

# Monthly Safeguarding Report

**Safeguarding Team** 

Report Period: September 2021

Date of Report: October 2021

# **Contents**

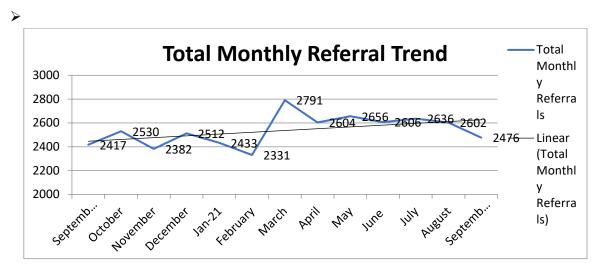
• Summary	Page 3
<ul> <li>Overall Trust Safeguarding Statistics</li> </ul>	Page 4
Audit results	Page 6
<ul> <li>Average SPOC Case Entry Time</li> </ul>	<u>Page 11</u>
• SCR/DHR/SAR's	<u>Page 11</u>
<ul> <li>Safeguarding Supervision</li> </ul>	<u>Page 12</u>
<ul> <li>Feedback information</li> </ul>	<u>Page 12</u>
RFI & CDOP	<u>Page 13</u>
<ul> <li>Categories of Abuse</li> </ul>	<u>Page 13</u>
<ul><li>Incidents</li></ul>	<u>Page 15</u>
Frequently Referred	<u>Page 16</u>
<ul> <li>Area &amp; STP Analysis- Detailed referrals &amp; feedback</li> </ul>	Page 17

#### **Summary**

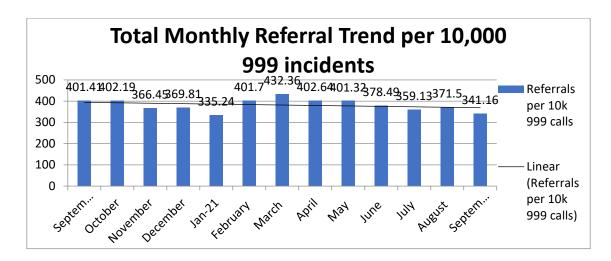
- Safeguarding referrals in September 2021 have decreased to 2476, an annual increase of 2.33% and a 5.1% decrease from the previous month. We are seeing the improved question sets help streamline the referral process and referrals will be sent to the most appropriate service.
- Trust referrals per 10,000 999 incidents increased to 341.6, an annual decrease of 17.66% and an increase of 8.89% on the previous month.
- SPOC Case Entry Time increased to 11.31 minutes per referral.
- The total active amount of Serious Case reviews to date at the end of September has decreased to 32, with 5 new cases and 13 closed. The team will continue working on lowering this figure and closing inactive cases.
- Compliance for Safeguarding Supervision for managers within EEAST who hold a safeguarding portfolio has decreased to 0%. The Safeguarding team are at 78% The Team are working towards an amended list for people receiving supervision.
- 55 feedback email has been provided to staff on referrals during this month.
- Requests for information has decreased to 67 in September 2021.
- DATIX Safeguarding incidents increased to 56. Patient Experiences logged in September decreased to 4.
- People who have been frequently referred 3 or more times has decreased to 25.

