged in the month of April 2021. Previous month's figures have also been updated.

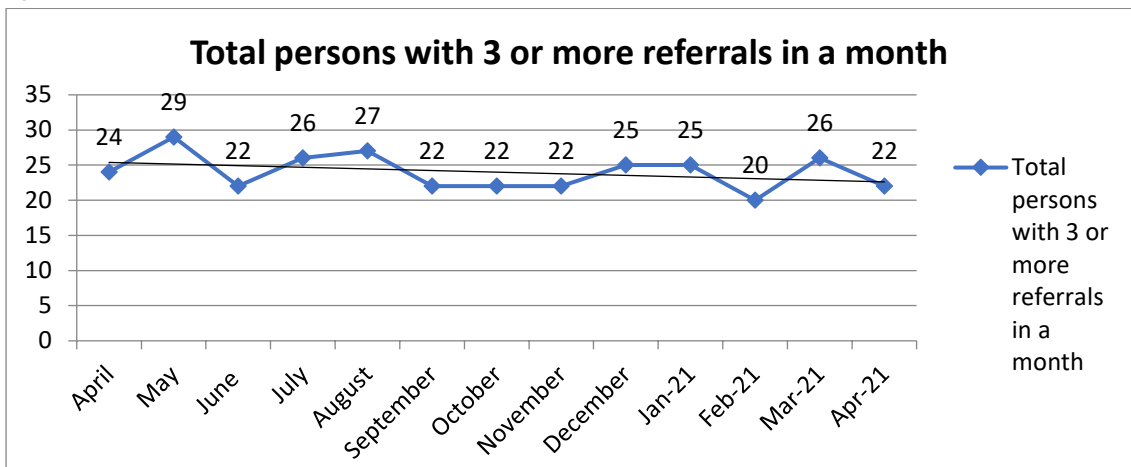


- 7 Patient Experience's had been logged where Safeguarding was highlighted as a concern. Previous month's figures have also been updated.

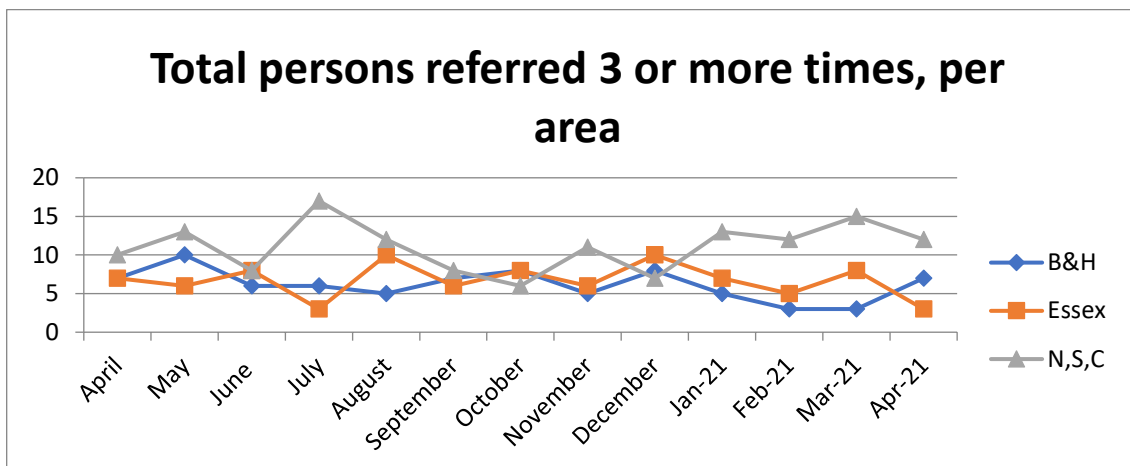


Frequently Referred

- The Safeguarding Team obtain a monthly report on how many patients are referred 3 or more times in a month, from the Adastra system.

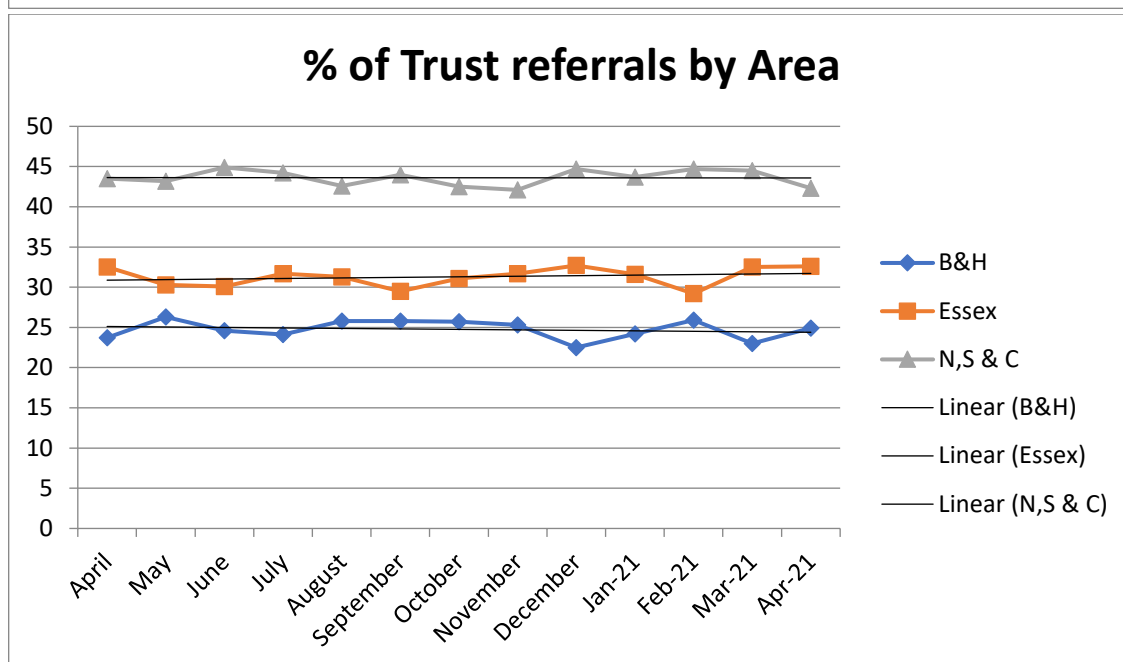
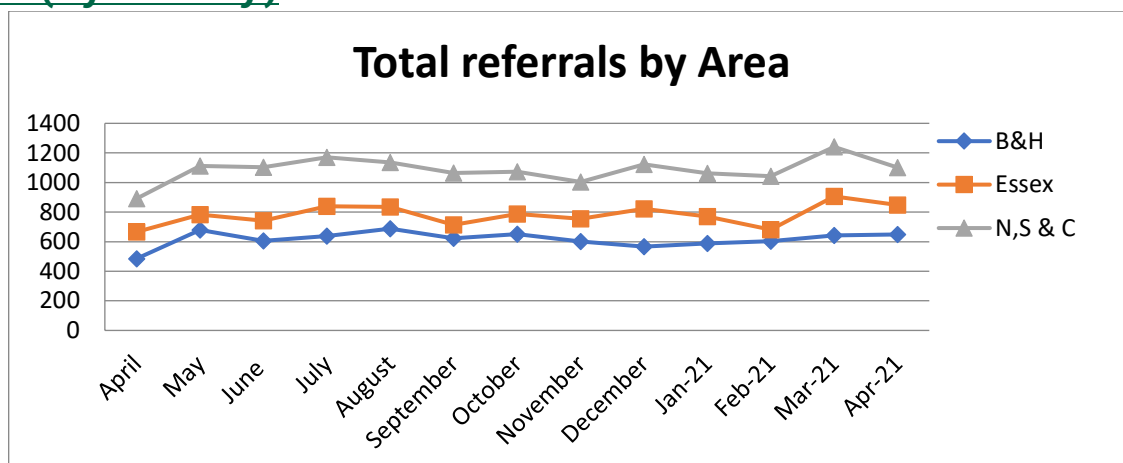


