



Monthly Safeguarding Report

Safeguarding Team

Report Period: July 2021
Date of Report: August 2021

Contents

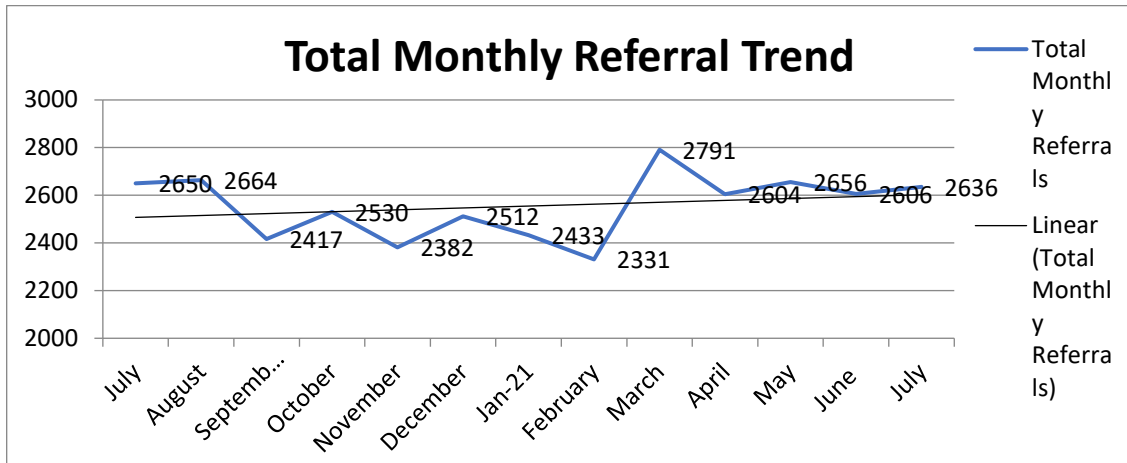
- Summary [Page 3](#)
- Overall Trust Safeguarding Statistics [Page 4](#)
- Audit results [Page 6](#)
- Average SPOC Case Entry Time [Page 11](#)
- SCR/DHR/SAR's [Page 11](#)
- Safeguarding Supervision [Page 12](#)
- Feedback information [Page 12](#)
- RFI & CDOP [Page 13](#)
- Categories of Abuse [Page 13](#)
- Incidents [Page 15](#)
- Frequently Referred [Page 16](#)
- Area & STP Analysis- Detailed referrals & feedback [Page 17](#)

Summary

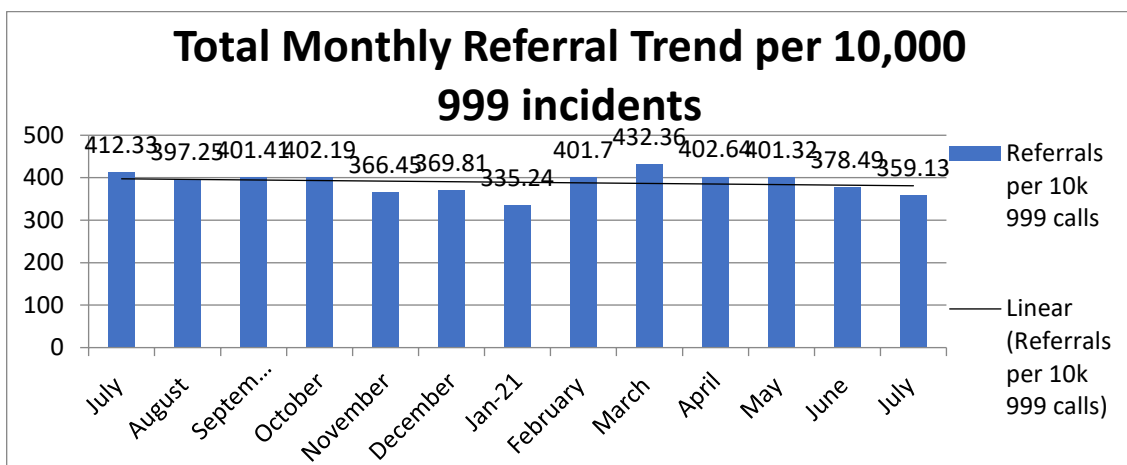
- Safeguarding referrals in July 2021 have increased to 2636, an annual decrease of 0.52% and a 1.15% increase from the previous month. We are seeing the improved question sets help streamline the referral process and referrals will be sent to the most appropriate service.
- Trust referrals per 10,000 999 incidents decreased to 359.13, an annual decrease of 12.9% and a decrease of 5.11% on the previous month.
- SPOC Case Entry Time increased to 11.42 minutes per referral.
- The total active amount of Serious Case reviews to date at the end of July has decreased to 32, with 7 new cases and 11 closed. The team will continue working on lowering this figure and closing inactive cases.
- Compliance for Safeguarding Supervision for managers within EEAST who hold a safeguarding portfolio has decreased to 0%. The Safeguarding team are at 63% The Team are working towards an amended list for people receiving supervision.
- 16 feedback email has been provided to staff on referrals during this month.
- Requests for information has decreased to 70 in July 2021.
- DATIX Safeguarding incidents decreased to 55. Patient Experiences logged in July increased to 12.
- People who have been frequently referred 3 or more times has decreased to 12.

Overall Trust Safeguarding Statistics

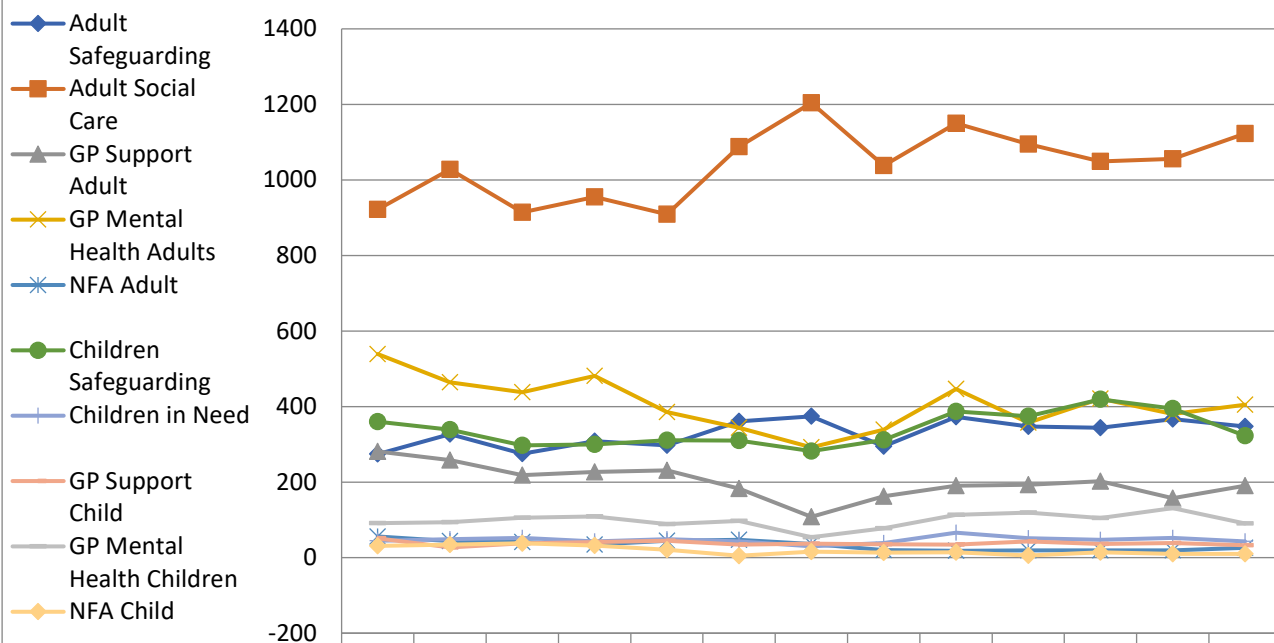
- 2636 Social Care referrals were made as a Trust in July 2021. An annual decrease of 0.52% and an increase of 1.15% on the previous month.



- Referrals per 10,000 999 calls in July 2021 were 359.13, an annual decrease of 12.9% and a monthly decrease of 5.11% on the previous month.



Total referrals by Case Type Trend

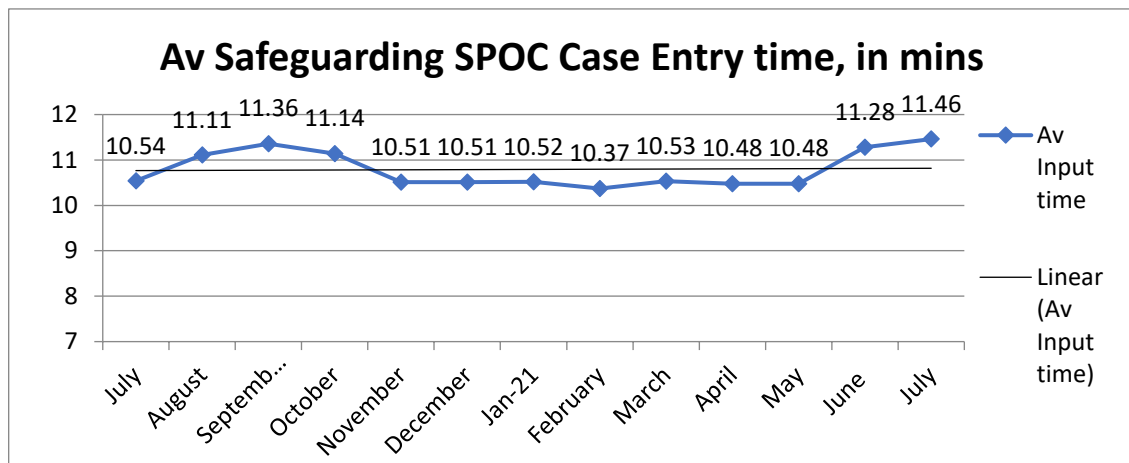


	July	Aug	Sep	Oct	Nov	Dec	Jan-21	February	March	April	May	June	July
Adult Safeguarding	274	327	275	308	297	361	374	295	373	347	344	367	347
Adult Social Care	922	1028	914	955	909	1088	1204	1038	1150	1095	1049	1056	1123
GP Support Adult	281	258	218	227	231	183	108	162	190	193	202	157	190
GP Mental Health Adults	539	464	438	481	385	344	292	339	446	357	421	380	405
NFA Adult	56	44	41	34	45	47	36	20	18	19	19	19	26
Children Safeguarding	360	339	297	300	311	310	282	312	387	374	419	395	323
Children in Need	45	49	52	43	49	43	30	39	66	51	47	52	43
GP Support Child	51	27	38	41	45	34	37	35	34	43	36	39	33
GP Mental Health Children	91	94	106	109	89	97	54	78	113	119	105	131	90
NFA Child	31	34	38	32	21	5	16	13	14	6	14	10	10