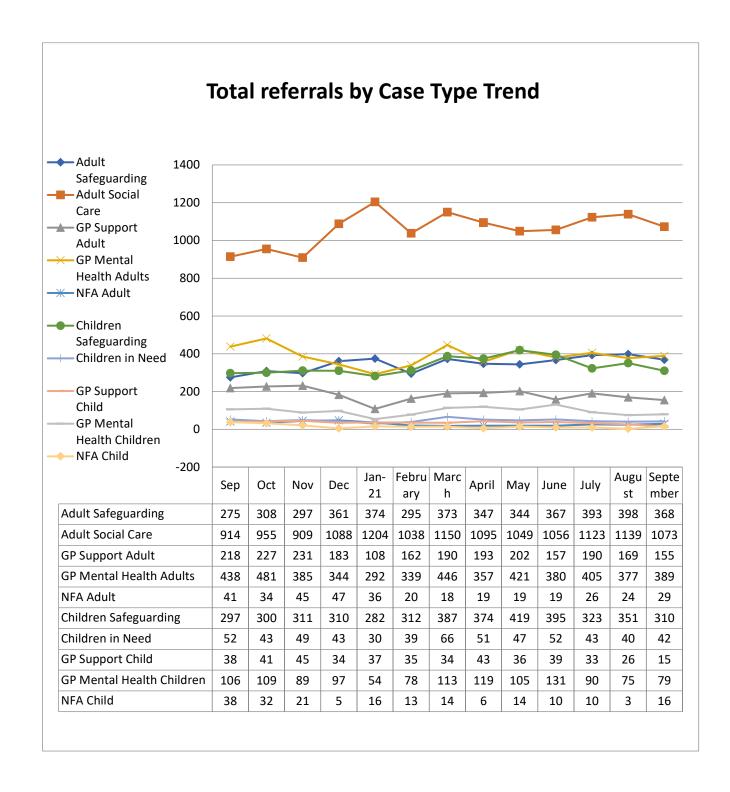
#### **Overall Trust Safeguarding Statistics**

➤ 2476 Social Care referrals were made as a Trust in September 2021. An annual increase of 2.33% and a decrease of 5.1% on the previous month.



➤ Referrals per 10,000 999 calls in September 2021 were 341.16, an annual decrease of 17.66% and a monthly decrease of 8.89% on the previous month.

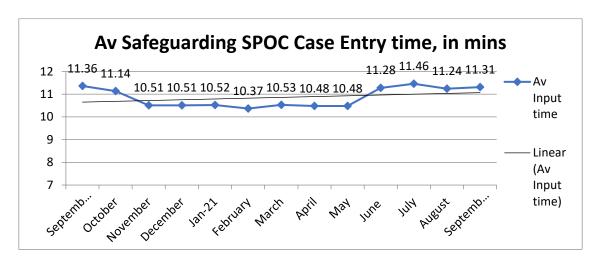




#### **Average SPOC Case Entry Time**

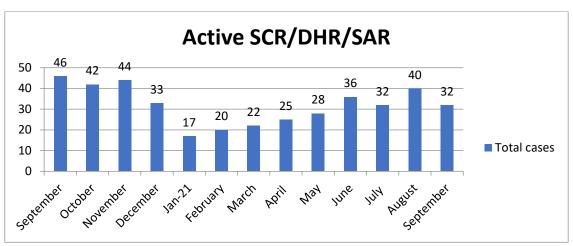
The SPOC Call Centre monitor call statistical information for all the services they provide. The Safeguarding Team requested the average call length of each Safeguarding referral call made by clinicians into the call centre.

SPOC have been able to provide the average time taken to log each referral from the start to finish time recorded on Adastra as a representation of the average time taken to complete each referral.



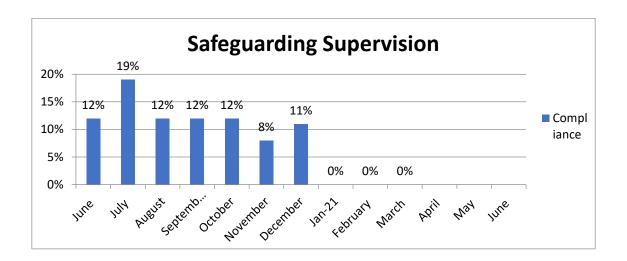
#### SCR/DHR/SAR's

The below represents the current amount of active Serious Case Reviews (SCR)/Domestic Homicide Reviews (DHR) and Serious Adults Reviews (SAR), either at stage of scoping or submitted Chronology, draft or submitted Independent Management Review or outstanding recommendations for completion, up to the end of this month. 5 new Case Review notifications were received in September 2021, with 13 cases being closed.



