



Monthly Safeguarding Report

Safeguarding Team

Report Period: January 2021
Date of Report: February 2021

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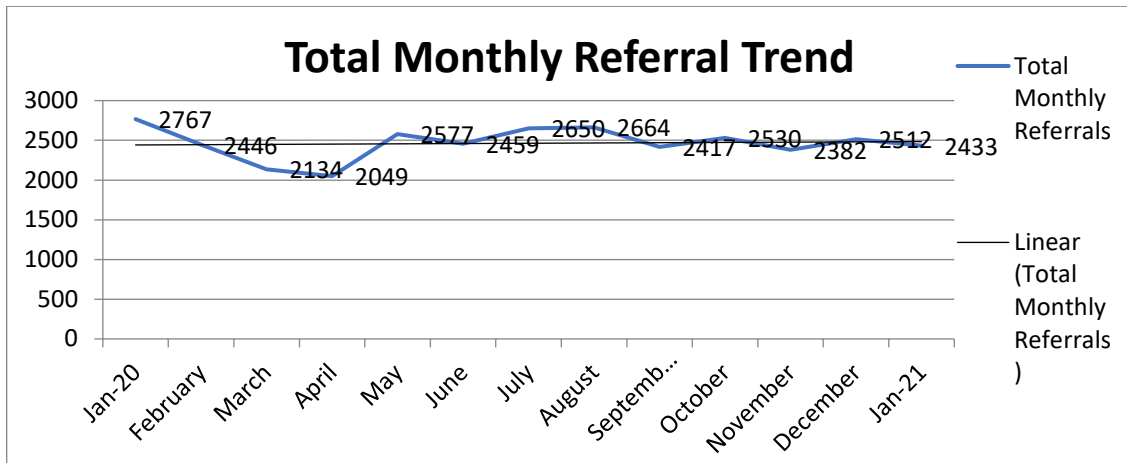
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Summary

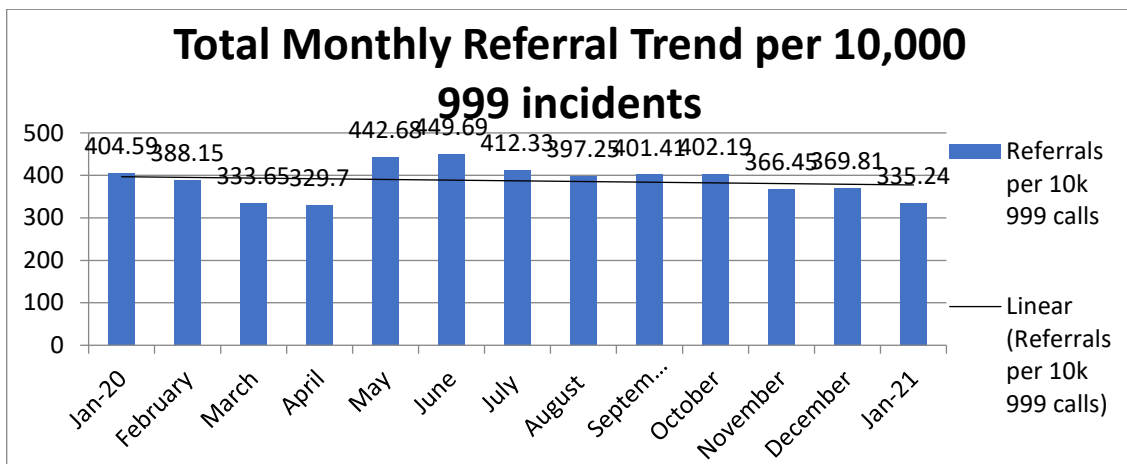
- Safeguarding referrals in January 2021 have increased to 2433, a 13.7% annual decrease and a 3.2% decrease from the previous month. We are seeing the improved question sets help streamline the referral process and referrals will be sent to the most appropriate service.
- Trust referrals per 10,000 999 incidents increased to 335.24, an annual decrease of 20.6% and an decrease of 10.3% on the previous month.
- SPOC Case Entry Time remained at 10.52 minutes per referral.
- The total active amount of Serious Case reviews to date at the end of January has decreased to 17, with 6 new cases and 22 closed. The team have worked on lowering this figure and closed inactive cases.
- Compliance for Safeguarding Supervision for managers within EEAST who hold a safeguarding portfolio has increased to 0%. The Safeguarding team are at 63% The Team are working towards an amended list for people receiving supervision.
- 412 feedback emails have been provided to staff on referrals in the month of January, the team have been able to start providing staff with more regular feedback due to the addition of a second facilitator
- Requests for information has increased to 67 in January 2021.
- DATIX Safeguarding incidents decreased to 61. Patient Experiences logged in January increased to 11
- People who have been frequently referred 3 or more times has remained the same at 25.

Overall Trust Safeguarding Statistics

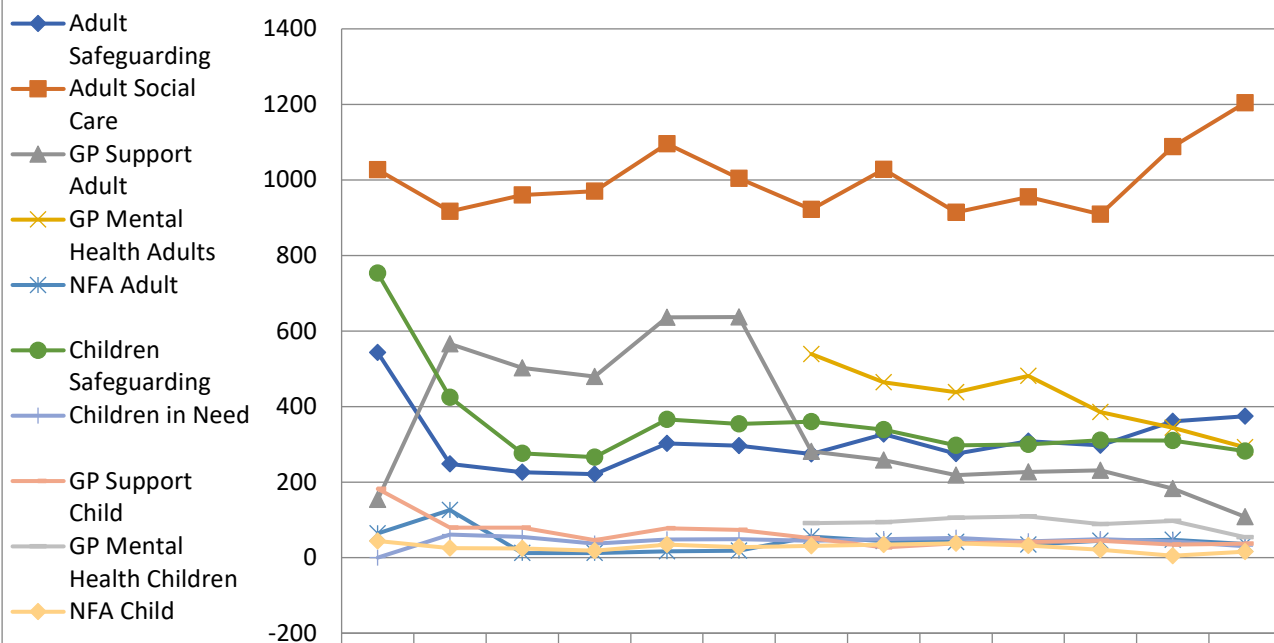
- 2433 Social Care referrals were made as a Trust in January 2021. An annual decrease of 13.72% and a decrease of 3.24% on the previous month.



- Referrals per 10,000 999 calls in January 2021 were 335.24, an annual decrease of 20.6% and a monthly decrease of 10.3% on the previous month.



Total referrals by Case Type Trend

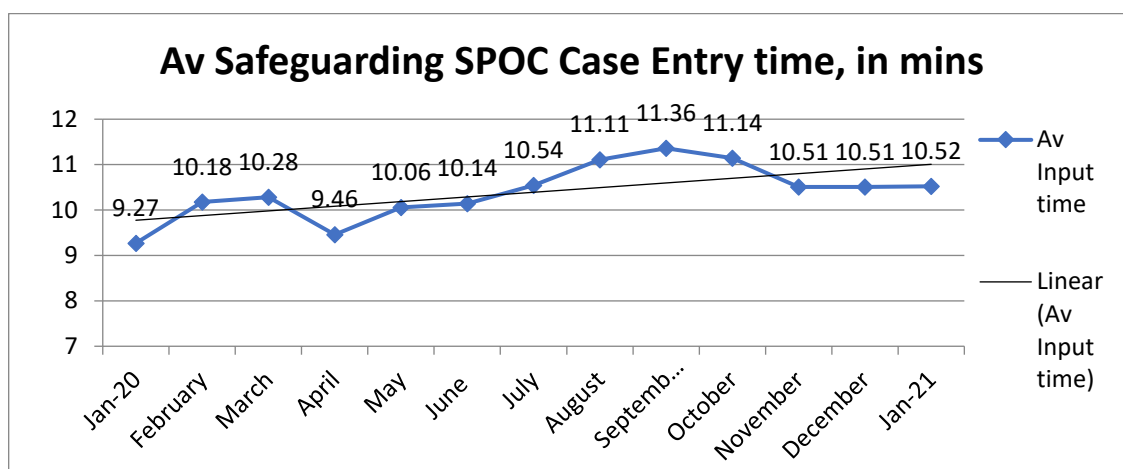


	Jan-20	Feb	Mar	Apr	May	June	July	Aug	Sep	Oct	Nov	Dec	Jan-21
Adult Safeguarding	543	248	226	221	302	296	274	327	275	308	297	361	374
Adult Social Care	1027	917	960	970	1096	1004	922	1028	914	955	909	1088	1204
GP Support Adult	154	566	502	479	636	637	281	258	218	227	231	183	108
GP Mental Health Adults							539	464	438	481	385	344	292
NFA Adult	64	126	12	12	17	18	56	44	41	34	45	47	36
Children Safeguarding	753	424	276	266	366	354	360	339	297	300	311	310	282
Children in Need	0	61	55	37	48	49	45	49	52	43	49	43	30
GP Support Child	182	79	79	46	78	73	51	27	38	41	45	34	37
GP Mental Health Children							91	94	106	109	89	97	54
NFA Child	44	25	24	18	34	28	31	34	38	32	21	5	16