Average SPOC Case Entry Time

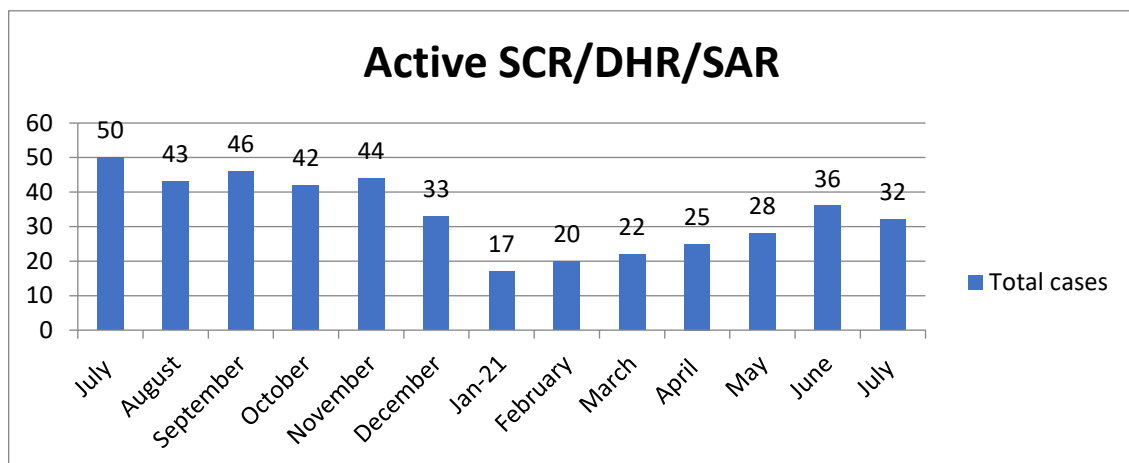
The SPOC Call Centre monitor call statistical information for all the services they provide. The Safeguarding Team requested the average call length of each Safeguarding referral call made by clinicians into the call centre.

SPOC have been able to provide the average time taken to log each referral from the start to finish time recorded on Adastra as a representation of the average time taken to complete each referral.



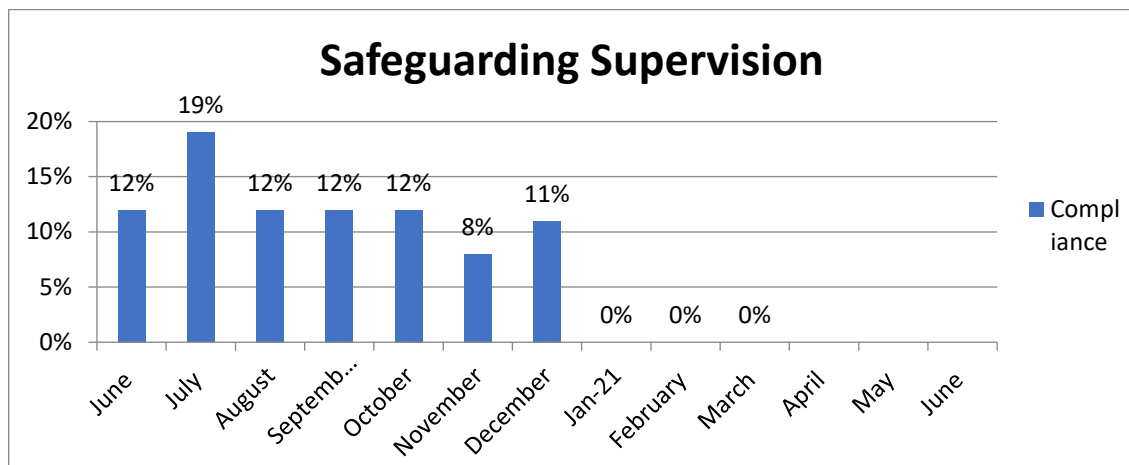
SCR/DHR/SAR's

The below represents the current amount of active Serious Case Reviews (SCR)/Domestic Homicide Reviews (DHR) and Serious Adults Reviews (SAR), either at stage of scoping or submitted Chronology, draft or submitted Independent Management Review or outstanding recommendations for completion, up to the end of this month. 7 new Case Review notifications were received in July 2021, with 11 cases being closed.



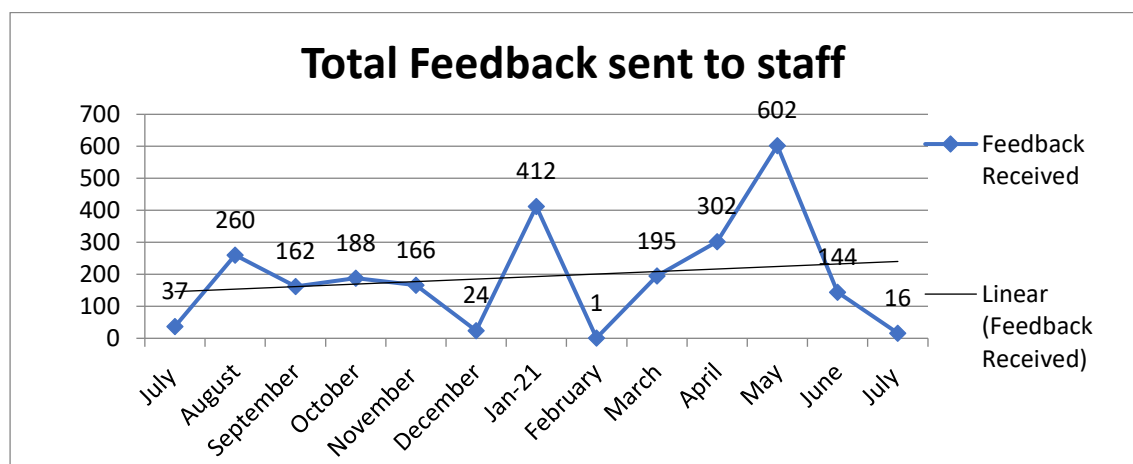
Safeguarding Supervision

The below represents the 0% of nominated Safeguarding Lead's, Trust Board, Managers and Area Clinical Leads who have had documented Safeguarding Supervision within the last 6 months. There are now 19 identified personnel which require Supervision by the Safeguarding Lead, Named Professional, Safeguarding specialist for Adults & Named Doctor for Safeguarding. This list will be revisited with amendments made in line with the new operations structure.



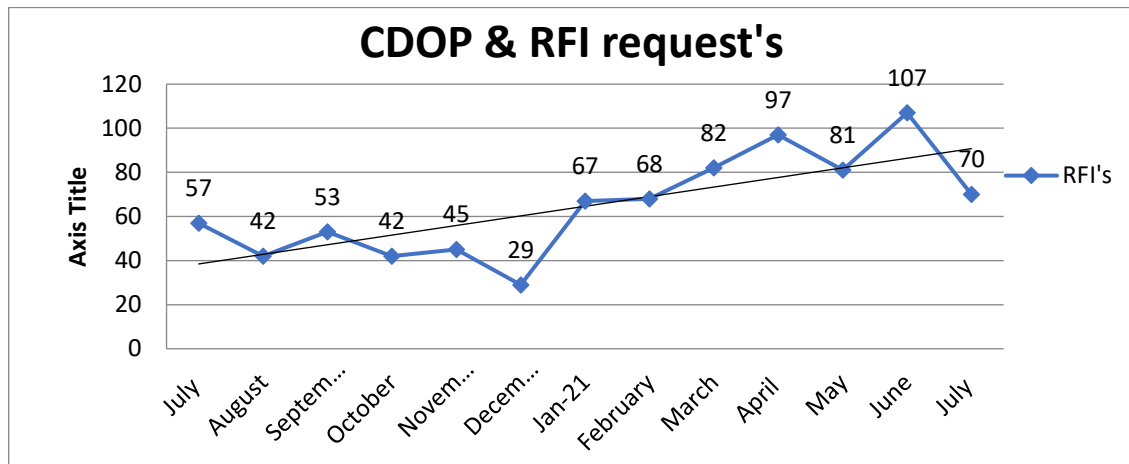
Overall Trust Feedback for all Safeguarding Referrals

In July 2021, 16 of 2636 feedback was sent out by the safeguarding team. This is due to capacity within the team and ongoing operational pressures.



RFI's and CDOP Requests

- The below represents the amount of information which was requested from the Safeguarding team from external organisations, excluding Serious Case/Adult or Domestic Homicide reviews.



Categories of Abuse

- The below details the total categories of abuse for all Safeguarding Adult & Child referrals, to show the reasoning for the Trust's Safeguarding concerns, followed by a breakdown per locality for last month.