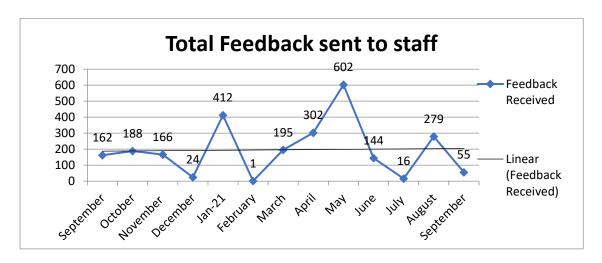
#### **Safeguarding Supervision**

The below represents the 0% of nominated Safeguarding Lead's, Trust Board, Managers and Area Clinical Leads who have had documented Safeguarding Supervision within the last 6 months. There are now 19 identified personnel which require Supervision by the Safeguarding Lead, Named Professional, Safeguarding specialist for Adults & Named Doctor for Safeguarding. This list will be revisited with amendments made in line with the new operations structure.



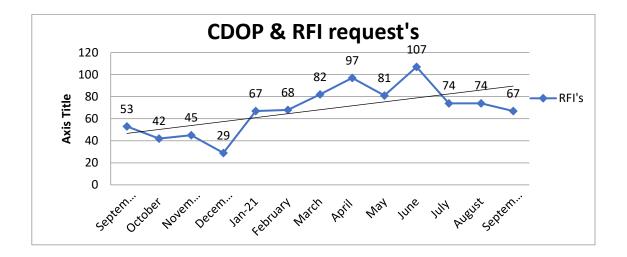
## Overall Trust Feedback for all Safeguarding Referrals

In September 2021, 55 of 2476 feedback was sent out by the safeguarding team. This is due to capacity within the team and ongoing operational pressures.



# **RFI's and CDOP Requests**

> The below represents the amount of information which was requested from the Safeguarding team from external organisations, excluding Serious Case/Adult or Domestic Homicide reviews.



# **Categories of Abuse**

➤ The below details the total categories of abuse for all Safeguarding Adult & Child referrals, to show the reasoning for the Trust's Safeguarding concerns, followed by a breakdown per locality for last month.

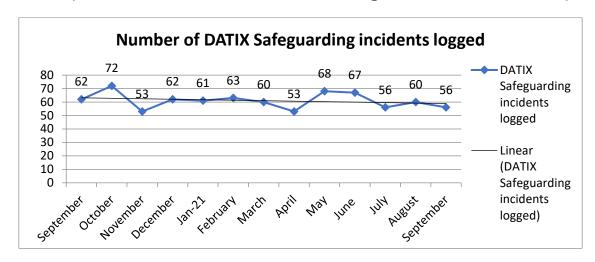
What is the suspected type of abuse?	April 202	21	May 202	21	June 20	21	July 202	:1	August 2	2021	Septem	ber 2021
	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult
Adult conveyed - no care for children	0	0	3	0	2	0	1	0	3	0	1	0
Child Death	9	0	1	0	9	0	1	0	6	0	3	0
Child Exploitation	1	0	3	0	0	0	1	0	1	0	0	0
Child Sexual Exploitation	4	0	4	0	5	0	2	0	3	0	1	0
Concealed pregnancy	1	0	4	0	0	0	1	0	0	0	2	0
Discriminatory	0	0	0	0	0	0	0	0	0	1	0	0
Domestic Abuse/Violence	30	21	37	22	32	22	39	28	42	24	29	25
Emotional	29	0	15	0	20	0	19	0	19	0	18	0
Emotional/ Psychological	0	30	0	30	0	19	0	18	0	19	0	21
Fabricated or Induced	0	0	0	0	0	0	0	0	3	0	0	0
Financial or Material	0	19	0	17	0	23	0	28	0	27	0	23
FGM	0	0	0	0	0	0	0	0	0	0	0	1
Forced Marriage	0	0	0	0	0	0	0	0	0	0	0	0
Human Trafficking	4	0	0	0	3	0	1	0	2	0	2	0
Institutional/Organisational	0	61	0	51	0	60	0	65	0	45	0	58
Modern Slavery	0	1	0	0	0	0	1	0	0	0	1	0
Neglect	67	0	80	0	87	0	70	0	67	0	52	0
Neglect by others	0	125	0	139	0	140	0	172	0	189	0	153
Neglect of home	7	61	20	63	13	76	9	63	12	76	13	73
No adult acting in the best interests of the child	16	0	12	0	16	0	9	0	13	0	13	0
Parent Taking Drugs and/or Alcohol	36	0	36	0	47	0	43	0	37	0	42	0
Parents – Overdose/ Suicidal/ Mental Health	142	0	165	0	132	0	99	0	107	0	113	0
Physical Physical	17	23	25	17	18	22	16	14	19	14	11	10
Refusal of Medical Treatment for Child	1	0	2	0	1	0	3	0	4	0	4	0
Sexual	6	5	8	5	9	5	6	4	9	3	4	4
Sudden death of adult/ carer	4	0	4	0	1	0	2	0	4	0	1	0
Violent Extremism	0	1	0	0	0	0	0	1	0	0	0	0