Average SPOC Case Entry Time

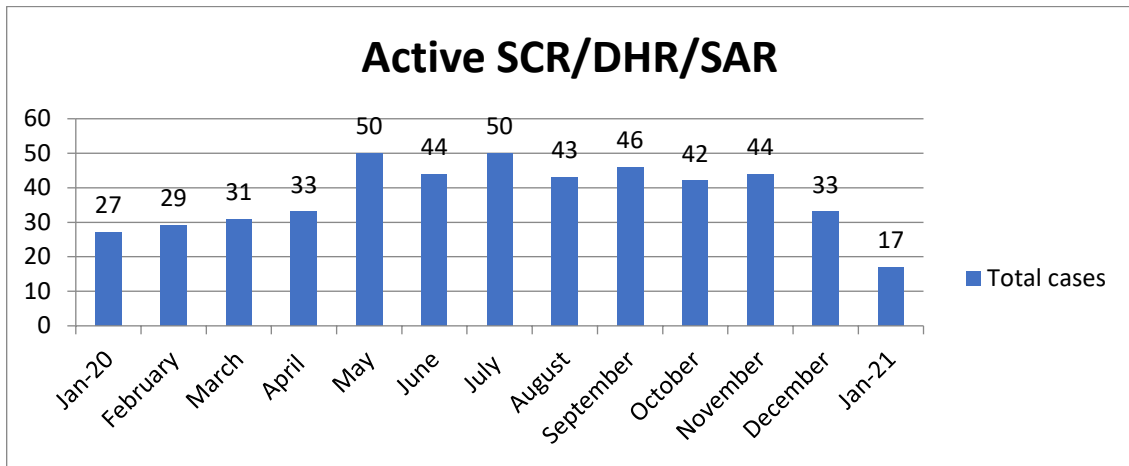
The SPOC Call Centre monitor call statistical information for all the services they provide. The Safeguarding Team requested the average call length of each Safeguarding referral call made by clinicians into the call centre.

SPOC have been able to provide the average time taken to log each referral from the start to finish time recorded on Adastra as a representation of the average time taken to complete each referral.



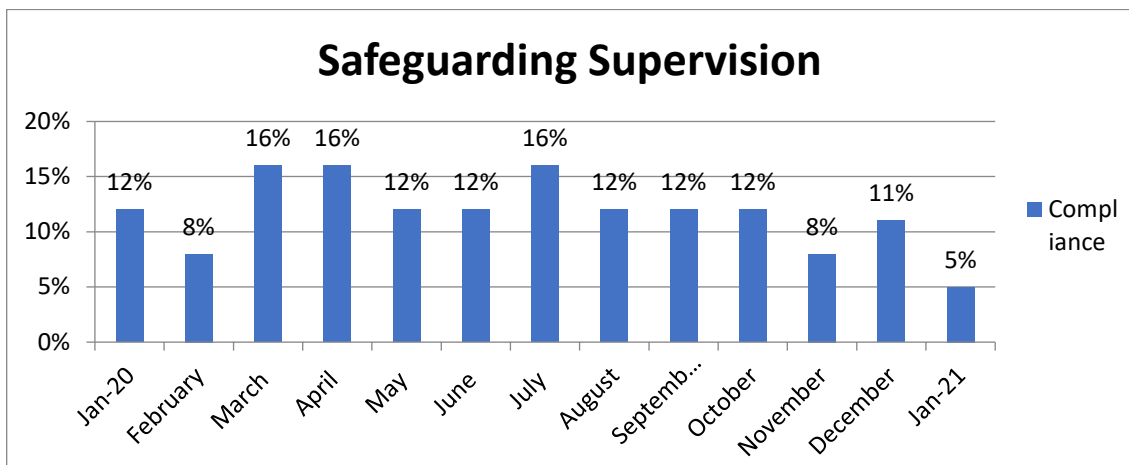
SCR/DHR/SAR's

The below represents the current amount of active Serious Case Reviews (SCR)/Domestic Homicide Reviews (DHR) and Serious Adults Reviews (SAR), either at stage of scoping or submitted Chronology, draft or submitted Independent Management Review or outstanding recommendations for completion, up to the end of this month. 6 new Case Review notifications were received in January 2021, with 22 cases being closed.



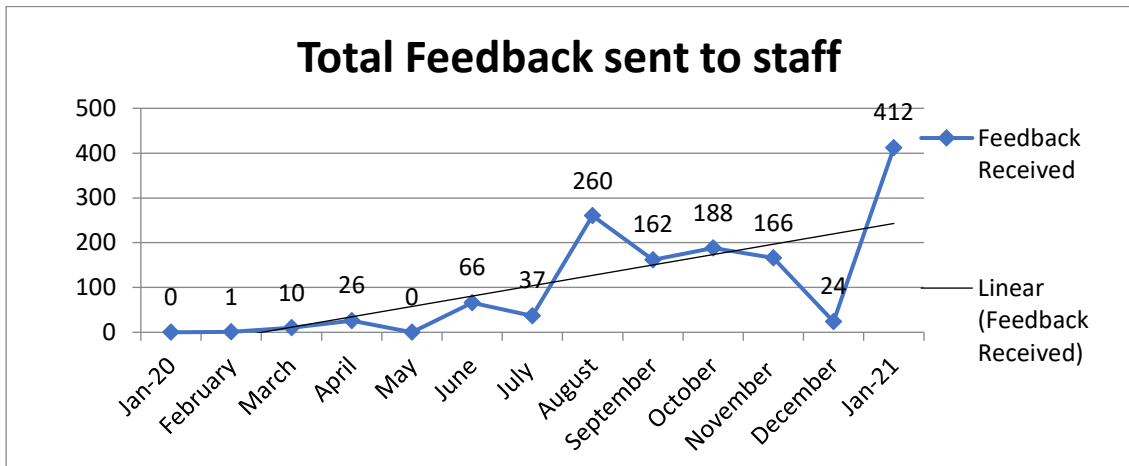
Safeguarding Supervision

The below represents the 0% of nominated Safeguarding Lead's, Trust Board, Managers and Area Clinical Leads who have had documented Safeguarding Supervision within the last 6 months. There are now 19 identified personnel which require Supervision by the Safeguarding Lead, Named Professional, Safeguarding specialist for Adults & Named Doctor for Safeguarding. This list will be revisited with amendments made in line with the new operations structure.



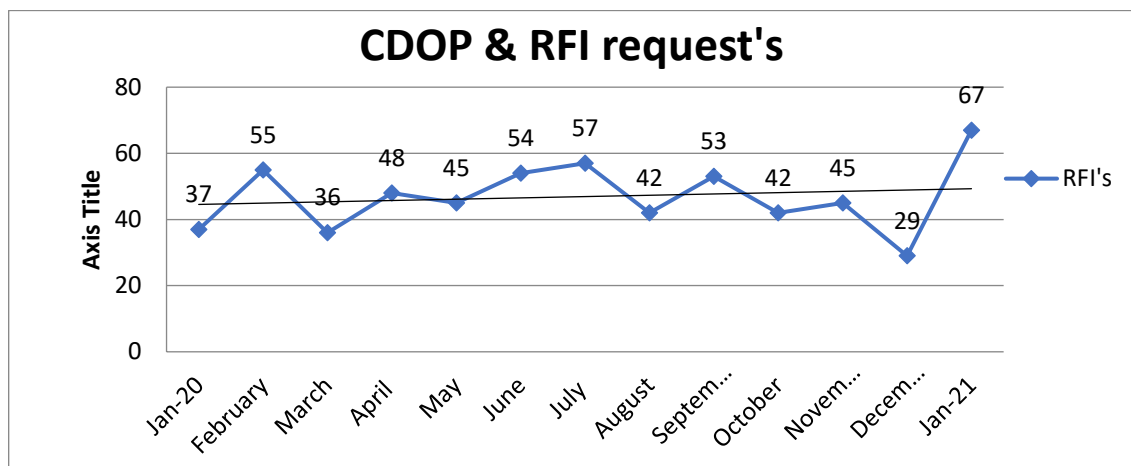
Overall Trust Feedback for all Safeguarding Referrals

In January 2021, 412 of 2433 feedback was sent out by the safeguarding team. This is due to capacity within the team and ongoing operational pressures.



RFI's and CDOP Requests

- The below represents the amount of information which was requested from the Safeguarding team from external organisations, excluding Serious Case/Adult or Domestic Homicide reviews.



Categories of Abuse

- The below details the total categories of abuse for all Safeguarding Adult & Child referrals, to show the reasoning for the Trust's Safeguarding concerns, followed by a breakdown per locality for last month.