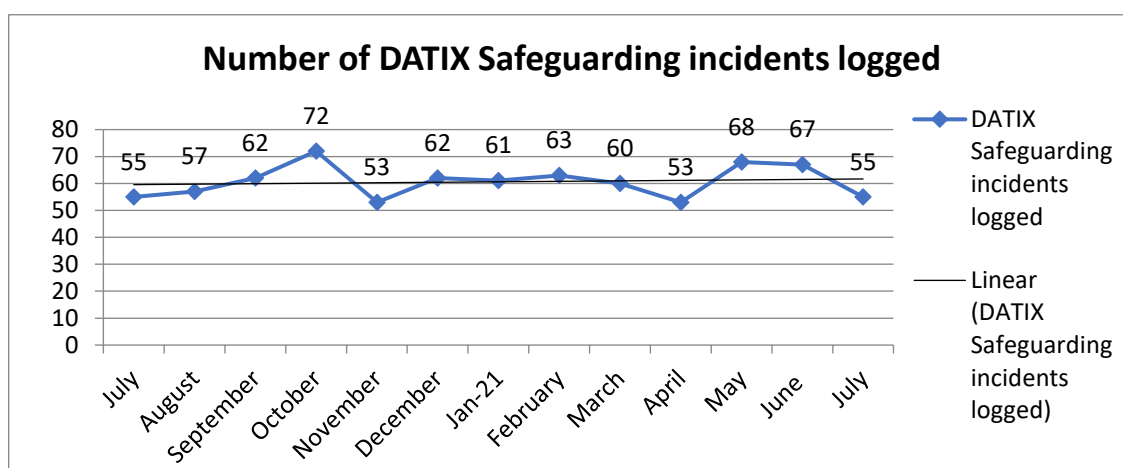
What is the suspected type of abuse?	February 2021		March 2021		April 2021		May 2021		June 2021		July 2021	
	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult
Adult conveyed - no care for children	1	0	2	0	0	0	3	0	2	0	1	0
Child Death	1	0	3	0	9	0	1	0	9	0	1	0
Child Exploitation	0	0	0	0	1	0	3	0	0	0	1	0
Child Sexual Exploitation	0	0	3	0	4	0	4	0	5	0	2	0
Concealed pregnancy	1	0	1	0	1	0	4	0	0	0	1	0
Discriminatory	0	0	0	0	0	0	0	0	0	0	0	0
Domestic Abuse/Violence	27	19	40	21	30	21	37	22	32	22	39	28
Emotional	14	0	22	0	29	0	15	0	20	0	19	0
Emotional/ Psychological	0	9	0	32	0	30	0	30	0	19	0	18
Fabricated or Induced Illness	0	0	0	0	0	0	0	0	0	0	0	0
Financial or Material	0	15	0	29	0	19	0	17	0	23	0	28
FGM	0	0	0	0	0	0	0	0	0	0	0	0
Forced Marriage	0	0	0	0	0	0	0	0	0	0	0	0
Human Trafficking	6	0	1	2	4	0	0	0	3	0	1	0
Institutional/Organisational	0	38	0	49	0	61	0	51	0	60	0	65
Modern Slavery	0	0	2	3	0	1	0	0	0	0	1	0
Neglect	54	0	81	0	67	0	80	0	87	0	70	0
Neglect by others	0	127	0	129	0	125	0	139	0	140	0	172
Neglect of home	8	73	14	77	7	61	20	63	13	76	9	63
No adult acting in the best interests of the child	10	0	14	0	16	0	12	0	16	0	9	0
Parent Taking Drugs and/or Alcohol	47	0	49	0	36	0	36	0	47	0	43	0
Parents – Overdose/ Suicidal/ Mental Health	118	0	128	0	142	0	165	0	132	0	99	0
Physical	17	13	19	26	17	23	25	17	18	22	16	14
Refusal of Medical Treatment for Child	4	0	1	0	1	0	2	0	1	0	3	0
Sexual	2	0	6	4	6	5	8	5	9	5	6	4
Sudden death of adult/ carer	2	0	1	0	4	0	4	0	1	0	2	0
Violent Extremism	-	1	0	1	0	1	0	0	0	0	0	1

Adult and Child Referrals by Sector

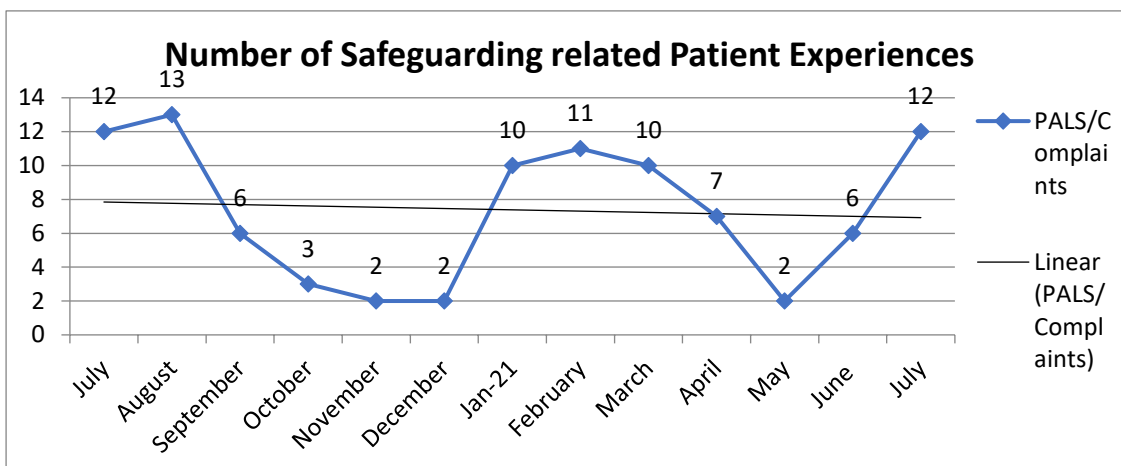
Suspected Type of Abuse	Beds			Herts			Cams			Essex			Norfolk			Suffolk			Misc.		
	Adult	Child	Beds Total	Adult	Child	Herts Total	Adult	Child	Cams Total	Adult	Child	Essex Total	Adult	Child	Norfolk Total	Adult	Child	Suffolk Total	Adult	Child	Misc. Total
Adult conveyed - no care for children	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0
Child Death	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Child Exploitation	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Child Sexual Exploitation	0	0	0	0	0	0	0	0	0	0	2	2	0	0	0	0	0	0	0	0	0
Concealed Pregnancy	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Discriminatory	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Domestic Abuse	3	4	7	3	6	9	4	5	9	11	11	22	5	4	9	2	8	10	0	1	1
Emotional	0	3	3	0	2	2	0	4	4	0	7	7	0	1	1	0	2	2	0	0	0
Emotional/ Psychological	1	0	1	4	0	4	3	0	3	6	0	6	2	0	2	2	0	2	0	0	0
Fabricated or Induced Illness	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Financial Or Material	2	0	2	4	0	4	5	0	5	7	0	7	6	0	6	4	0	4	0	0	0
Female Genital Mutilation	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Forced Marriage	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Human Trafficking	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0
Institutional/Organisational	3	0	3	8	0	8	7	0	7	26	0	26	10	0	10	11	0	11	0	0	0
Modern Slavery	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Neglect	0	9	9	0	11	11	0	9	9	0	20	20	0	10	10	0	11	11	0	0	0
Neglect By Others	17	0	17	27	0	27	22	0	22	58	0	58	21	0	21	27	0	27	0	0	0
Neglect Of Home	4	2	6	14	1	15	8	3	11	15	1	16	13	1	14	9	1	10	0	0	0
No adult acting in the best interests of the child	0	1	1	0	0	0	0	2	2	0	2	2	0	1	1	0	3	3	0	0	0
Parent Taking Drugs And/Or Alcohol	0	3	3	0	7	7	0	3	3	0	17	17	0	6	6	0	6	6	0	1	1
Parents - Overdose/ Suicidal/ Mental Health	0	9	9	0	16	16	0	15	15	0	32	32	0	15	15	0	11	11	0	1	1
Physical	1	1	2	2	4	6	2	1	3	3	8	11	2	0	2	4	2	6	0	0	0
Refusal Of Medical Treatment For Child	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	2	2	0	0	0
Sexual	1	1	2	0	0	0	2	0	2	0	2	2	1	2	3	0	1	1	0	0	0
Sudden death of parent/ carer	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	1	1	0	0	0
Violent Extremism	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	33	33	66	62	51	113	53	44	97	126	104	230	60	40	100	59	48	107	0	3	3

Incidents

- 55 Safeguarding related DATIX incidents were logged in the month of July 2021. Previous month's figures have also been updated.

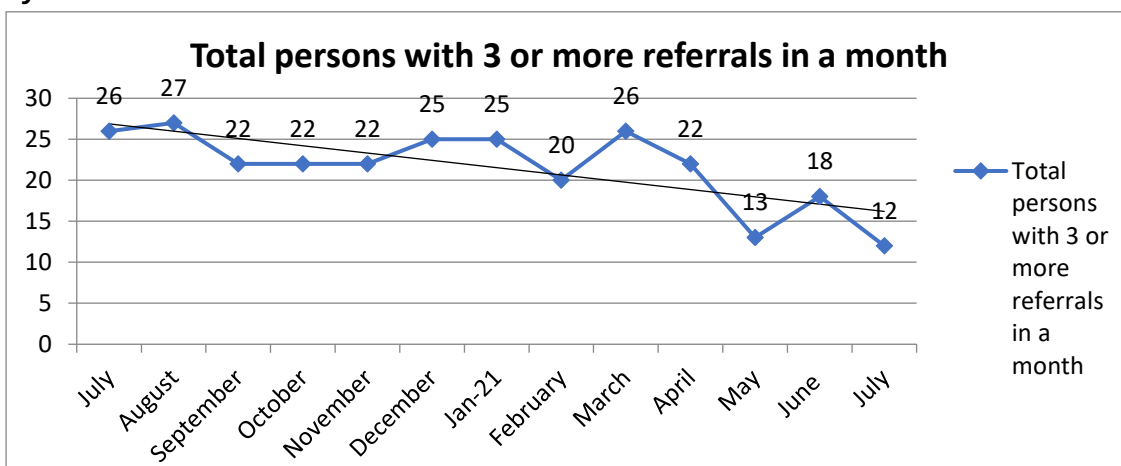


- 12 Patient Experience's had been logged where Safeguarding was highlighted as a concern. Previous month's figures have also been updated.