# **Adult and Child Referrals by Sector**

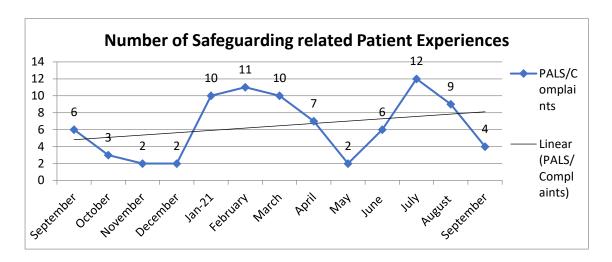
	ı	Beds			Herts		Cambs		Essex			Norfolk			Suffolk			Misc.			Month Totals			
Suspected Type of Abuse	Adult	Child	Beds Total	Adult	Child	Herts Total	Adult	Child	Cambs Total	Adult	Child	Essex Total	Adult	Child	Norfolk Total	Adult	Child	Suffolk Total	Adult	Child	Misc. Total	Total Child	Total Adult	Total Per Month
Adult conveyed - no care for children	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	0	1
Child Death	0	0	0	0	1	1	0	1	1	0	0	0	0	0	0	0	1	1	0	0	0	3	0	3
Child Exploitation	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Child Sexual Exploitation	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	1	0	1
Concealed Pregnancy	0	0	0	0	0	0	0	0	0	0	0	0	0	2	2	0	0	0	0	0	0	2	0	2
Discriminatory	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Domestic Abuse	3	5	8	4	5	9	7	6	13	5	8	13	3	3	6	3	2	5	0	0	0	29	25	54
Emotional	0	1	1	0	3	3	0	4	4	0	6	6	0	2	2	0	2	2	0	0	0	18	0	18
Emotional/Pyschological	1	0	1	5	0	5	1	0	1	5	0	5	6	0	6	3	0	3	0	0	0	0	21	21
Fabricated or Induced Illness	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Female Genital Mutilation	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1
Financial Or Material	2	0	2	1	0	1	3	0	3	10	0	10	2	0	2	4	0	4	1	0	1	0	23	23
Forced Marriage	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Human Trafficking	0	0	0	0	0	0	0	1	1	0	1	1	0	0	0	0	0	0	0	0	0	2	0	2
Institutional/Organisational	9	0	9	14	0	14	7	0	7	14	0	14	8	0	8	6	0	6	0	0	0	0	58	58
Modern Slavery	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	1	0	1
Neglect	0	4	4	0	4	4	0	5	5	0	19	19	0	11	11	0	9	9	0	0	0	52	0	52
Neglect By Others	21	0	21	15	0	15	24	0	24	44	0	44	28	0	28	21	0	21	0	0	0	0	153	153
Neglect Of Home	4	0	4	16	2	18	14	3	17	19	4	23	9	4	13	11	0	11	0	0	0	13	73	86
No adult acting in the best interests of the child	0	0	0	0	1	1	0	4	4	0	1	1	0	5	5	0	2	2	0	0	0	13	0	13
Parent Taking Drugs And/Or Alcohol	0	6	6	0	17	17	0	6	6	0	9	9	0	2	2	0	2	2	0	0	0	42	0	42
Parents - Overdosel Suicidal/ Mental Health	0	10	10	0	19	19	0	14	14	0	39	39	0	19	19	0	12	12	0	0	0	113	0	113
Physical	1	2	3	1	1	2	2	1	3	4	3	7	2	2	4	0	2	2	0	0	0	11	10	21
Refusal Of Medical Treatment For Child	0	1	1	0	0	0	0	1	1	0	1	1	0	0	0	0	1	1	0	0	0	4	0	4
Sexual	1	1	2	0	0	0	0	2	2	2	0	2	1	0	1	0	1	1	0	0	0	4	4	8
Sudden death of parent carer	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1
Violent Extremism	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	42	30	72	57	54	111	58	48	106	103	92	195	59	51	110	48	35	83	1	0	1	310	368	678