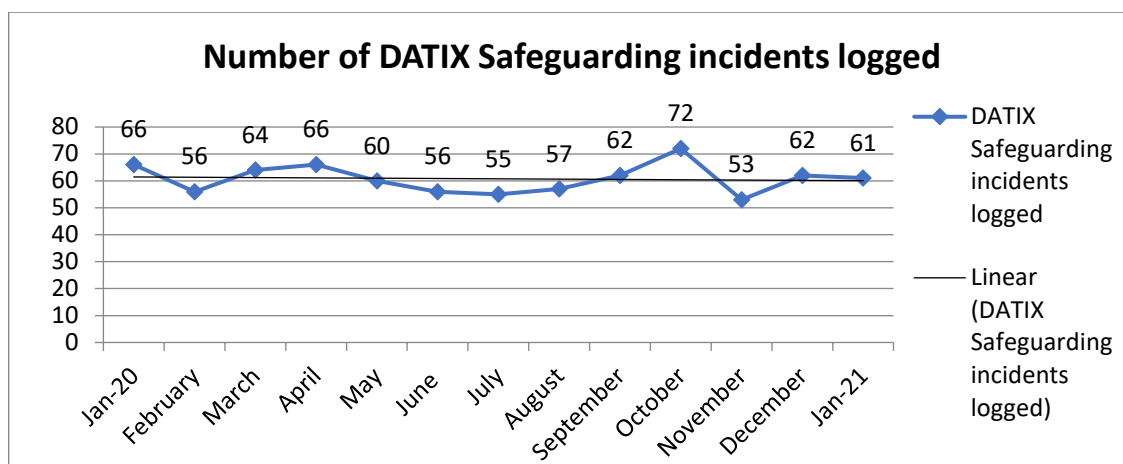
What is the suspected type of abuse?	August 2020		September 2020		October 2020		November 2020		December 20		January 2021	
	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult
Adult conveyed - no care for children	2	-	1	0	3	0	0	0	3	0	0	0
Child Death	6	-	1	0	0	0	0	0	3	0	1	0
Child Exploitation	0	-	1	0	0	0	0	0	3	0	0	0
Child Sexual Exploitation	1	-	4	0	4	0	5	0	0	0	1	0
Concealed pregnancy	1	-	1	0	0	0	2	0	0	0	1	0
Discriminatory	-	-	-	-	-	-	-	-	-	-	0	0
Domestic Abuse/Violence	52	26	41	16	21	18	29	19	51	22	30	14
Emotional	9	0	13	0	22	0	15	0	20	0	9	0
Emotional/ Psychological	0	33	0	28	0	28	0	16	0	25	0	10
Fabricated or Induced Illness	0	0	1	0	1	0	0	0	1	0	0	0
Financial or Material	0	6	0	0	-	-	0	4	0	19	0	21
FGM	0	0	0	1	0	0	0	0	0	0	0	0
Forced Marriage	-	-	-	-	-	-	-	-	-	-	0	0
Human Trafficking	1	0	1	0	0	0	3	0	4	0	1	0
Institutional/Organisational	-	52	0	40	0	63	0	47	0	44	0	65
Modern Slavery	-	-	-	-	-	-	-	-	-	-	0	0
Neglect	-	-	-	-	-	-	-	-	-	-	42	0
Neglect by others	15	116	0	118	0	135	0	121	0	164	0	173
Neglect of home	9	69	11	51	9	43	13	69	16	63	5	76
No adult acting in the best interests of the child	11	-	13	0	18	0	20	0	13	0	8	0
Parent Taking Drugs and/or Alcohol	45	-	33	0	42	0	40	0	38	0	35	0
Parents – Overdose/ Suicidal/ Mental Health	125	-	94	0	119	0	109	0	95	0	124	0
Physical	12	18	13	17	13	13	14	16	10	21	14	13
Refusal of Medical Treatment for Child	2	0	1	0	2	0	3	0	6	0	2	0
Sexual	8	6	3	4	6	5	3	3	5	2	2	2
Sudden death of adult/ carer	2	0	1	0	3	0	3	0	1	0	7	0
Violent Extremism	0	0	0	0	0	1	0	0	0	1	0	0

Adult and Child Referrals by Sector

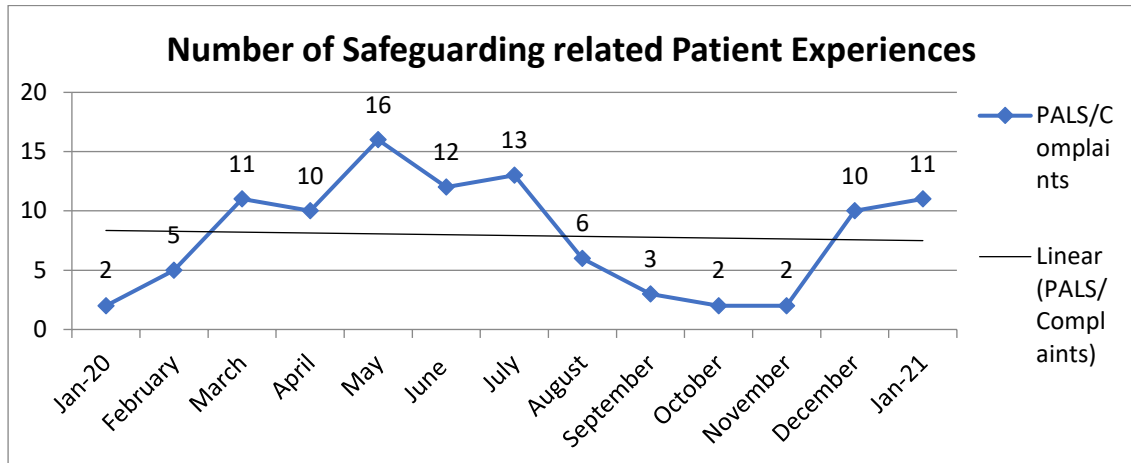
Jan-21	Referrals by Suspected Type of Abuse by Area																	
Suspected Type of Abuse	Beds			Herts			Cams			Essex			Norfolk			Suffolk		
	Adult	Child	Beds Total	Adult	Child	Herts Total	Adult	Child	Cams Total	Adult	Child	Essex Total	Adult	Child	Norfolk Total	Adult	Child	Suffolk Total
Adult conveyed - no care for children	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Child Death	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0
Child Exploitation	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Child Sexual Exploitation	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0
Concealed Pregnancy	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1
Discriminatory	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Domestic Abuse	2	6	8	0	4	4	3	4	7	5	12	17	1	0	1	3	1	4
Emotional	0	2	2	0	0	0	0	0	0	0	5	5	0	1	1	0	1	1
Emotional/ Psychological	1	0	1	1	0	1	1	0	1	2	0	2	2	0	2	3	0	3
Fabricated or Induced Illness	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Financial Or Material	1	0	1	5	0	5	4	0	4	4	0	4	2	0	2	5	0	5
Female Genital Mutilation	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Forced Marriage	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Human Trafficking	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0
Institutional/Organisational	4	0	4	9	0	9	12	0	12	21	0	21	12	0	12	6	0	6
Modern Slavery	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Neglect	0	4	4	0	6	6	0	8	8	0	15	15	0	6	6	0	2	2
Neglect By Others	19	0	19	22	0	22	21	0	21	67	0	67	24	0	24	20	0	20
Neglect Of Home	8	0	8	10	2	12	16	0	16	24	2	26	11	1	12	7	0	7
No adult acting in the best interests of the child	0	1	1	0	1	1	0	1	1	0	5	5	0	0	0	0	0	0
Parent Taking Drugs And/Or Alcohol	0	1	1	0	5	5	0	7	7	0	10	10	0	5	5	0	7	7
Parents - Overdose/ Suicidal/ Mental Health	0	8	8	0	15	15	0	19	19	0	51	51	0	16	16	0	14	14
Physical	2	2	4	1	4	5	3	4	7	3	3	6	3	1	4	1	0	1
Refusal Of Medical Treatment For Child	0	0	0	0	1	1	0	0	0	0	0	0	0	1	1	0	0	0
Sexual	0	1	1	0	0	0	0	0	0	1	1	2	1	0	1	0	0	0
Sudden death of parent/ carer	0	0	0	0	3	3	0	1	1	0	1	1	0	0	0	0	1	1
Violent Extremism	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	37	25	62	48	41	89	60	46	106	127	106	233	56	31	87	45	27	72

Incidents

- 61 Safeguarding related DATIX incidents were logged in the month of January 2021. Previous month's figures have also been updated.

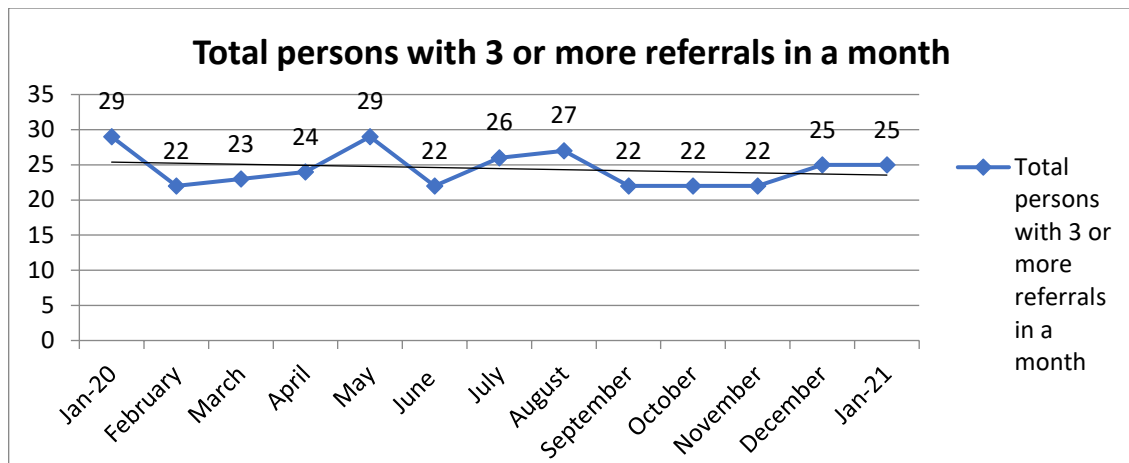


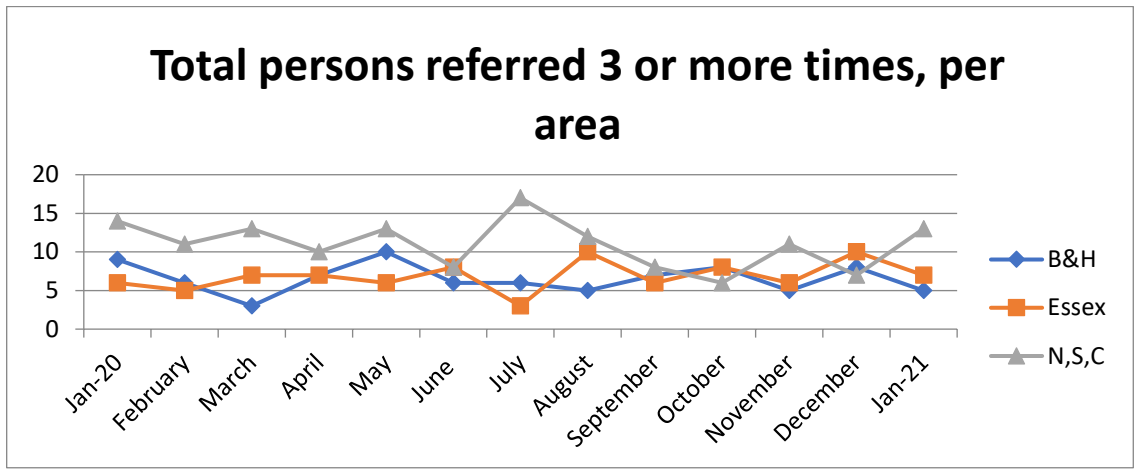
- 11 Patient Experience's had been logged where Safeguarding was highlighted as a concern. Previous month's figures have also been updated.