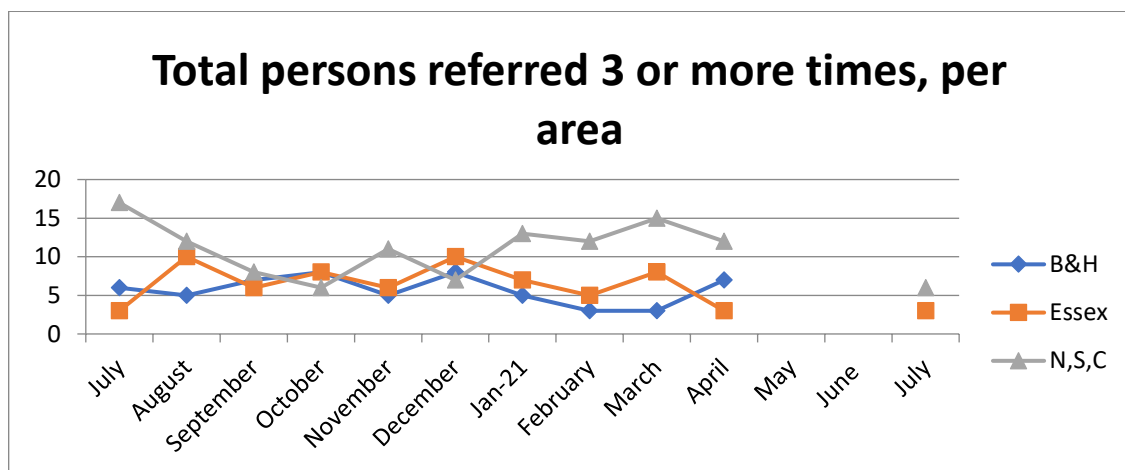


Frequently Referred

- The Safeguarding Team obtain a monthly report on how many patients are referred 3 or more times in a month, from the Adastra system.

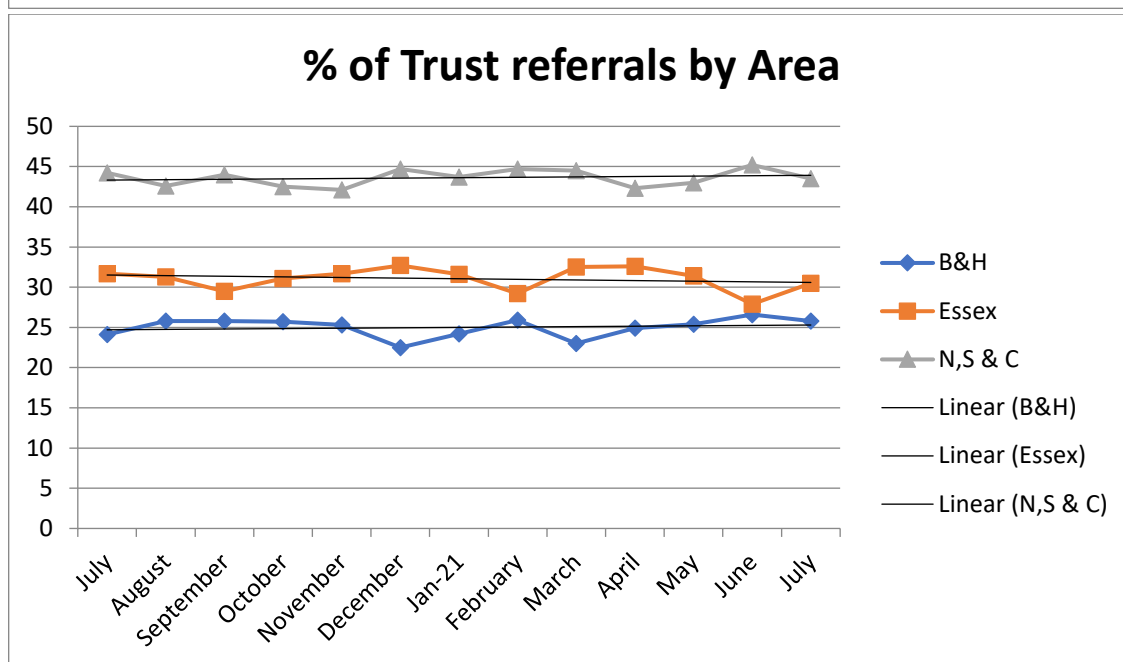
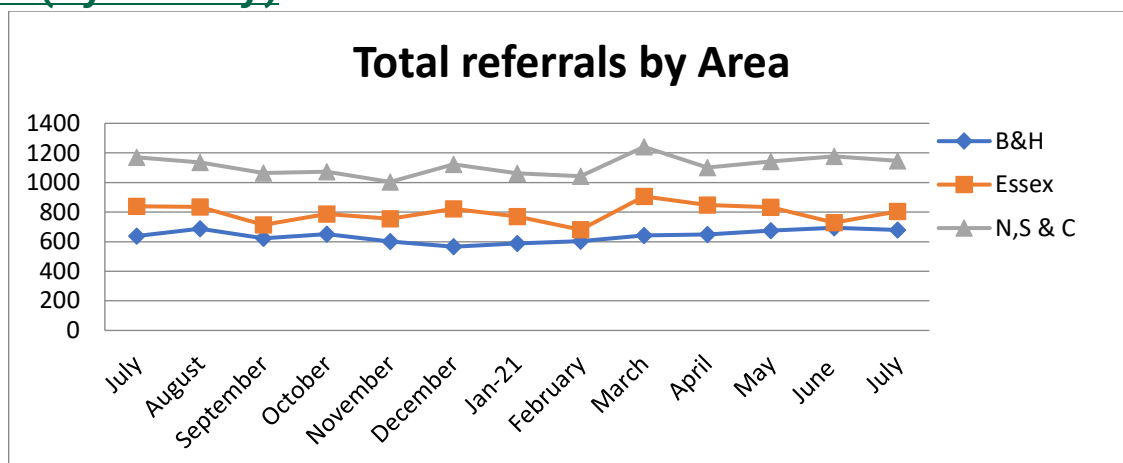


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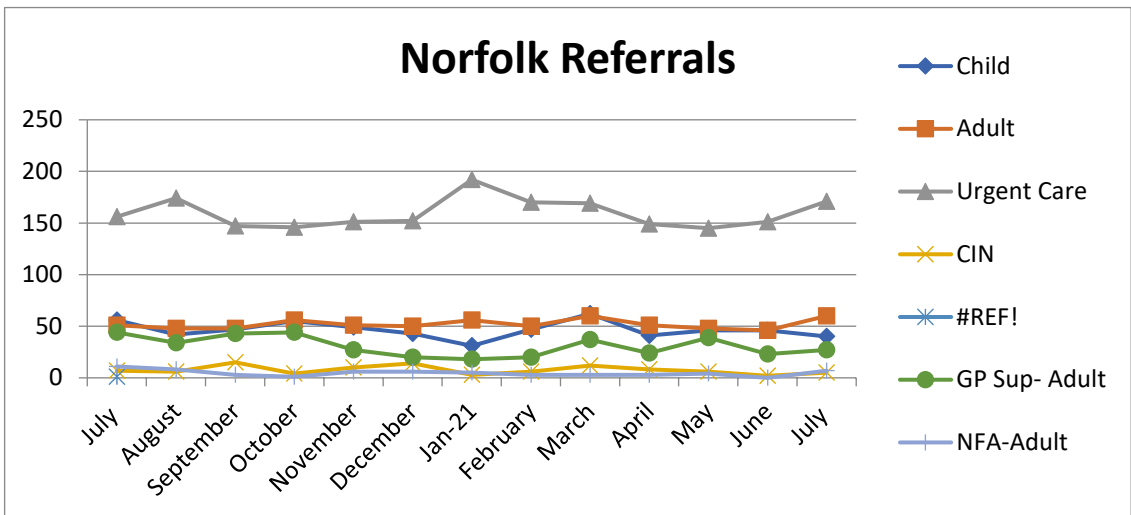
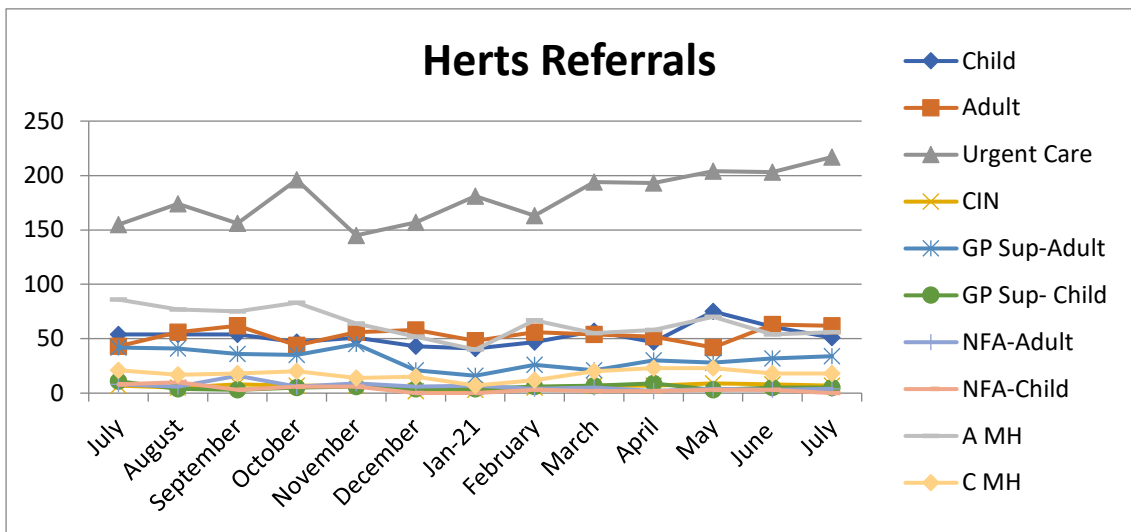
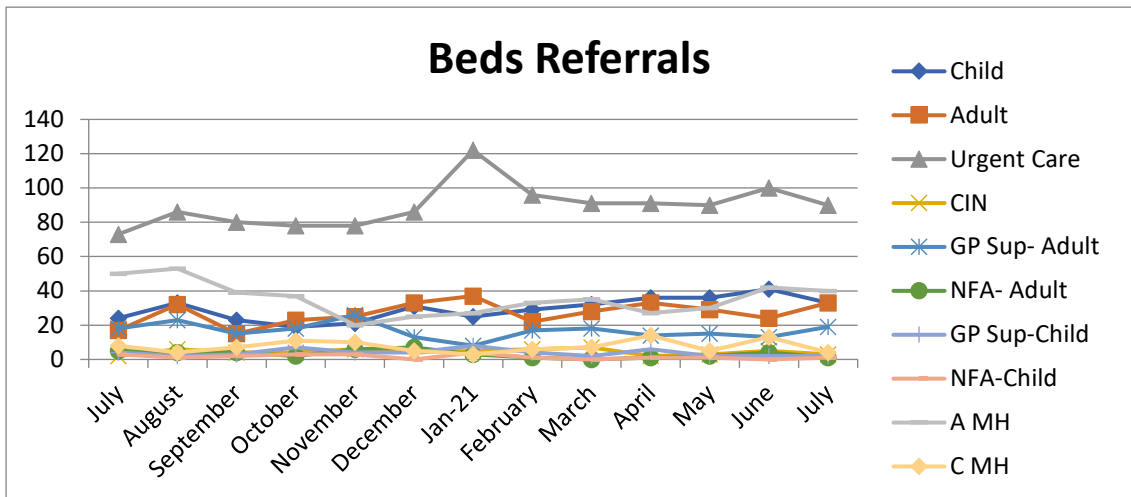
Area & STP Information