➤



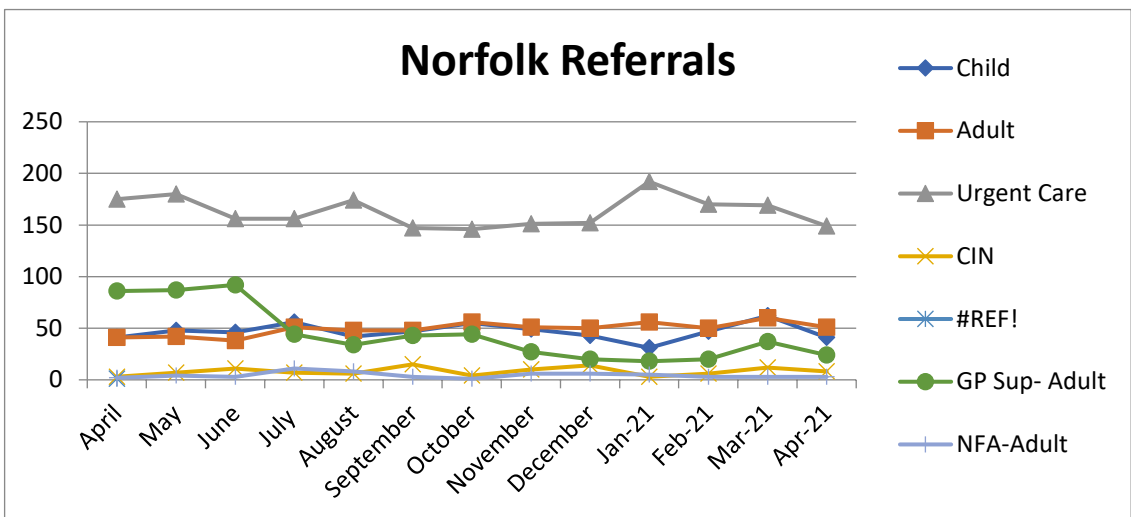
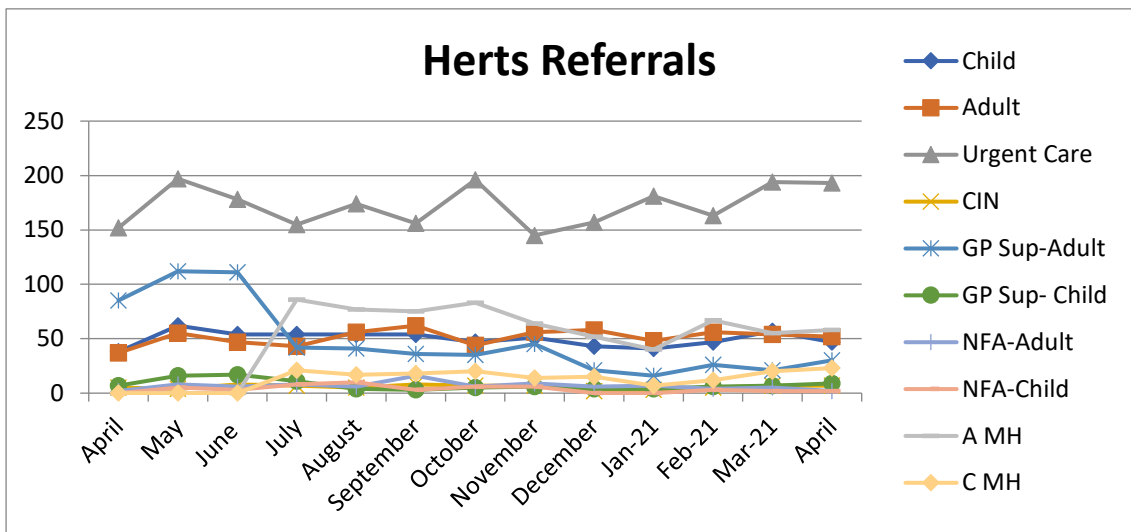
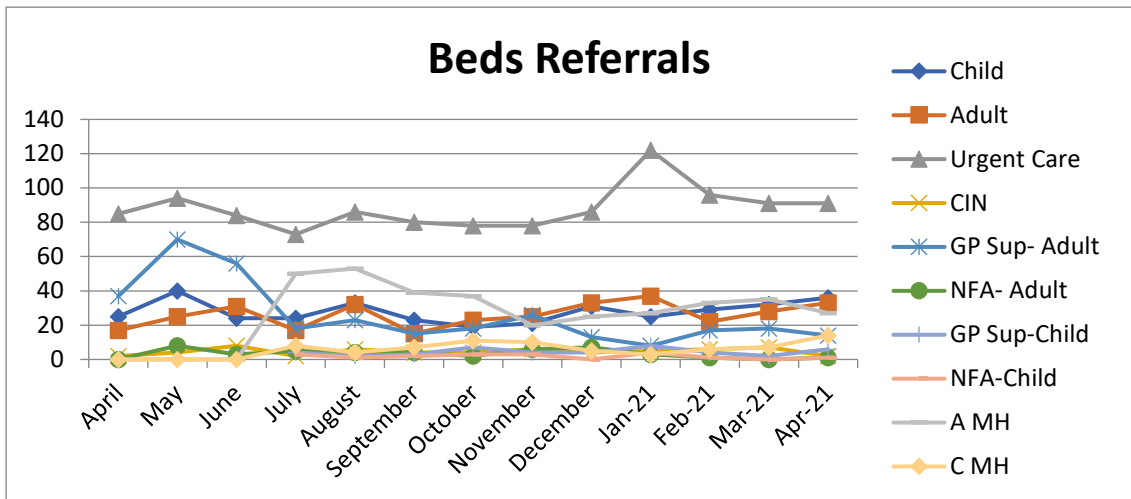
Area & STP Information