Frequently Referred

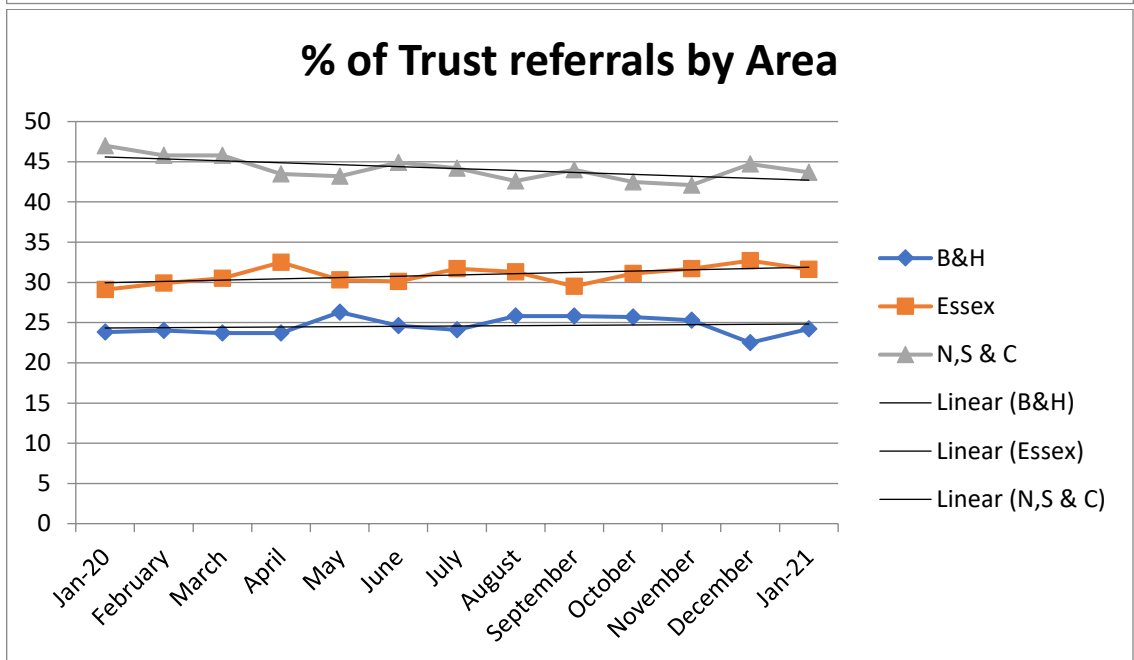
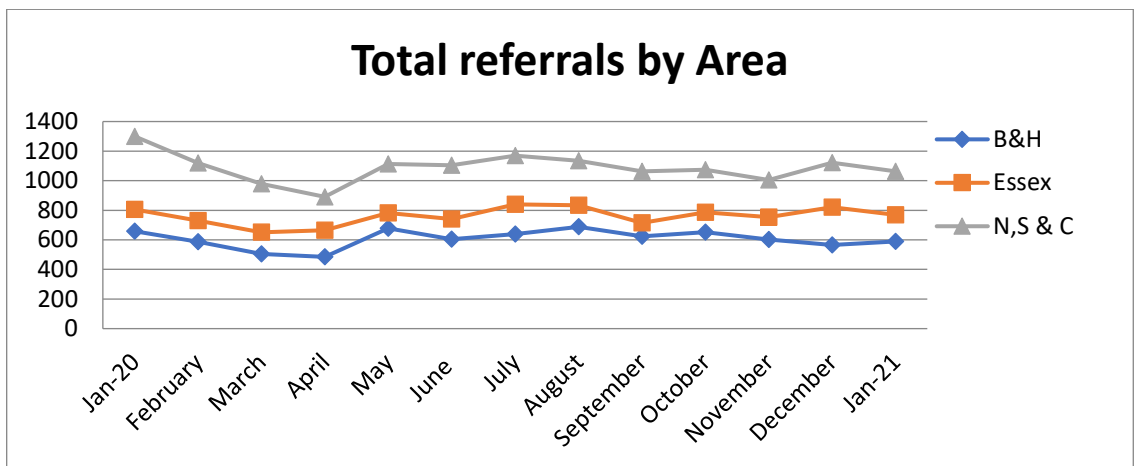
- The Safeguarding Team obtain a monthly report on how many patients are referred 3 or more times in a month, from the Adastra system.





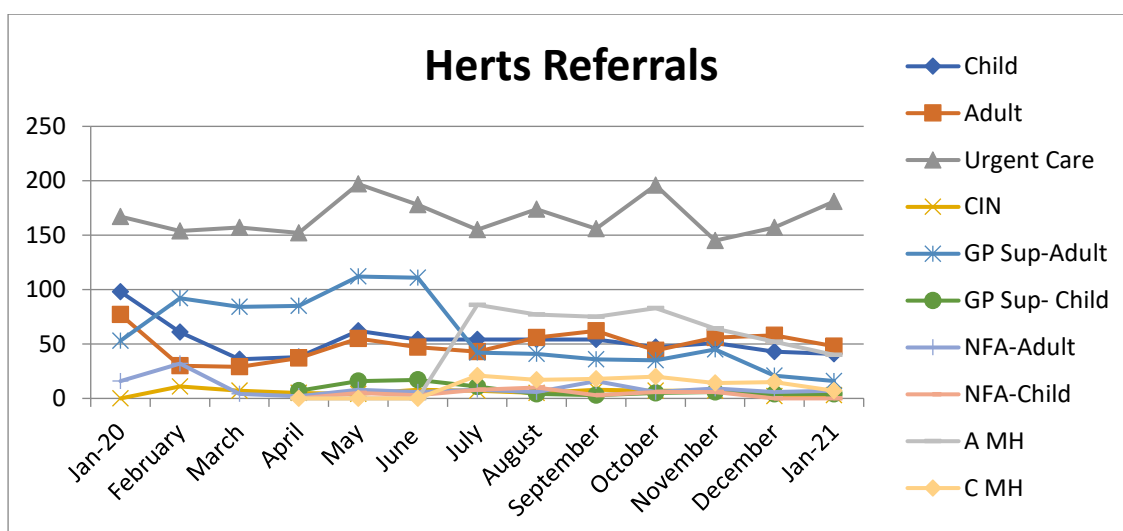
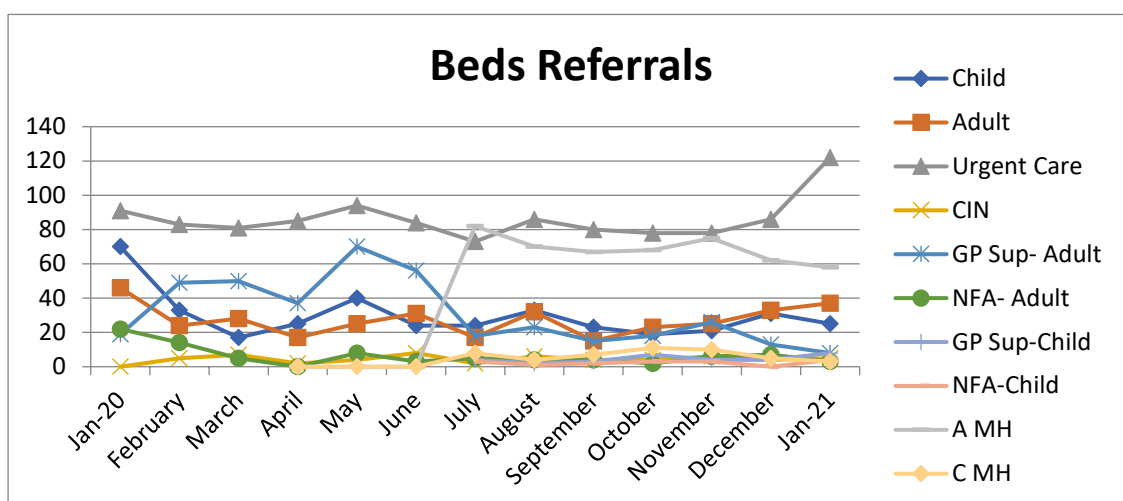
Area & STP Information