Area (by County)

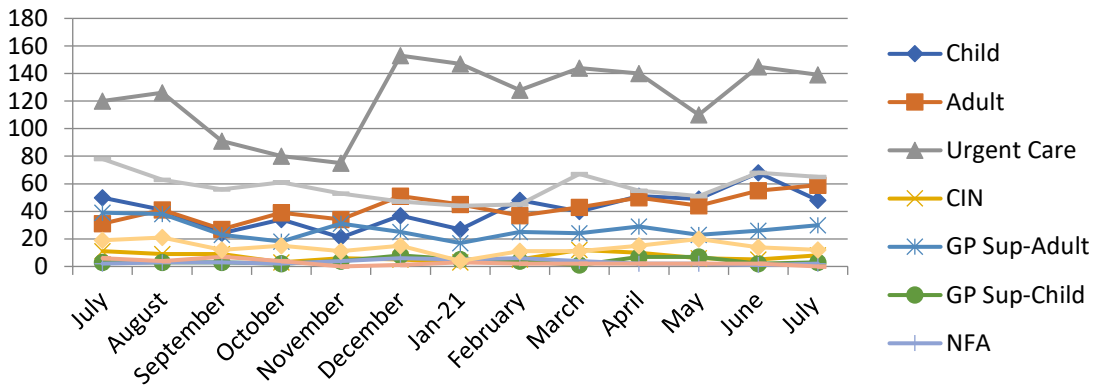


- The below table is a breakdown of referrals by area by Children & Adult, for information only.

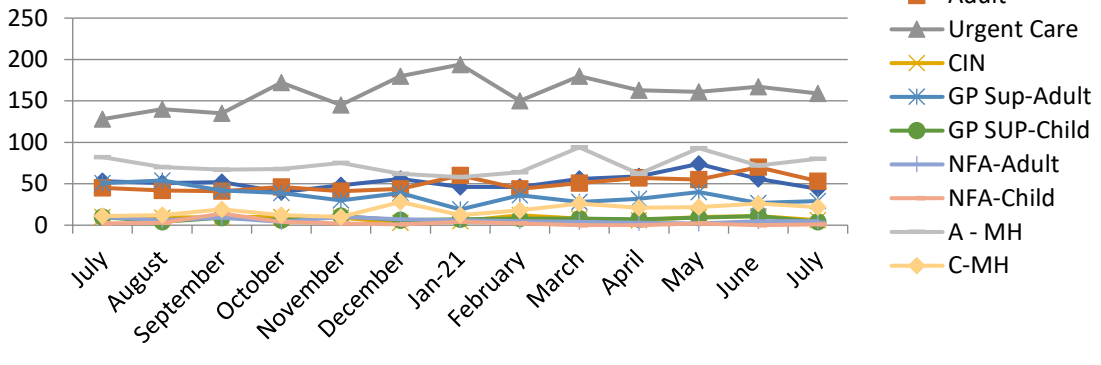
Month/Area Totals	Jul	Aug	Sep	Oct	Nov	Dec	Jan 21	Feb	Mar	Apr	May	June	July
Beds	204	244	192	202	199	208	242	215	220	225	213	244	226
Herts	435	444	431	449	403	358	347	389	422	423	461	450	454
Cambs	402	391	398	401	381	426	411	385	455	410	468	445	403
Norfolk	409	395	411	415	384	348	352	347	438	331	361	346	378
Suffolk	359	349	255	258	239	348	300	311	348	361	314	386	366
Essex	840	834	714	787	754	821	769	681	906	849	833	728	805



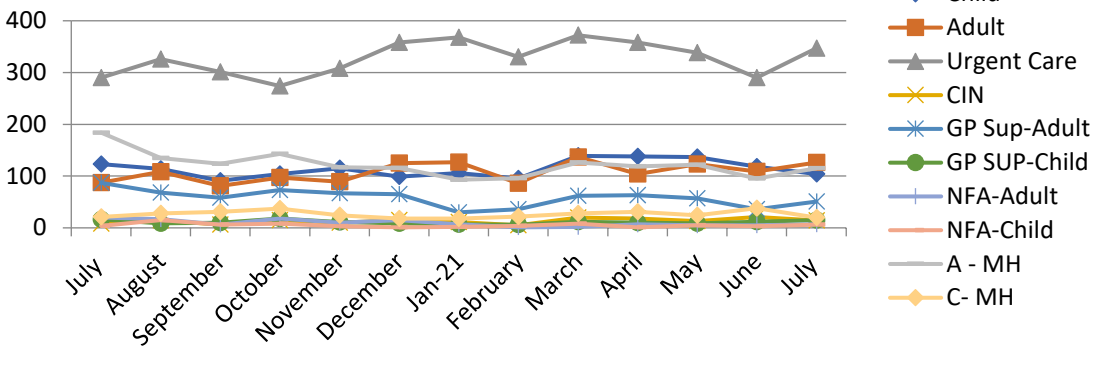
Suffolk Referrals



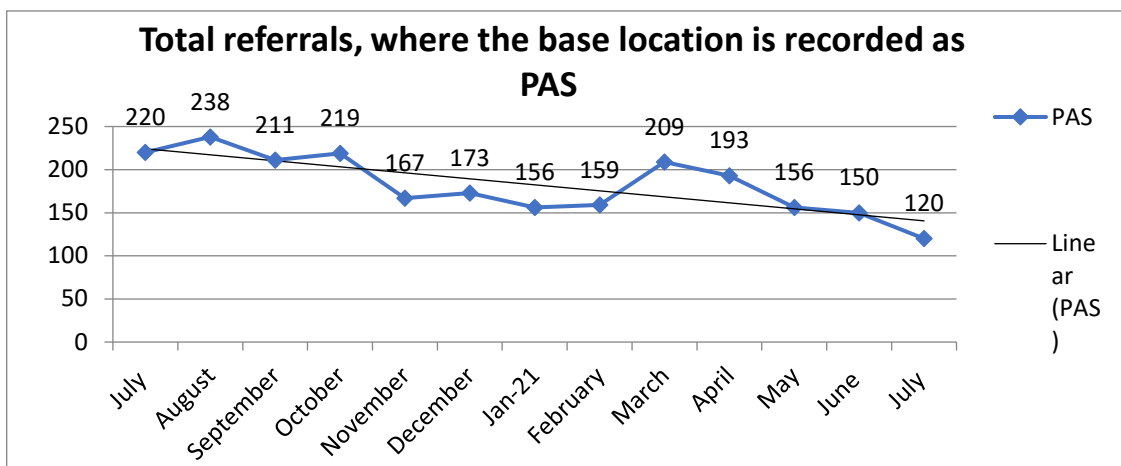
Cambs Referrals



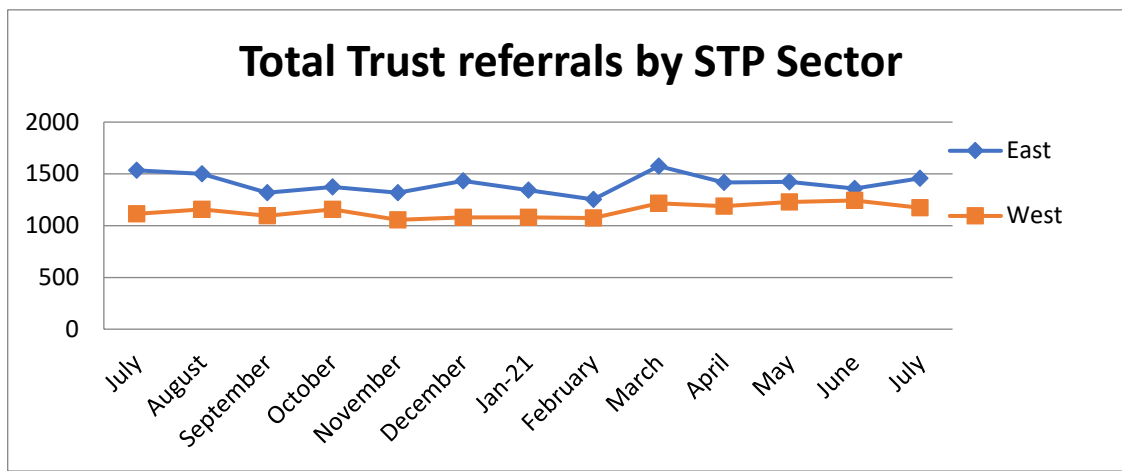
Essex Referrals



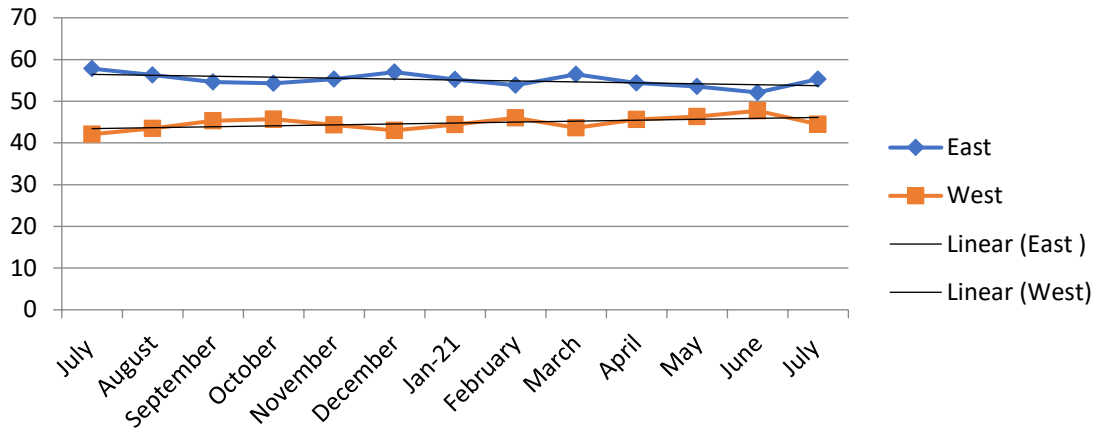
The Safeguarding team collate information on Private Ambulance Services, from the Base Station location provided on the referral. The accuracy of the information is subject to human error, due to inaccuracies with reporting referrer's base location.