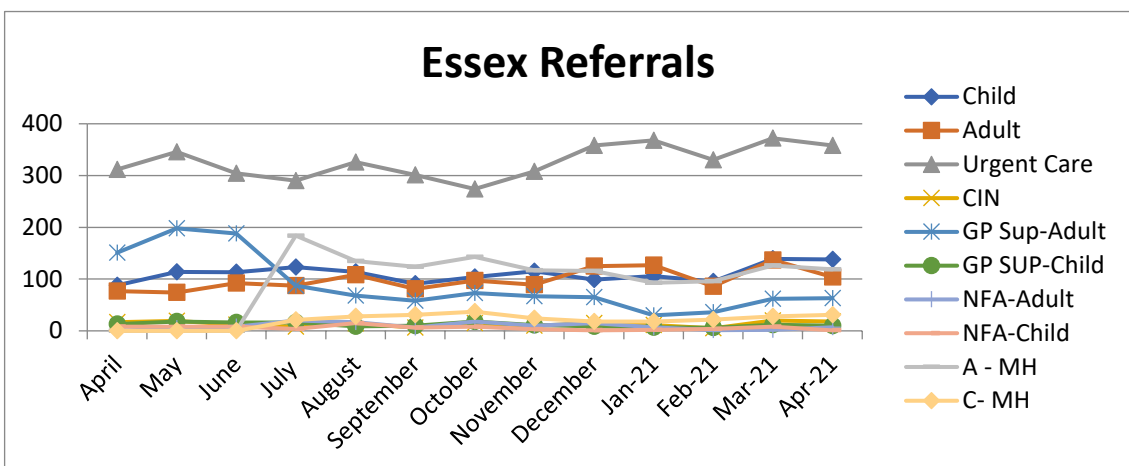
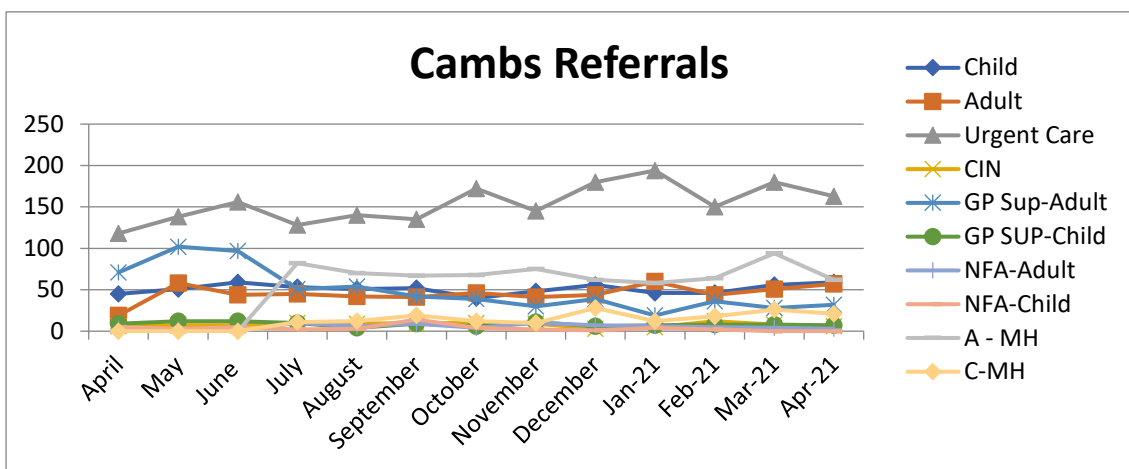
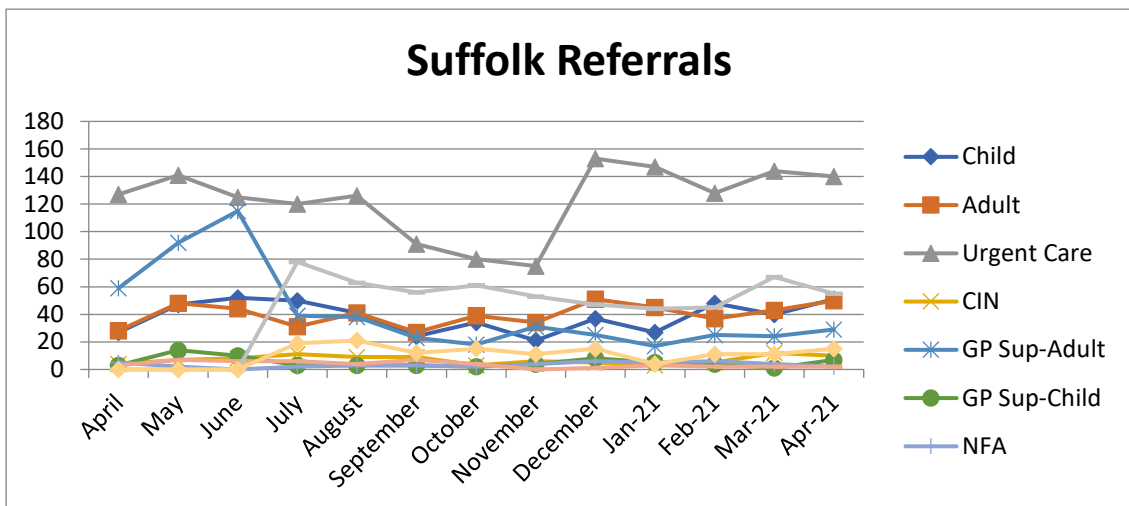
Area (by County)



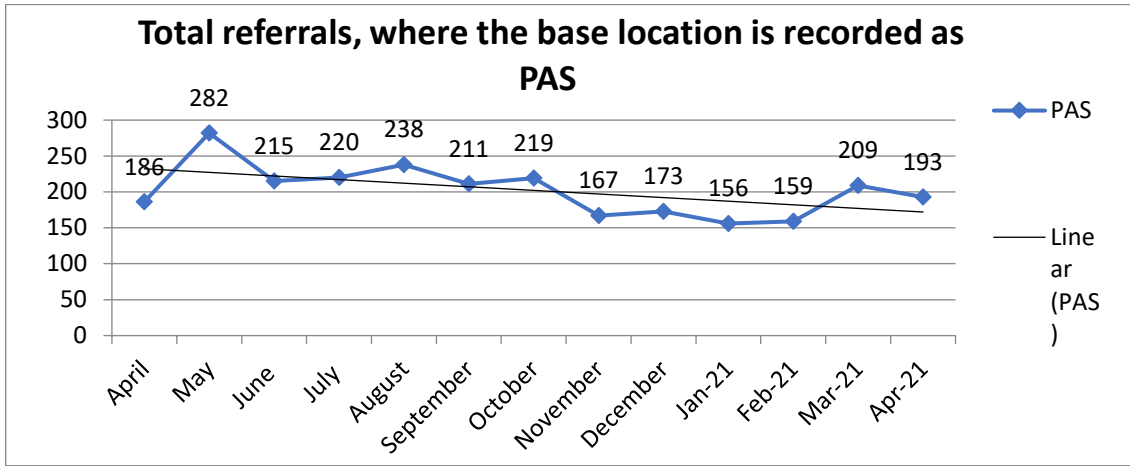
- The below table is a breakdown of referrals by area by Children & Adult, for information only.