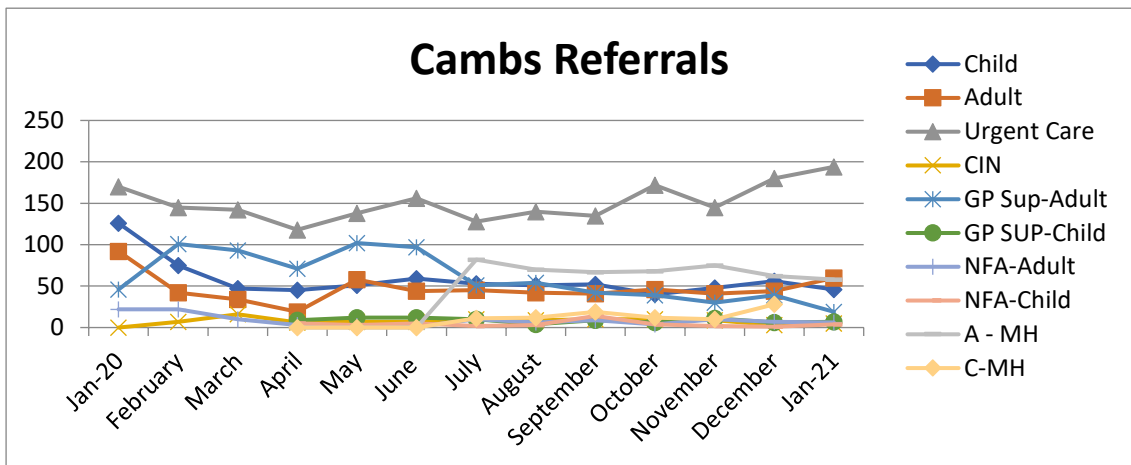
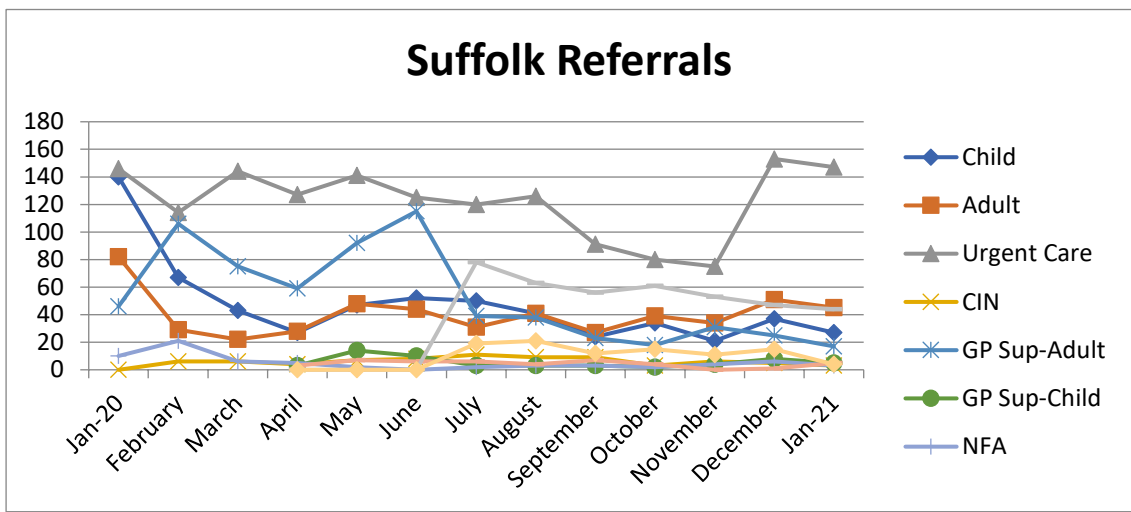
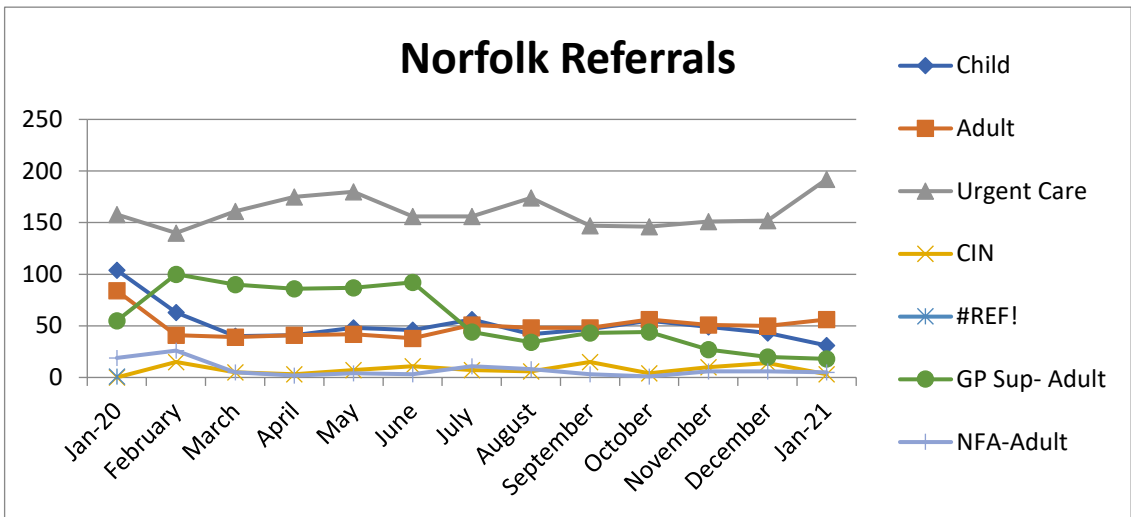
Area (by County)

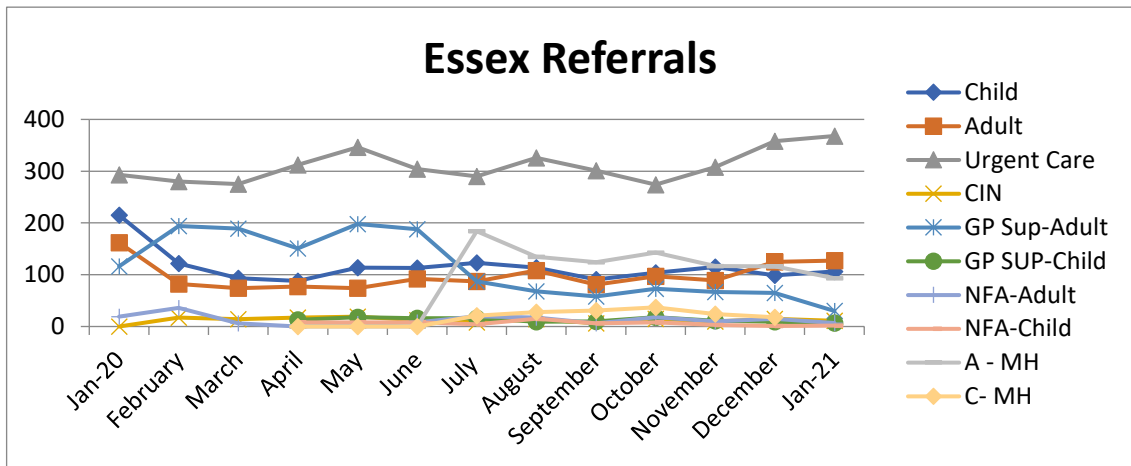


➤ The below table is a breakdown of referrals by area by Children & Adult, for information only.

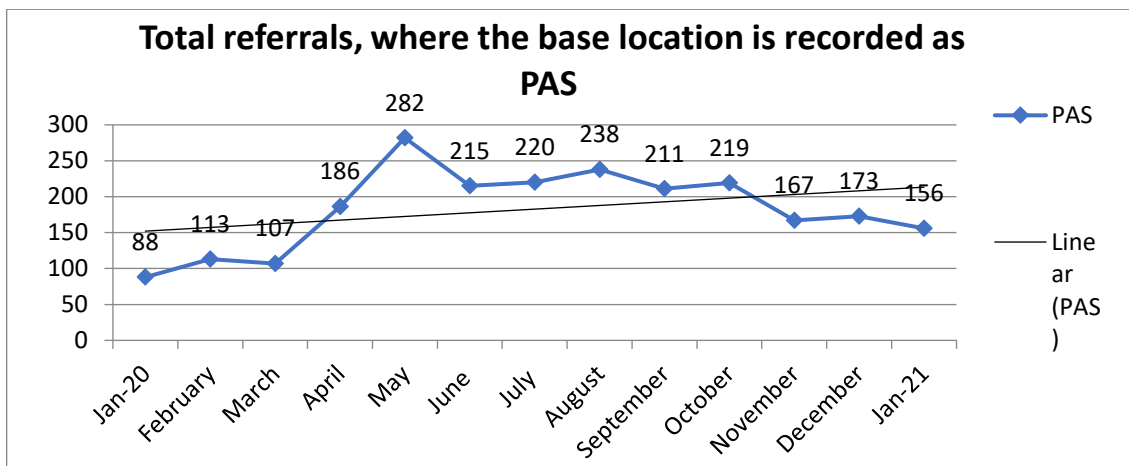
Month/Area Totals	Jan 20	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan 21
Beds	248	208	188	166	241	201	204	244	192	202	199	208	242
Herts	411	380	317	319	438	404	435	444	431	449	403	358	347
Cambs	456	392	342	276	373	381	402	391	398	401	381	426	411
Norfolk	420	385	340	359	381	363	409	395	411	415	384	348	352
Suffolk	424	343	296	256	358	360	359	349	255	258	239	348	300
Essex	805	731	651	666	782	741	840	834	714	787	754	821	769



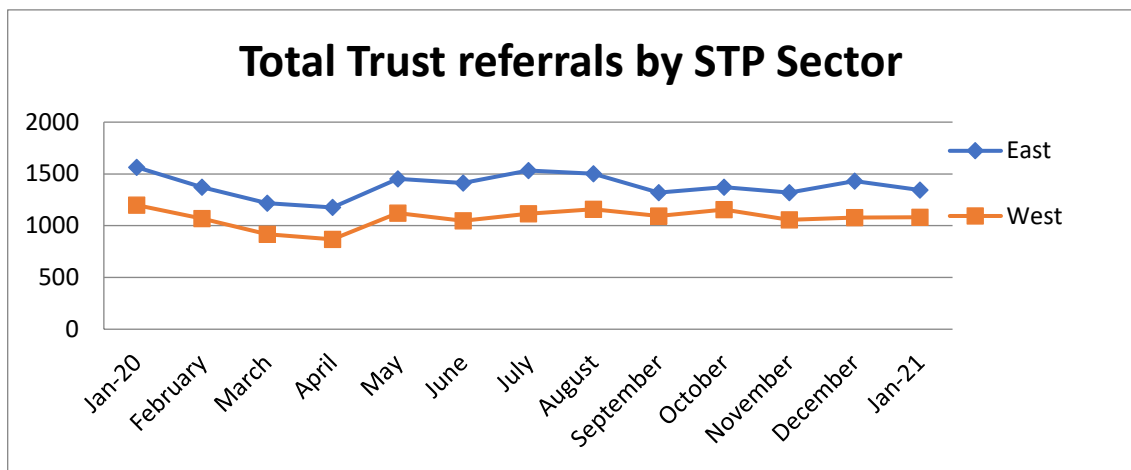




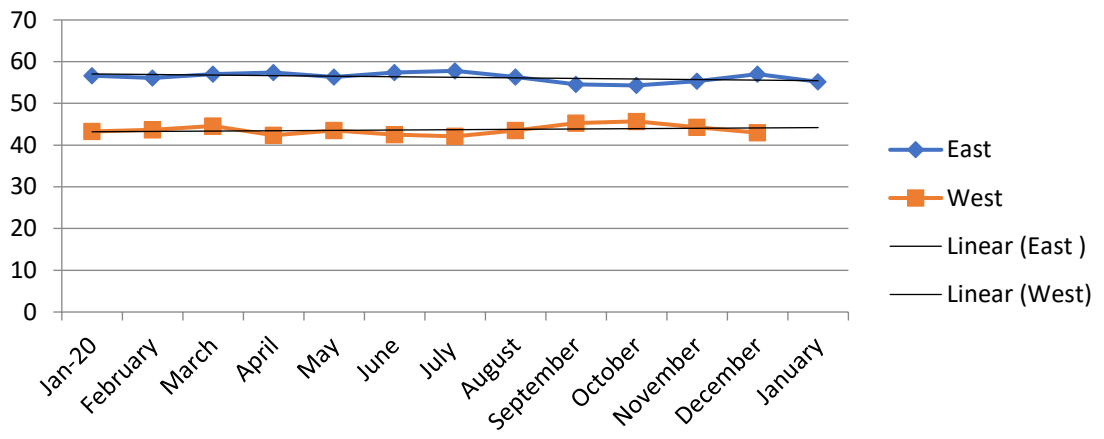
The Safeguarding team collate information on Private Ambulance Services, from the Base Station location provided on the referral. The accuracy of the information is subject to human error, due to inaccuracies with reporting referrer's base location.