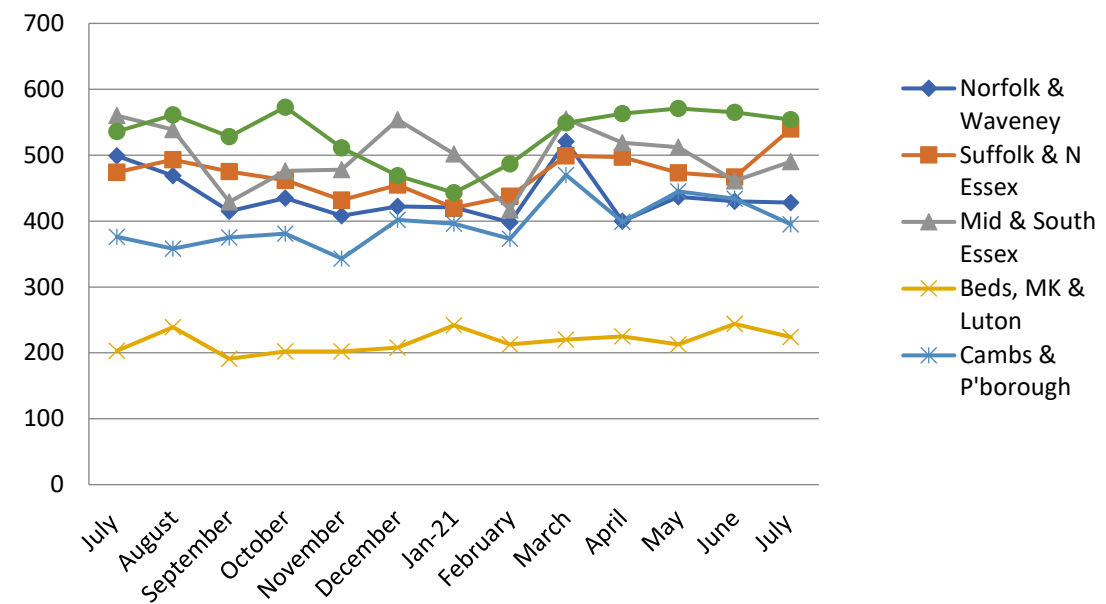
STP Locality

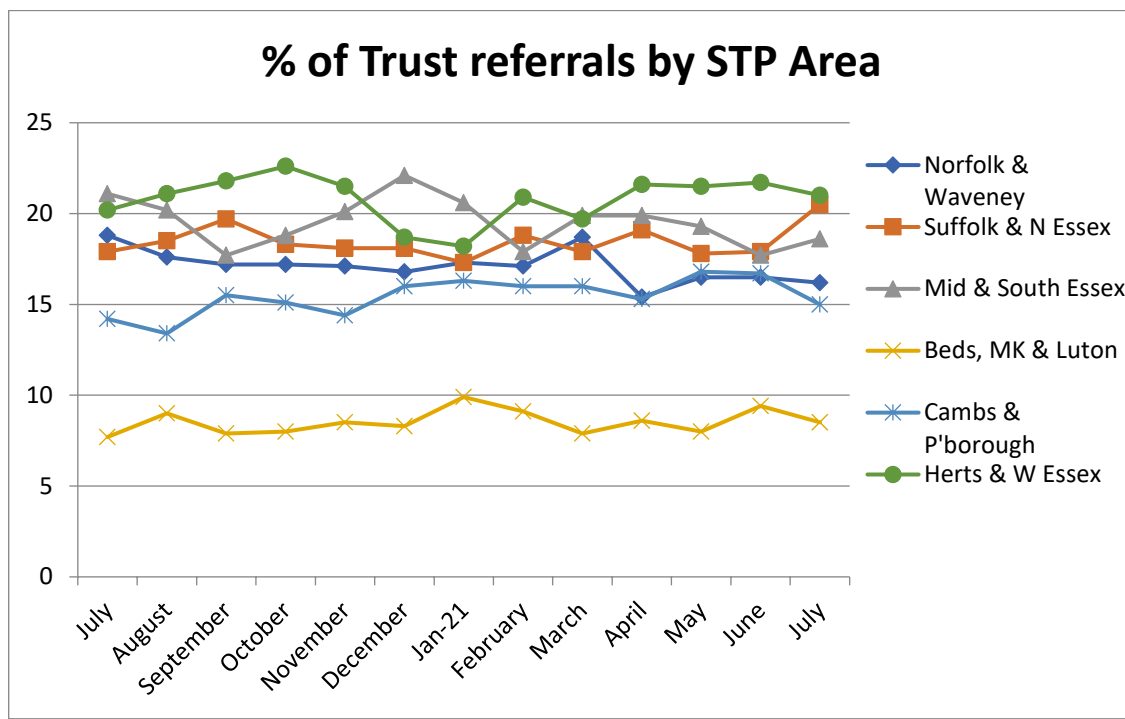


% of Trust referrals by STP Sector



Total Trust referrals by STP Area

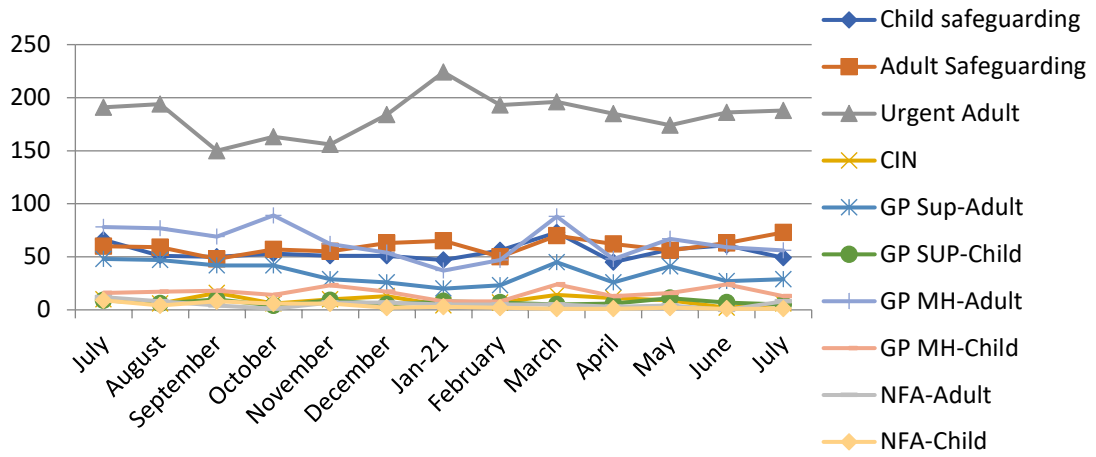




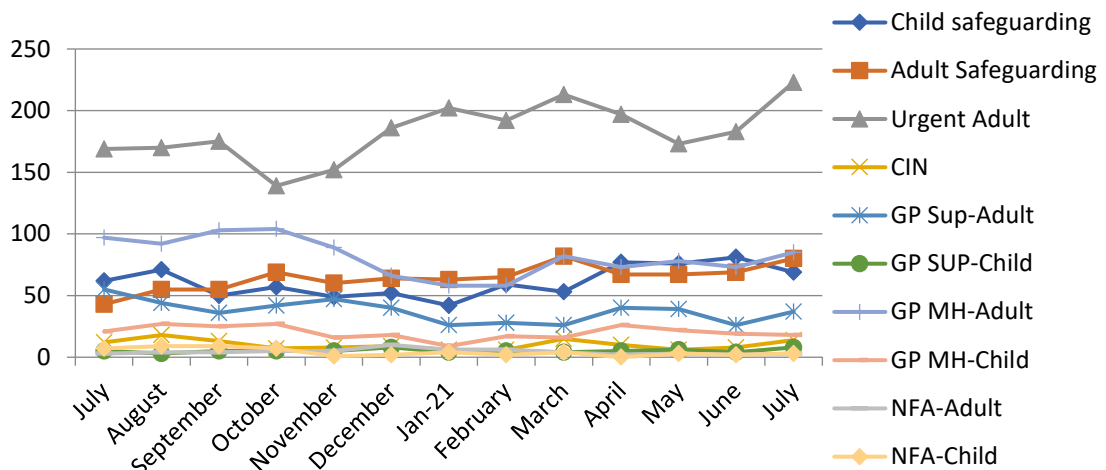
➤ The below table is a breakdown of referrals by STP area by Children & Adult.