Month/Area Totals	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan 21	Feb 21	Mar 21	Apr 21
Beds	166	241	201	204	244	192	202	199	208	242	215	220	225
Herts	319	438	404	435	444	431	449	403	358	347	389	422	423
Cambs	276	373	381	402	391	398	401	381	426	411	385	455	410
Norfolk	359	381	363	409	395	411	415	384	348	352	347	438	331
Suffolk	256	358	360	359	349	255	258	239	348	300	311	348	361
Essex	666	782	741	840	834	714	787	754	821	769	681	906	849

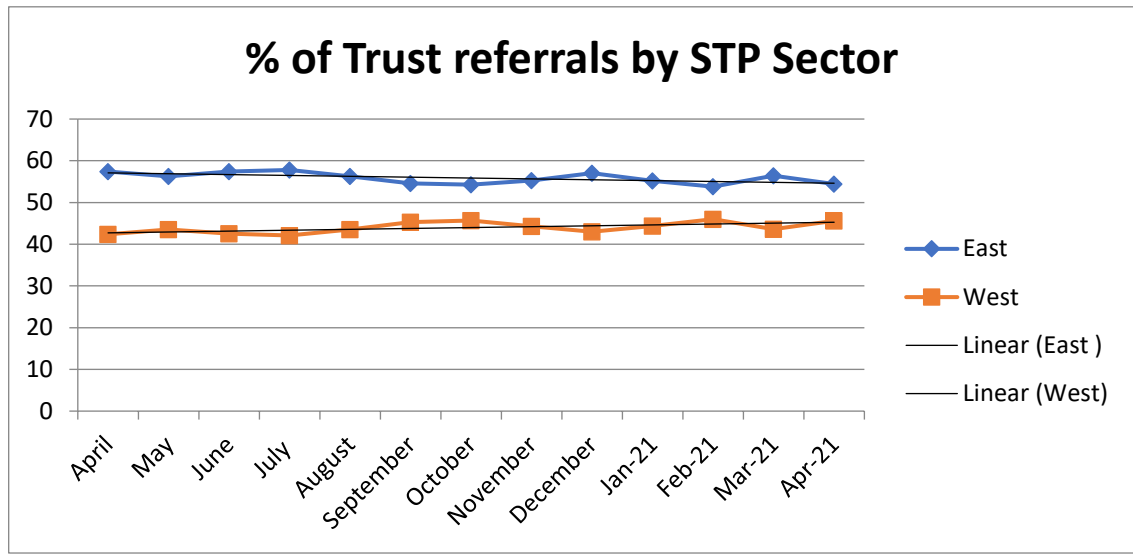
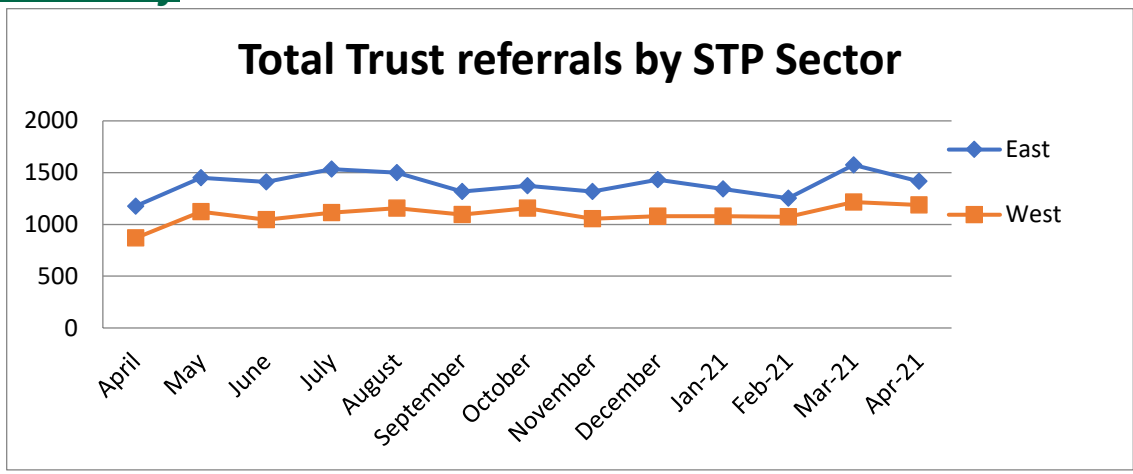




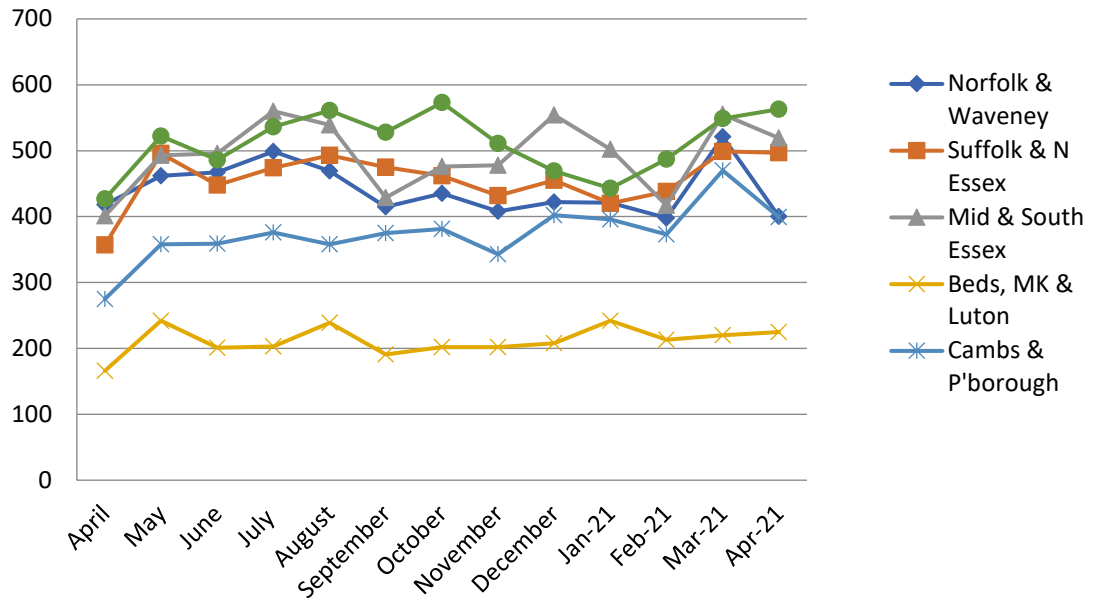
The Safeguarding team collate information on Private Ambulance Services, from the Base Station location provided on the referral. The accuracy of the information is subject to human error, due to inaccuracies with reporting referrer's base location.