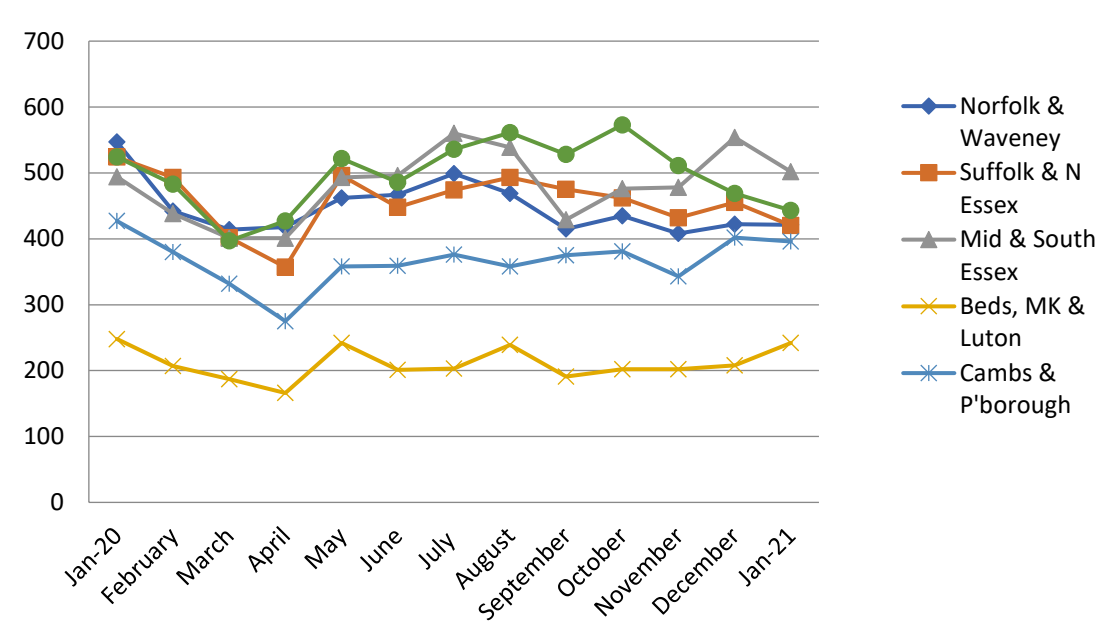
STP Locality

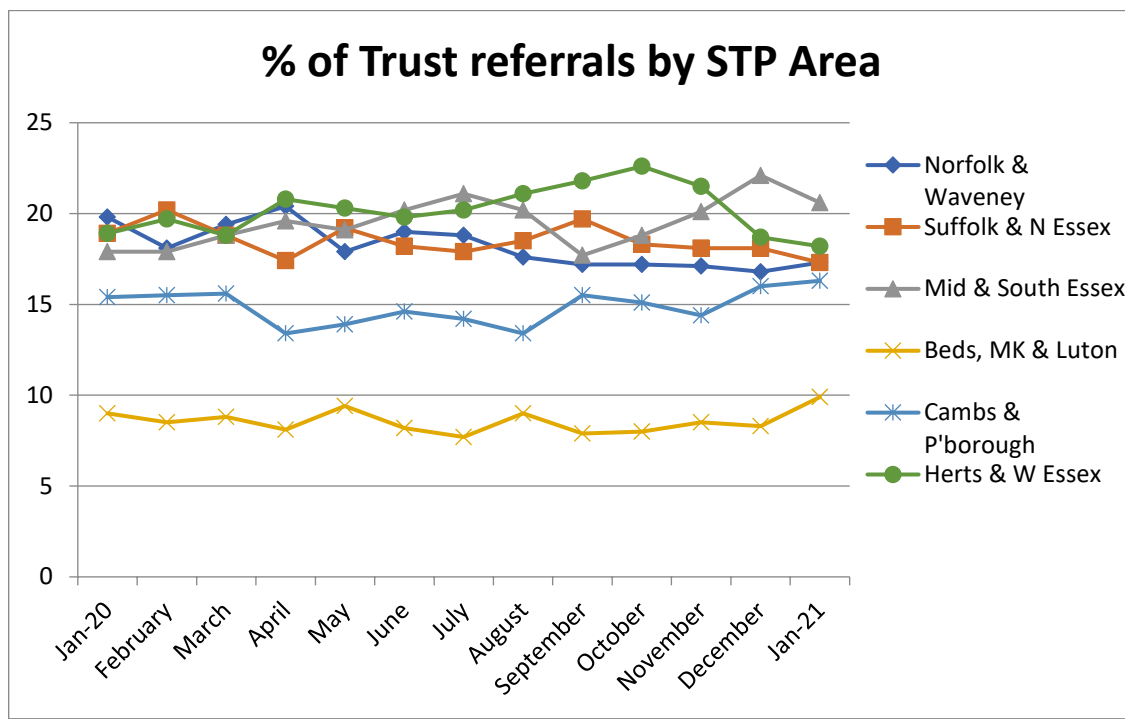


% of Trust referrals by STP Sector



Total Trust referrals by STP Area

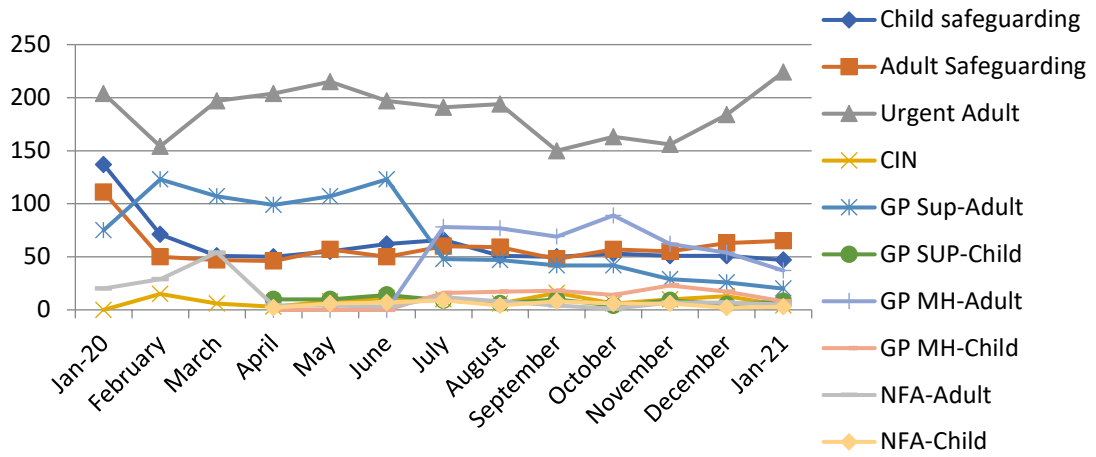




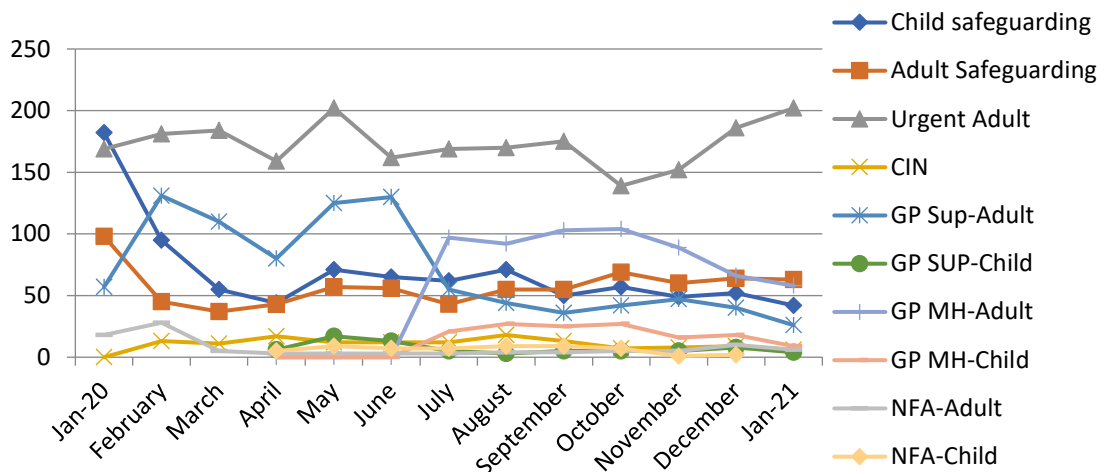
➤ The below table is a breakdown of referrals by STP area by Children & Adult.