# **Incidents**

> 56 Safeguarding related DATIX incidents were logged in the month of September 2021. Previous month's figures have also been updated.

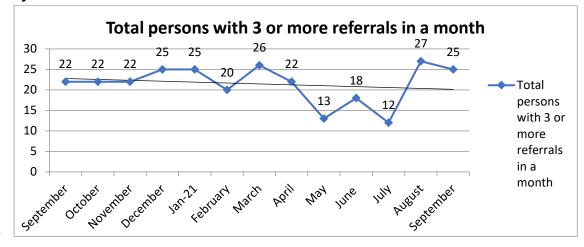


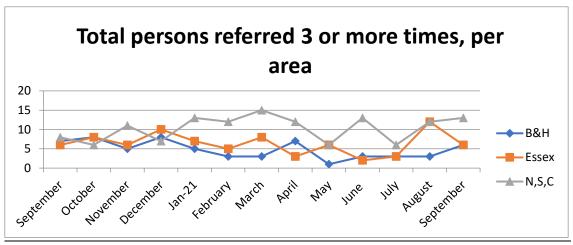
➤ 4 Patient Experience's had been logged where Safeguarding was highlighted as a concern. Previous month's figures have also been updated.



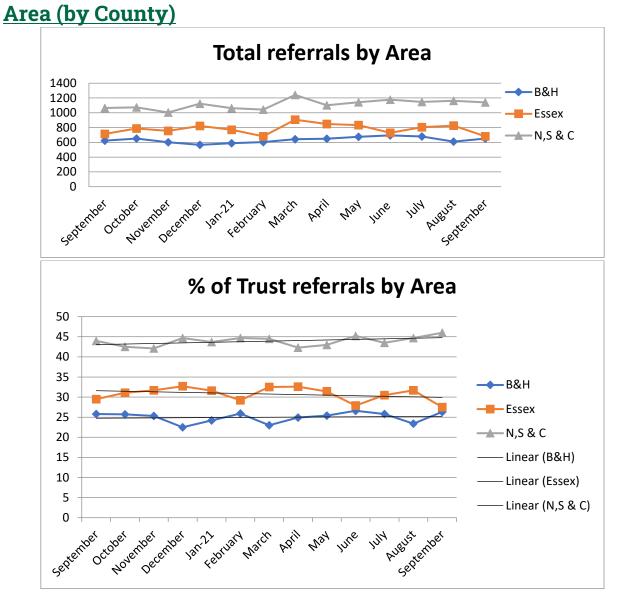
#### **Frequently Referred**

➤ The Safeguarding Team obtain a monthly report on how many patients are referred 3 or more times in a month, from the Adastra system.