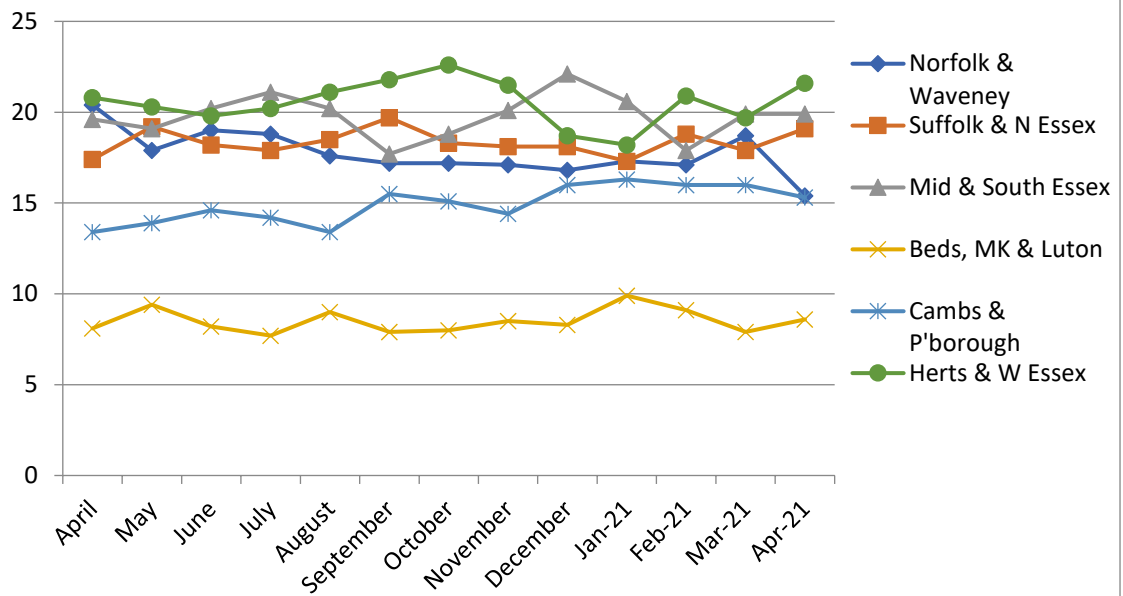
STP Locality



Total Trust referrals by STP Area

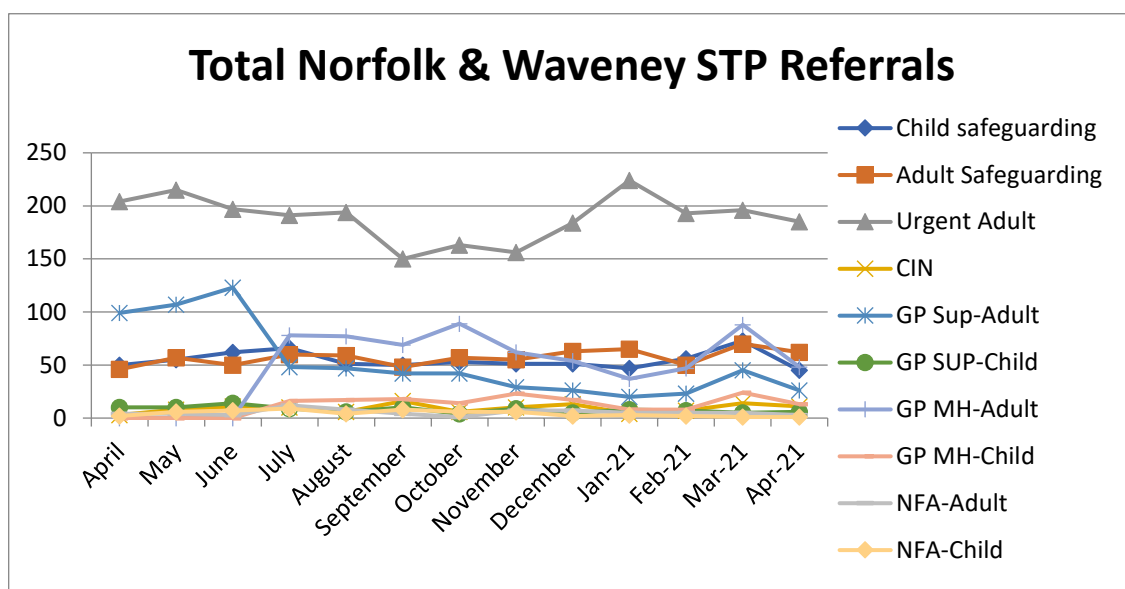


% of Trust referrals by STP Area

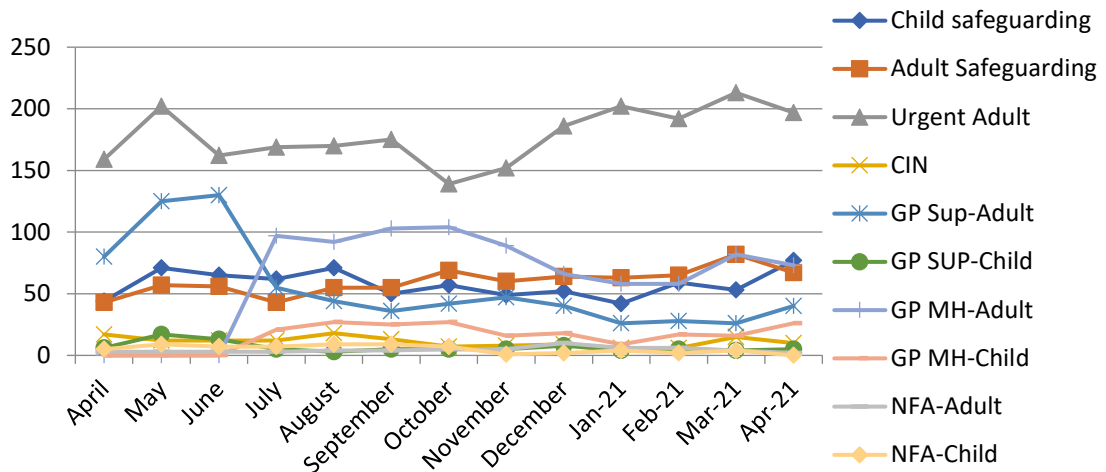


➤ The below table is a breakdown of referrals by STP area by Children & Adult.