Month/Area Totals		Jul	Aug	Sep	Oct	Nov	Dec	Jan 21	Feb	Mar	Apr	May	June	Jul
EAST	Norfolk & Waveney	499	469	415	435	408	422	421	398	521	400	437	430	428
	Suffolk & North Essex	474	493	475	462	432	455	420	438	499	497	473	467	540
	Mid & South Essex	560	539	429	476	478	554	502	417	555	519	512	461	490
WEST	MK, Beds & Luton	203	239	191	202	202	208	242	213	220	225	213	244	224
	Cambs & P 'Borough	376	358	375	381	343	402	396	373	447	399	445	434	395
	Herts & West Essex	536	561	528	573	511	469	443	487	549	563	571	565	554

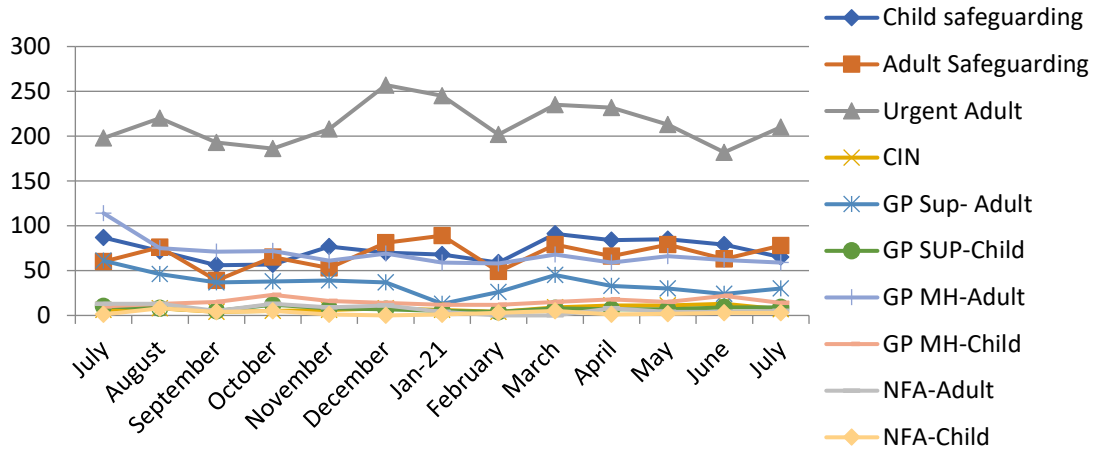
Total Norfolk & Waveney STP Referrals



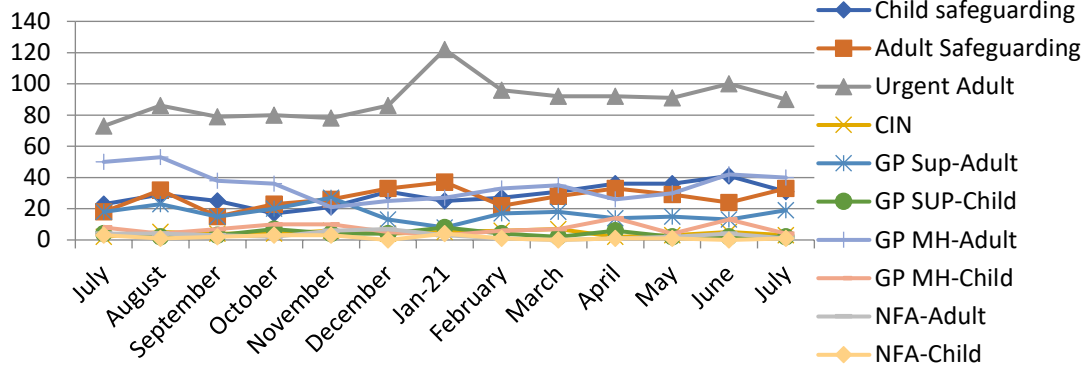
Total Suffolk & N Essex STP Referrals



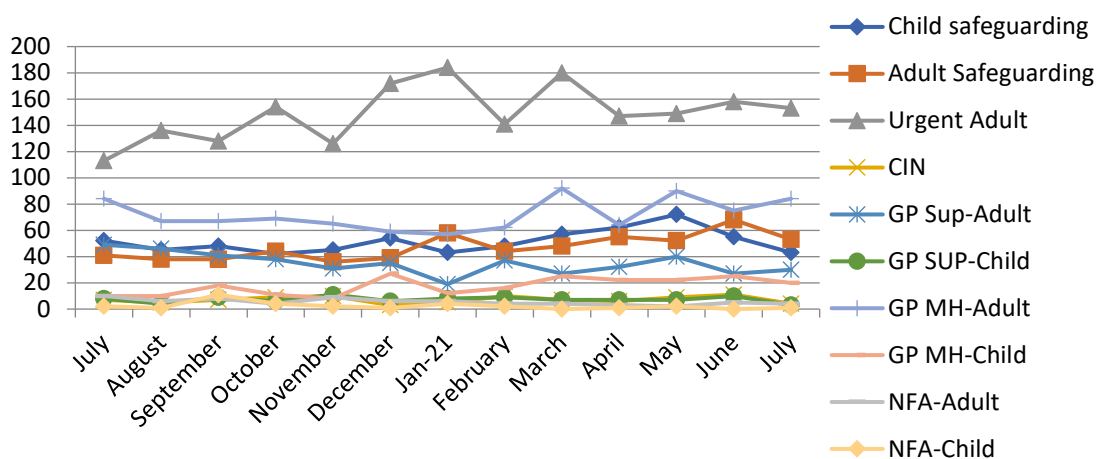
Total Mid & South Essex STP Referrals

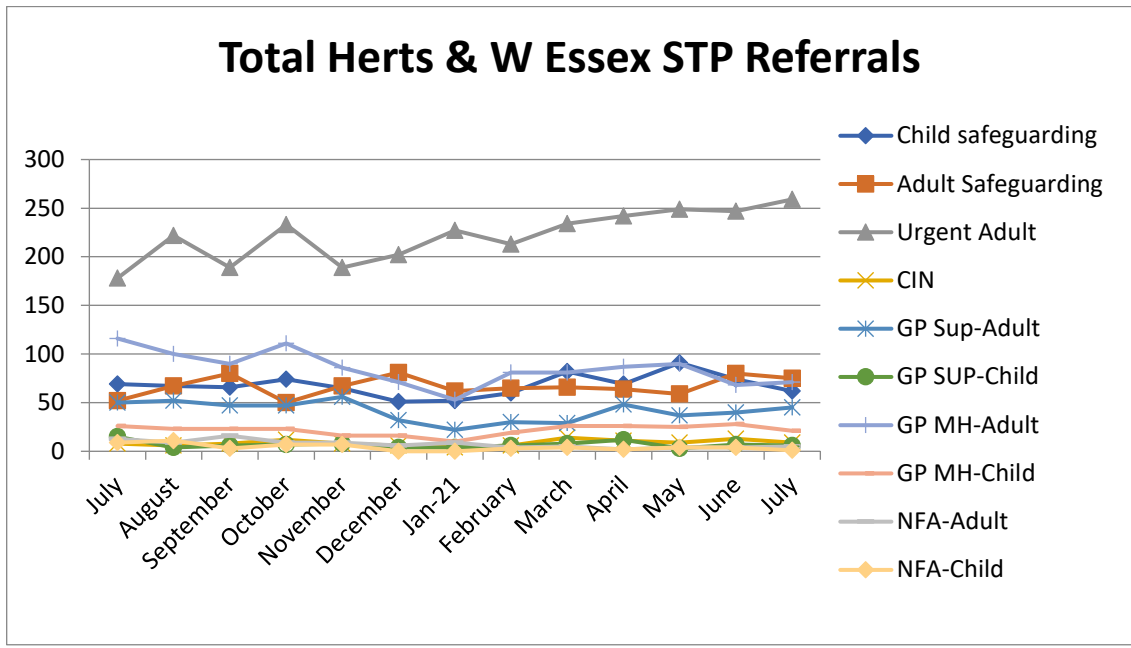


Total MK, Beds & Luton STP Referrals



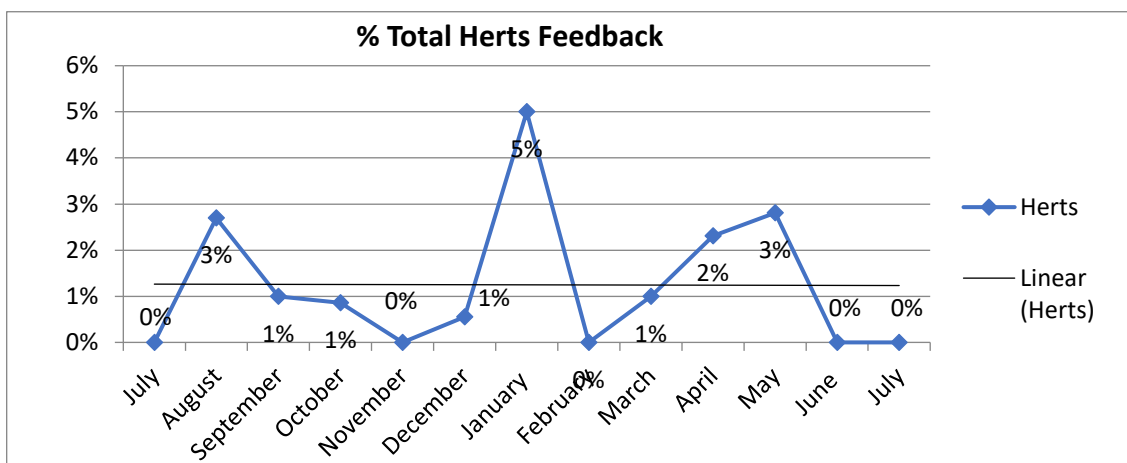
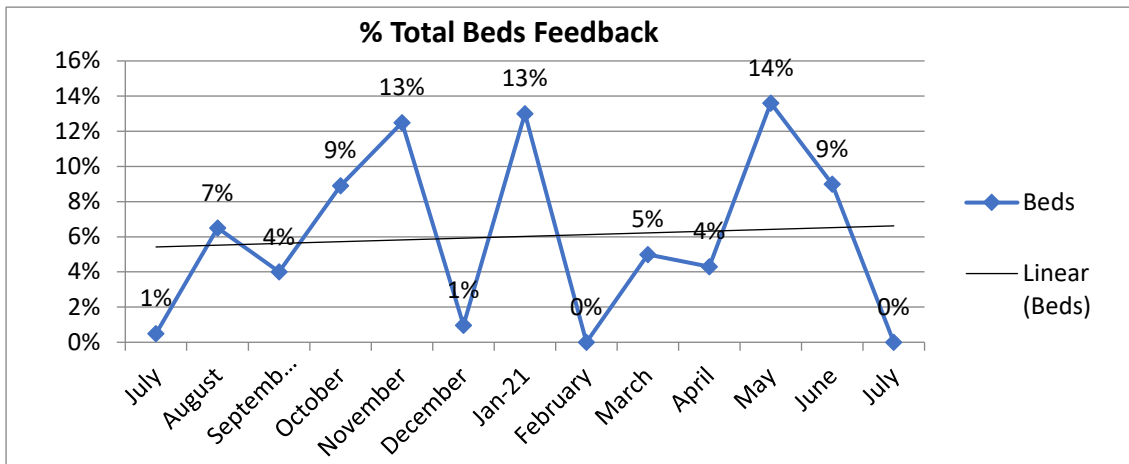
Total Cambs & P'Borough STP Referrals