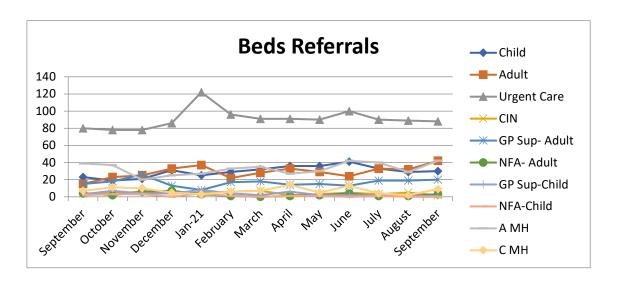


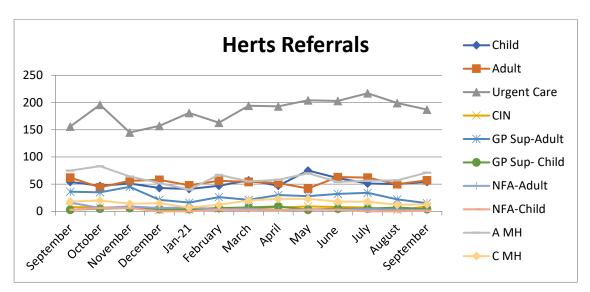
# Area & STP Information

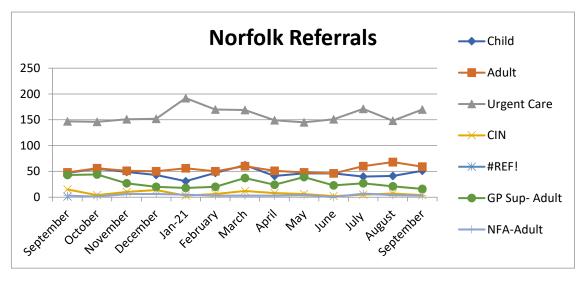


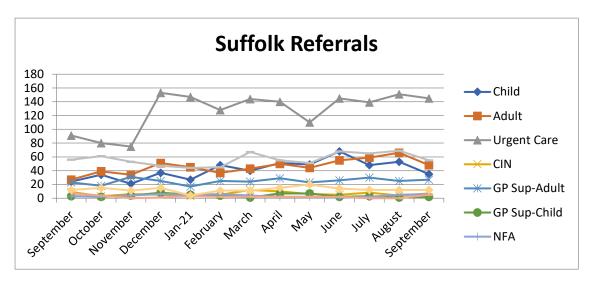
The below table is a breakdown of referrals by area by Children & Adult, for information only.

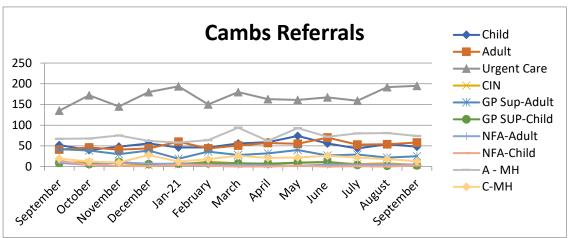
Month/Area Totals	Sep	Oct	Nov	Dec	Jan 21	Feb	Mar	Apr	May	June	July	Aug	Sep
Beds	192	202	199	208	242	215	220	225	213	244	226	207	237
Herts	431	449	403	358	347	389	422	423	461	450	454	402	413
Cambs	398	401	381	426	411	385	455	410	468	445	403	436	428
Norfolk	411	415	384	348	352	347	438	331	361	346	378	340	370
Suffolk	255	258	239	348	300	311	348	361	314	386	366	386	342
Essex	714	787	754	821	769	681	906	849	833	728	805	826	681