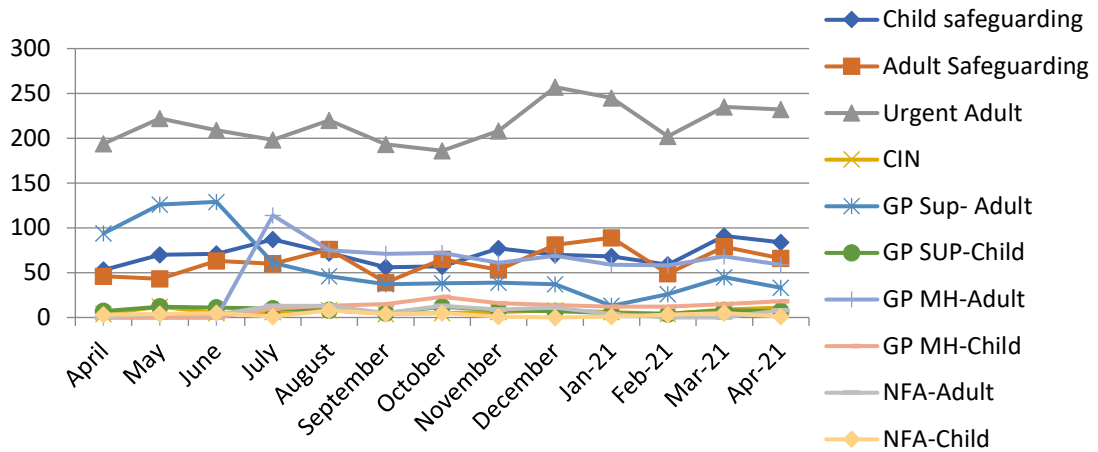
Month/Area Totals		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan 21	Feb 21	Mar 21	Apr 21
EAST	Norfolk & Waveney	418	462	467	499	469	415	435	408	422	421	398	521	400
	Suffolk & North Essex	357	496	448	474	493	475	462	432	455	420	438	499	497
	Mid & South Essex	401	493	496	560	539	429	476	478	554	502	417	555	519
WEST	MK, Beds & Luton	166	242	201	203	239	191	202	202	208	242	213	220	225
	Cambs & P 'Borough	275	358	359	376	358	375	381	343	402	396	373	447	399
	Herts & West Essex	427	522	486	536	561	528	573	511	469	443	487	549	563



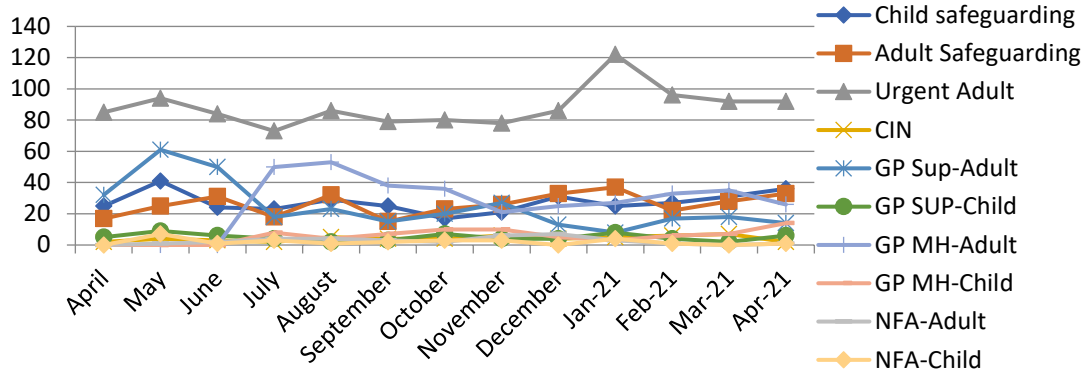
Total Suffolk & N Essex STP Referrals

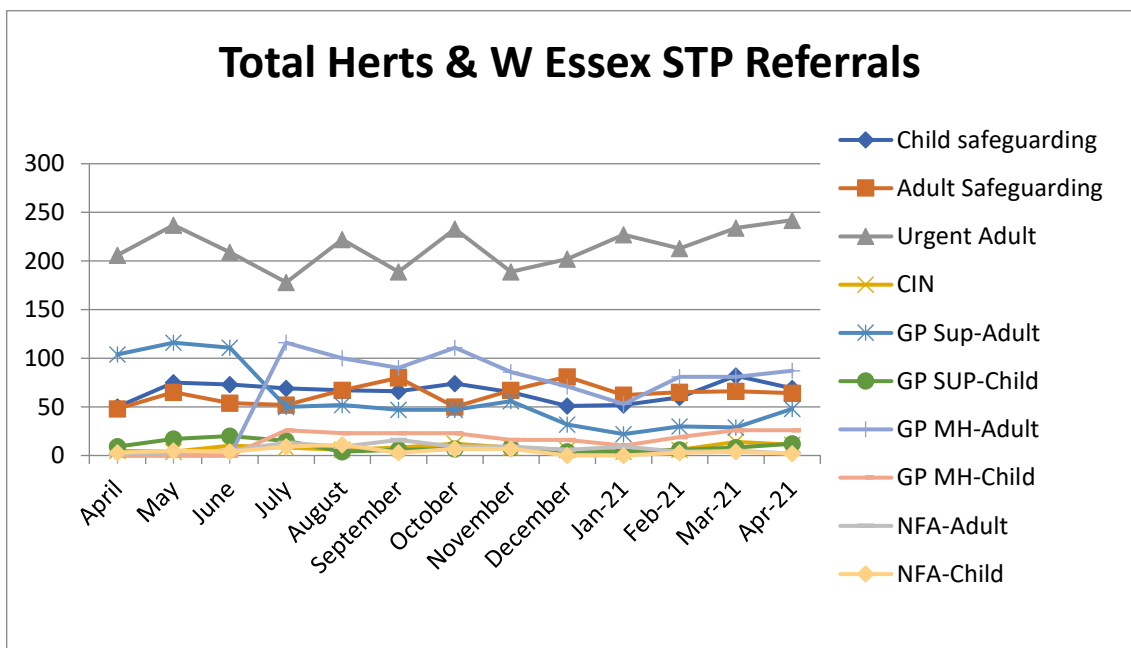
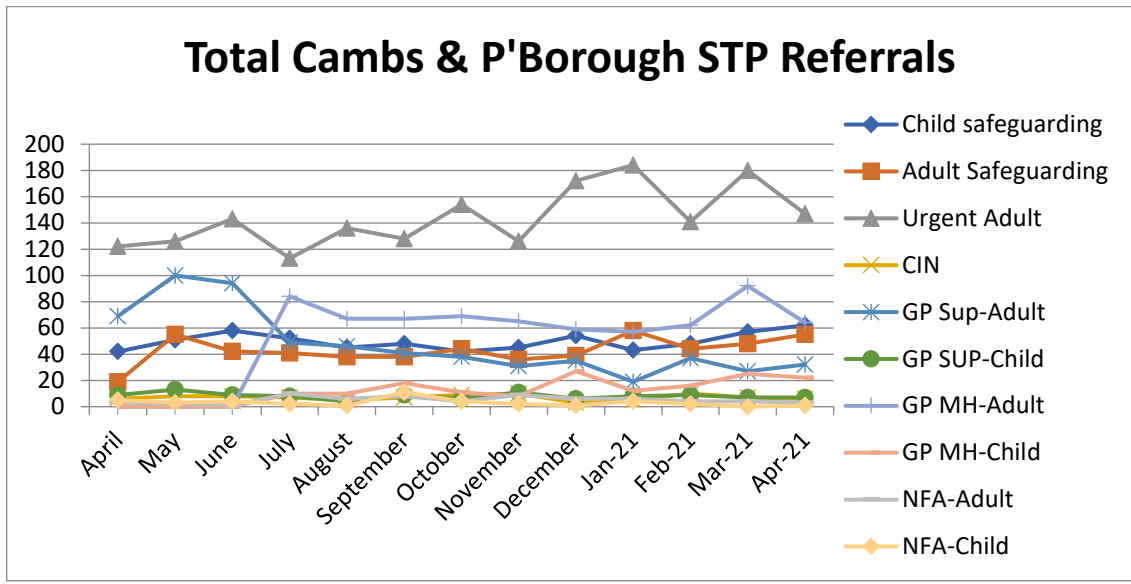