Month/Area Totals		Jan 20	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan
EAST	Norfolk & Waveney	547	442	414	418	462	467	499	469	415	435	408	422	421
	Suffolk & North Essex	524	493	402	357	496	448	474	493	475	462	432	455	420
	Mid & South Essex	494	438	401	401	493	496	560	539	429	476	478	554	502
WEST	MK, Beds & Luton	248	207	187	166	242	201	203	239	191	202	202	208	242
	Cambs & P'borough	427	380	332	275	358	359	376	358	375	381	343	402	396
	Herts & West Essex	524	483	397	427	522	486	536	561	528	573	511	469	443

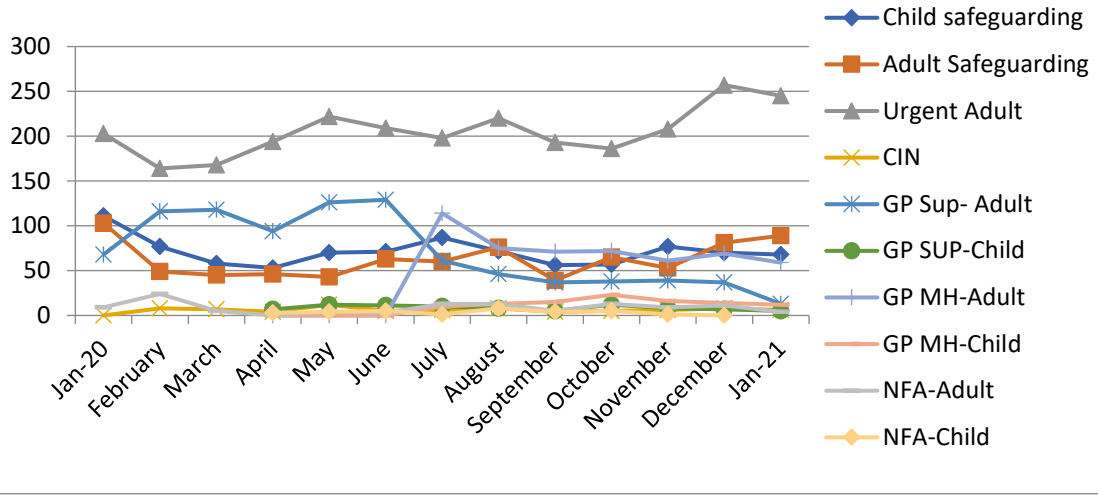
Total Norfolk & Waveney STP Referrals



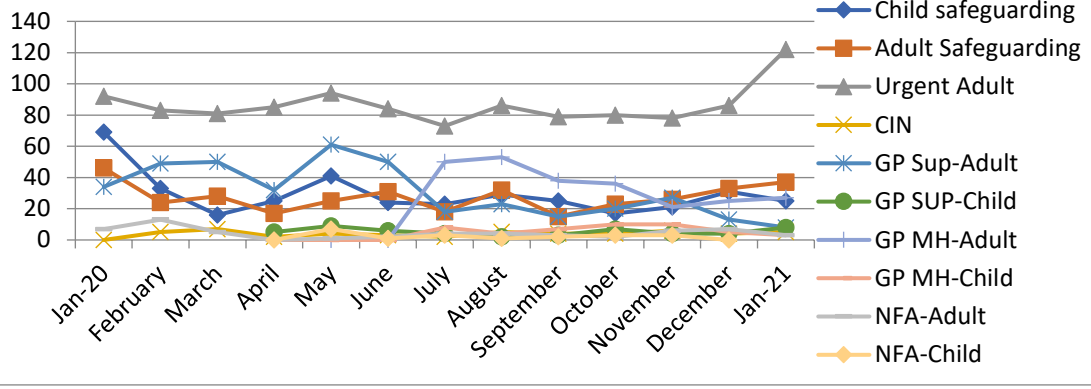
Total Suffolk & N Essex STP Referrals



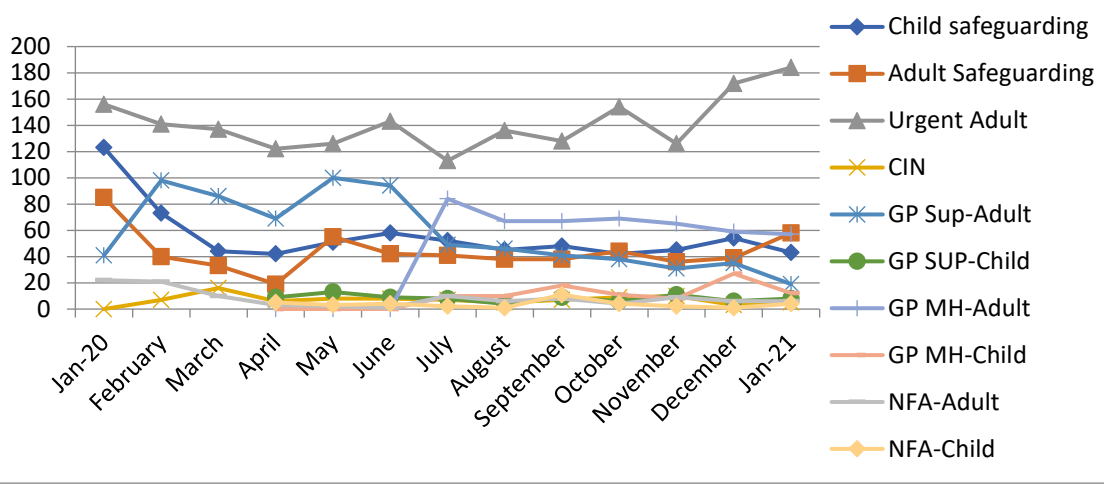
Total Mid & South Essex STP Referrals

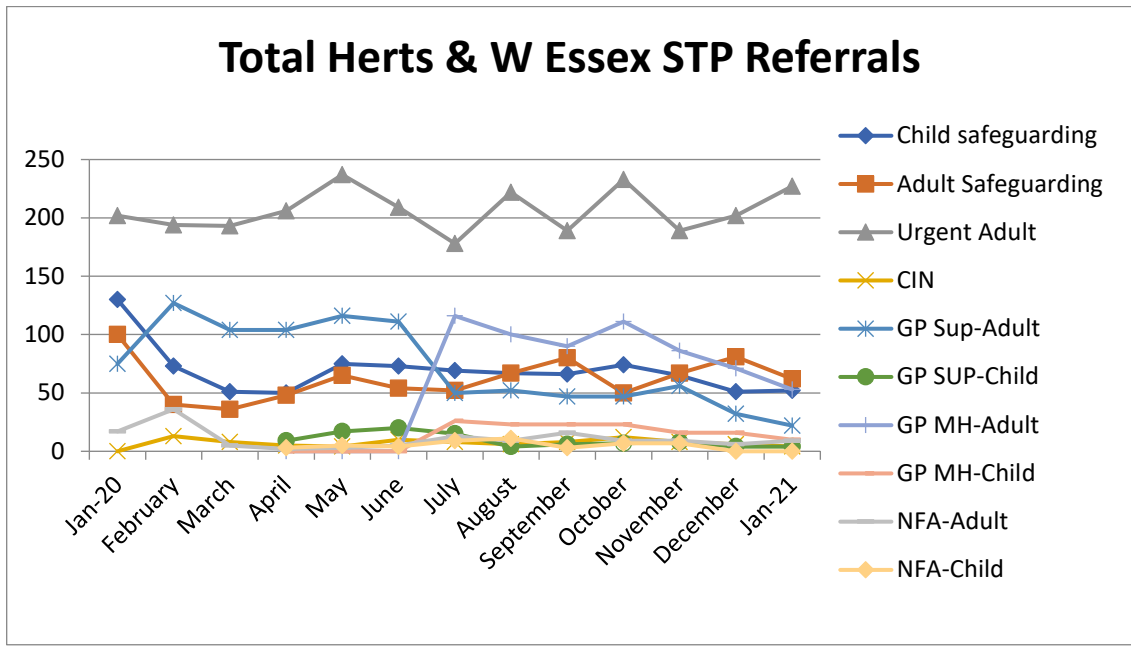


Total MK, Beds & Luton STP Referrals



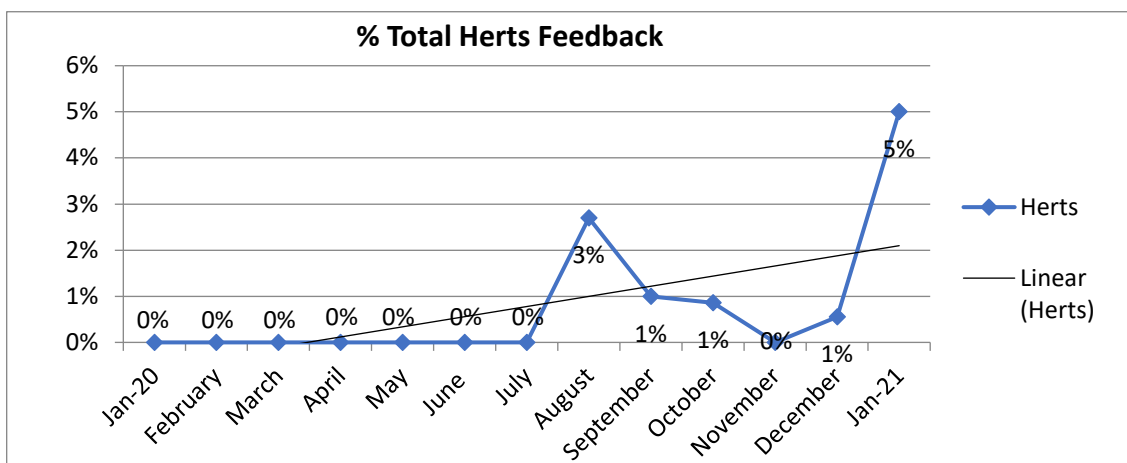
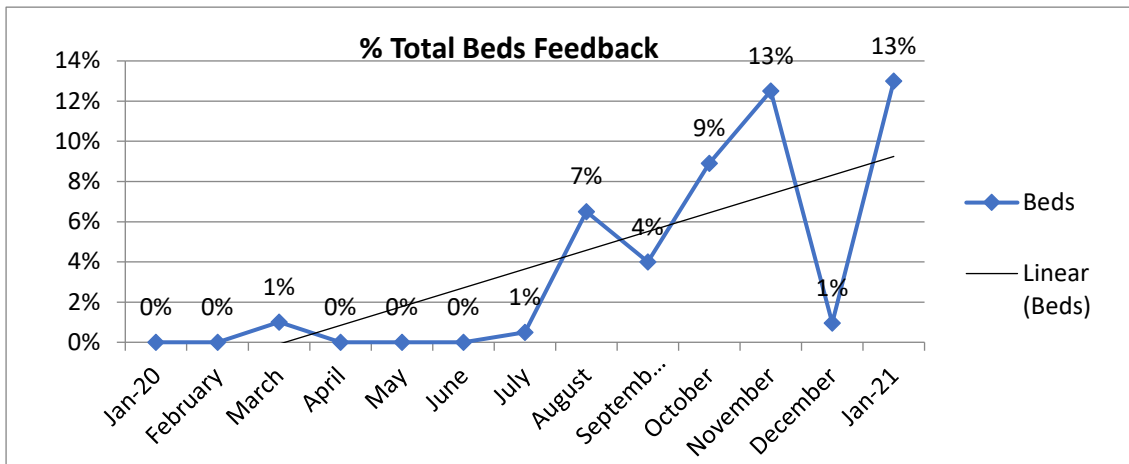
Total Cambs & P'Borough STP Referrals