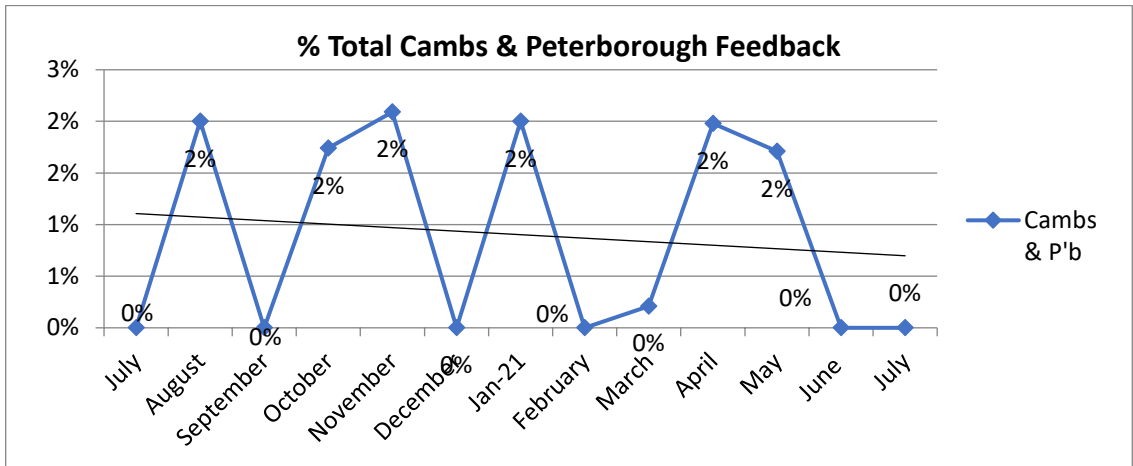
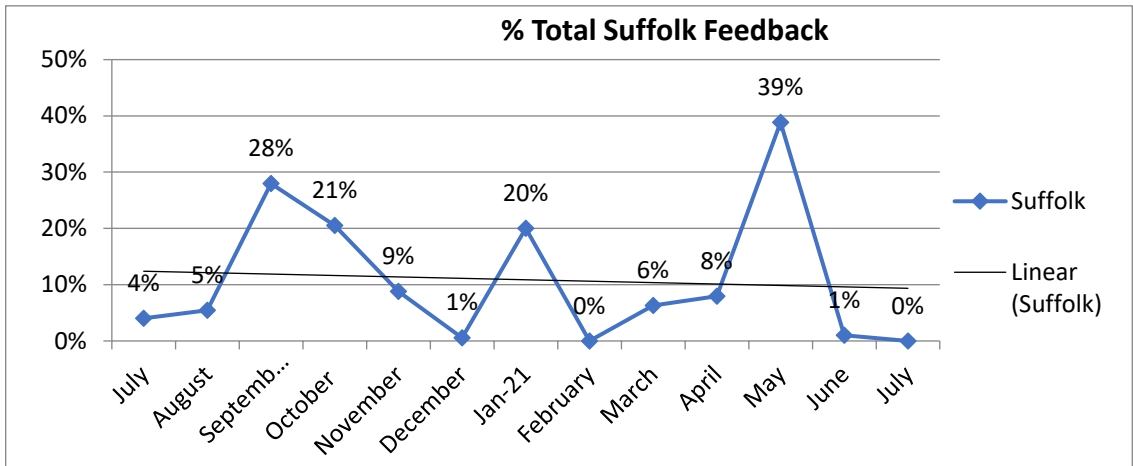
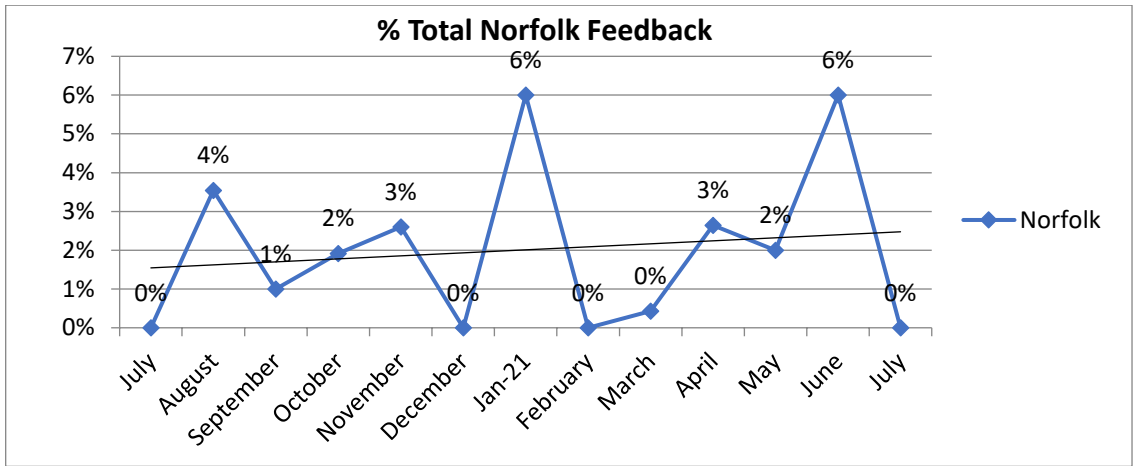


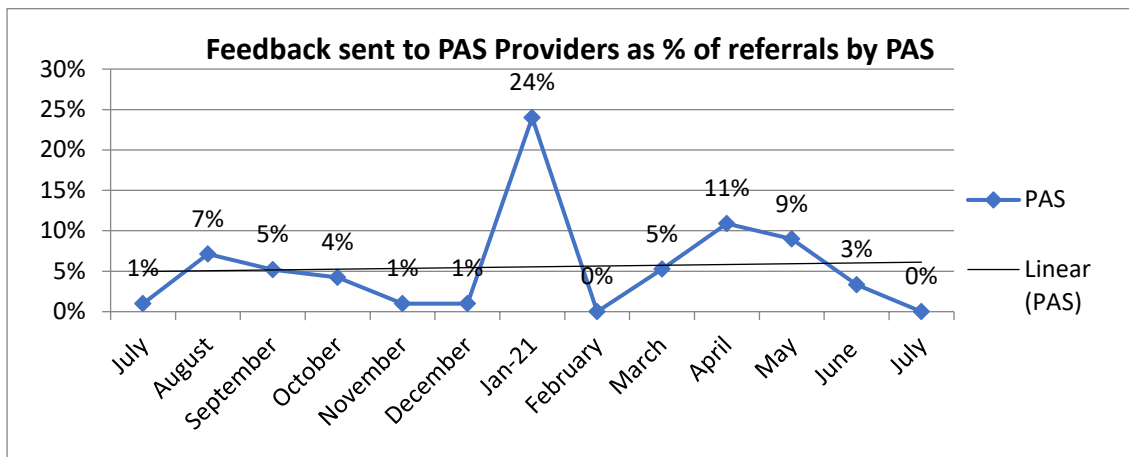
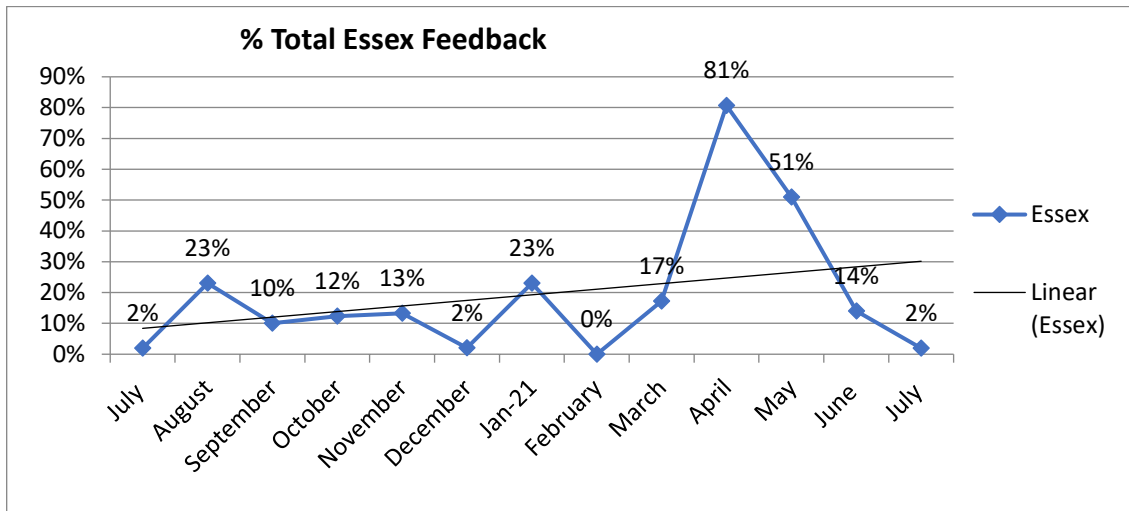


Feedback

- The below represents the amount of feedback sent out to staff/volunteers in Sector area from both GP and LA's.







Author: Emily Longden
 Date: August 2021