Total Mid & South Essex STP Referrals



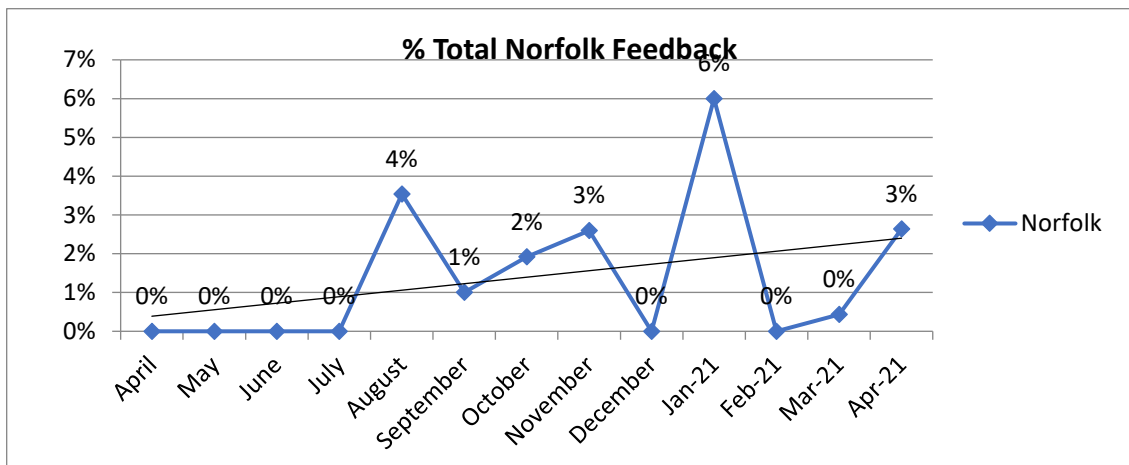
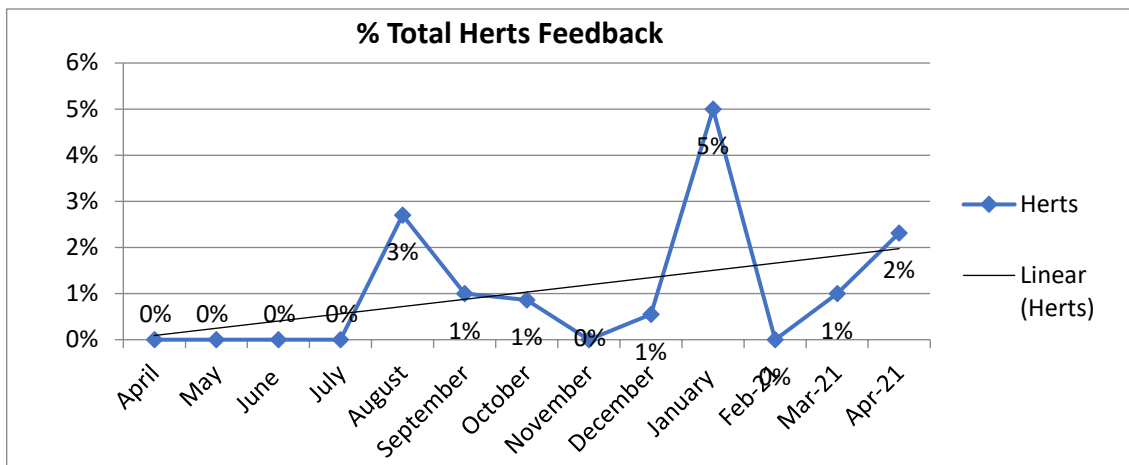
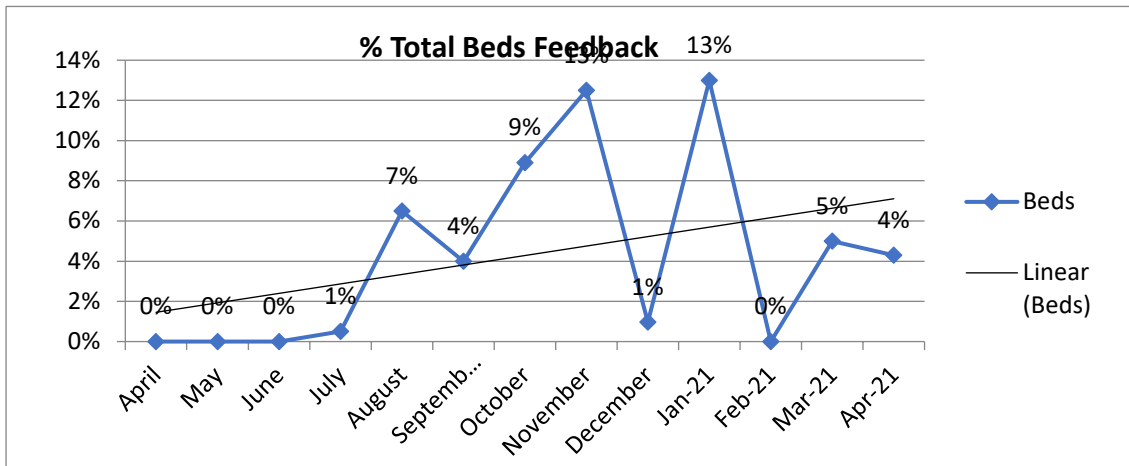
Total MK, Beds & Luton STP Referrals