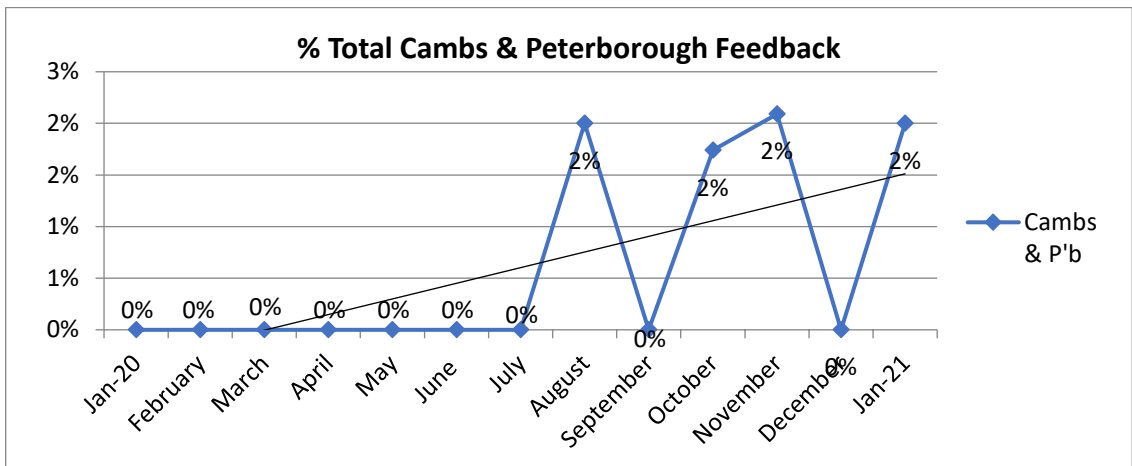
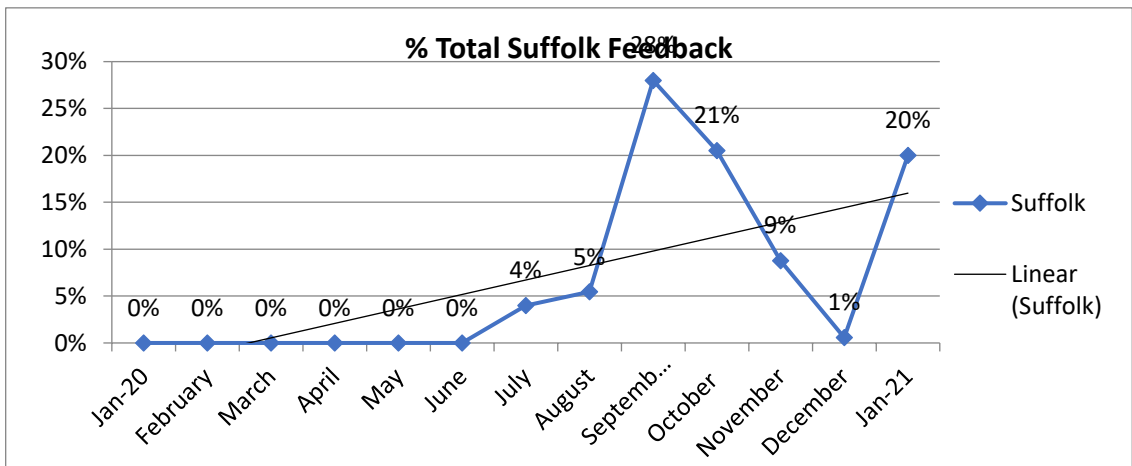
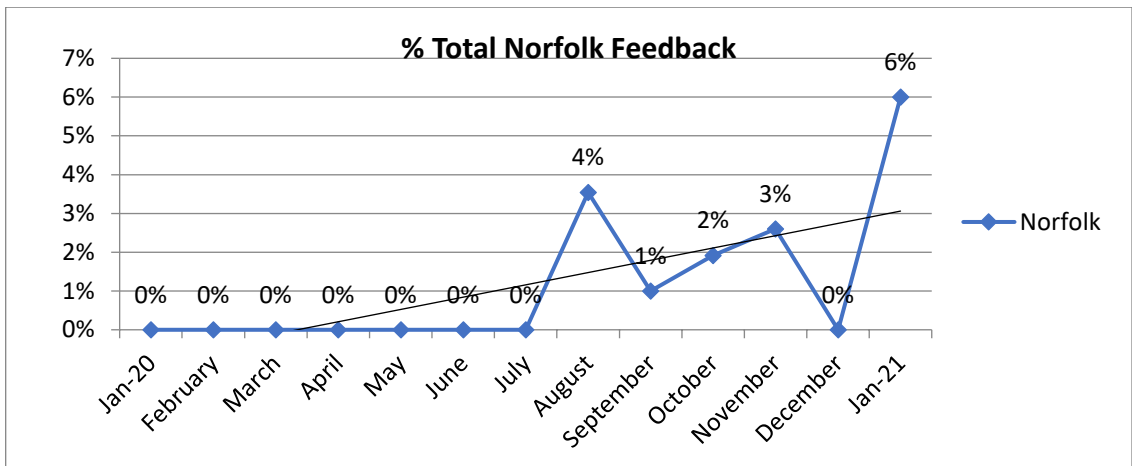


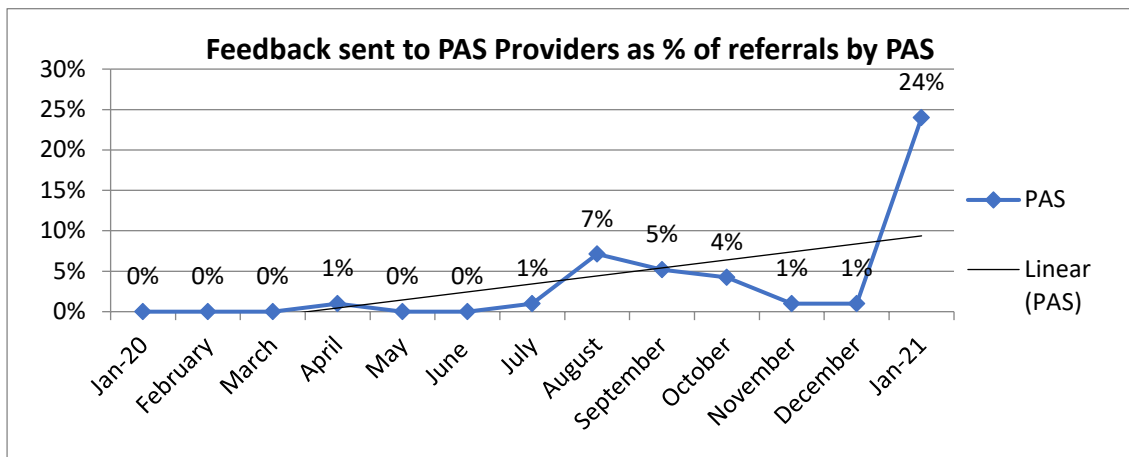
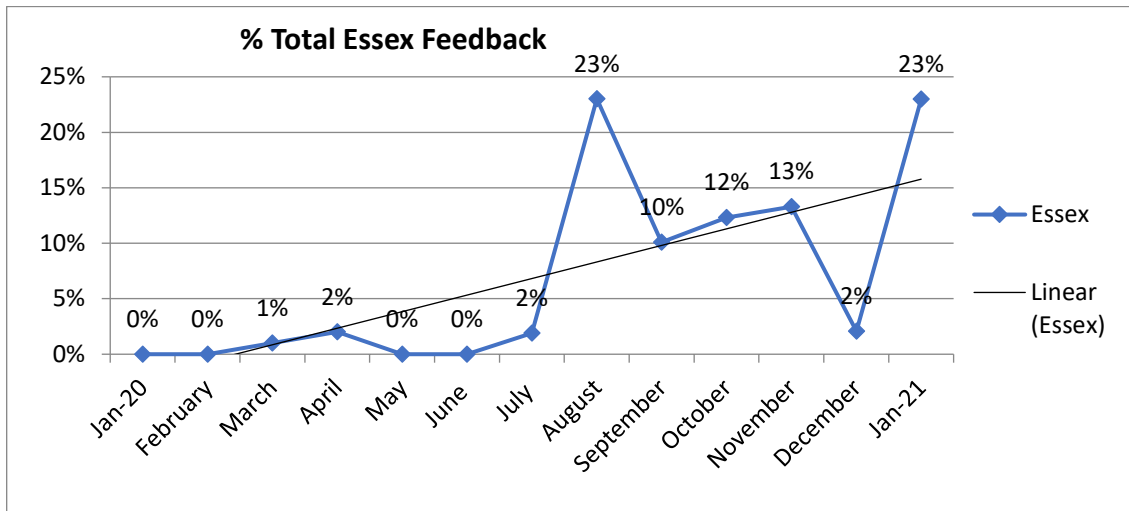


Feedback

- The below represents the amount of feedback sent out to staff/volunteers in Sector area from both GP and LA's.







Author: Angela Jones
 Date: February 2021