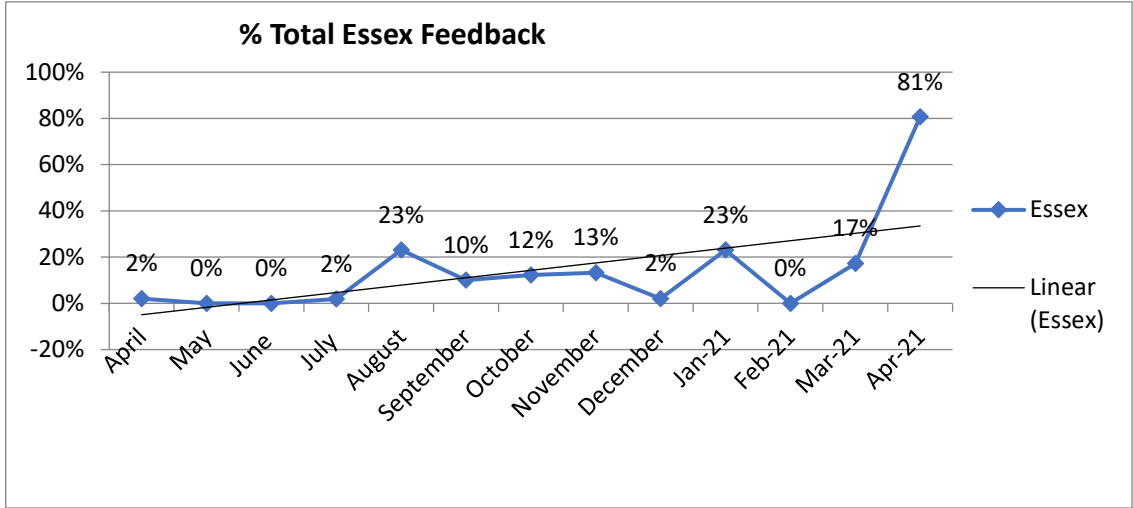
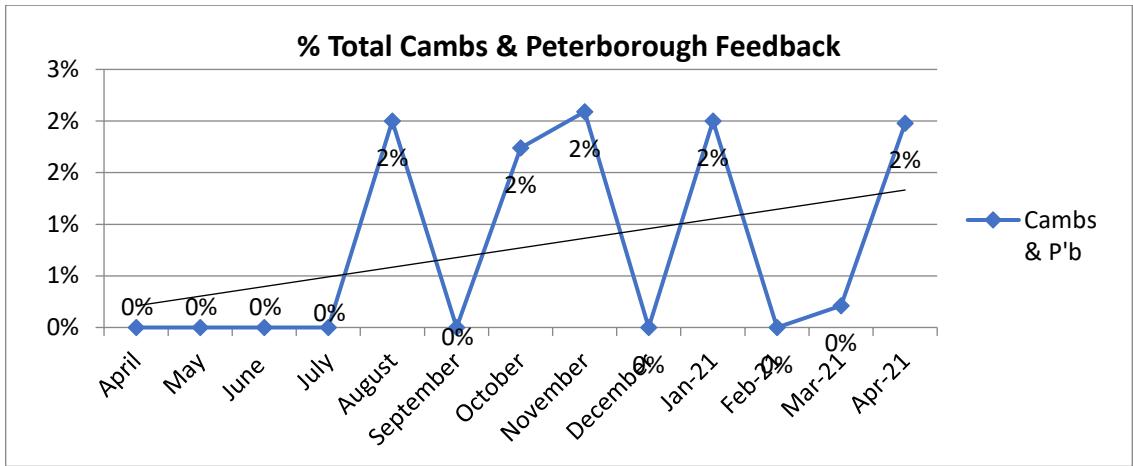
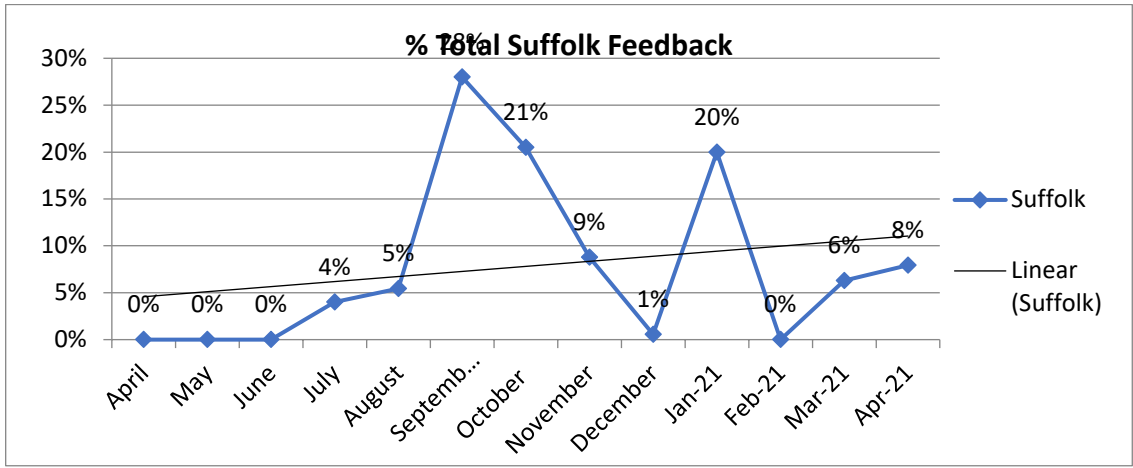


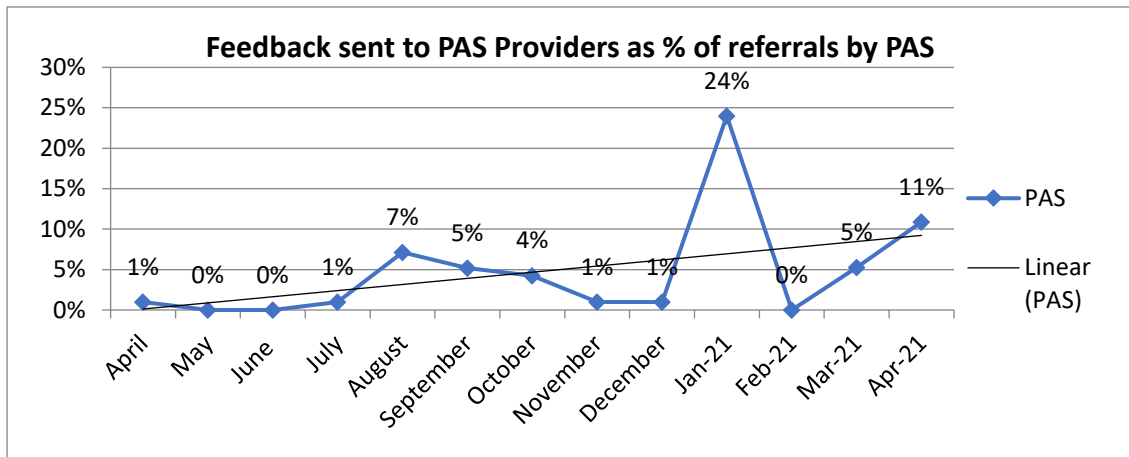


Feedback

- The below represents the amount of feedback sent out to staff/volunteers in Sector area from both GP and LA's.







Author: Angela Jones

Date: May 2021