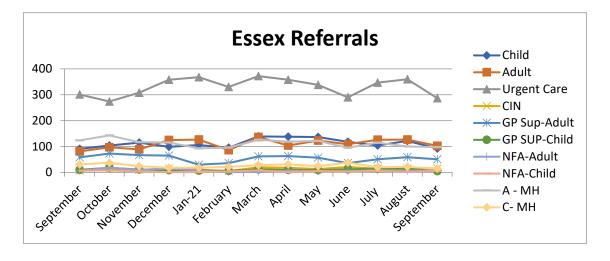




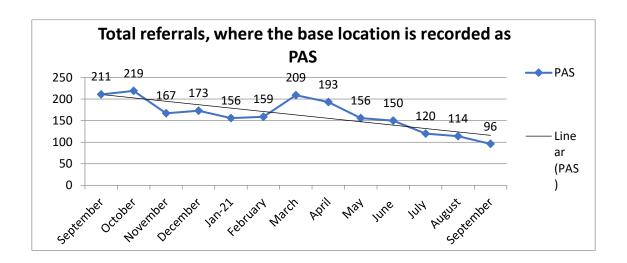




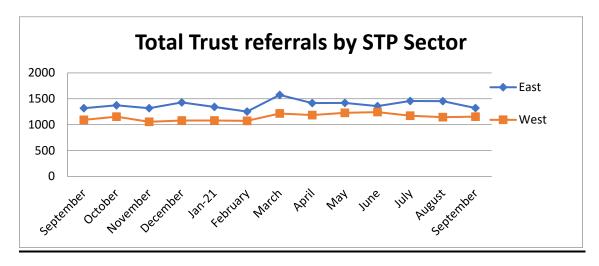


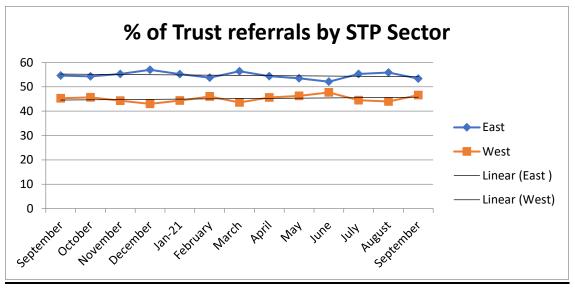


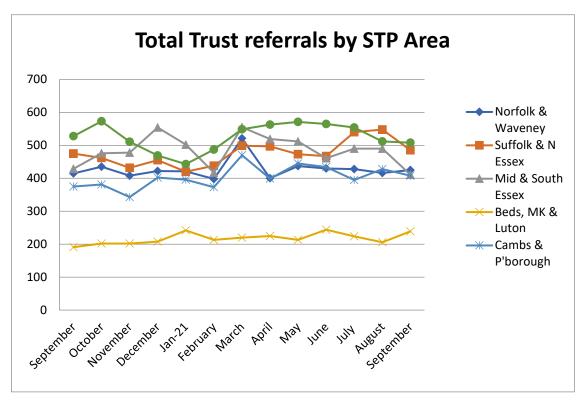
The Safeguarding team collate information on Private Ambulance Services, from the Base Station location provided on the referral. The accuracy of the information is subject to human error, due to inaccuracies with reporting referrer's base location.

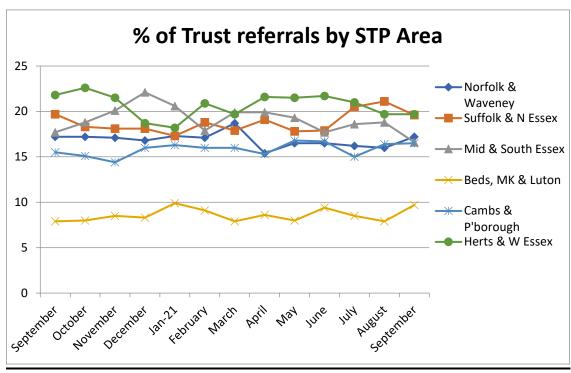


#### **STP Locality**



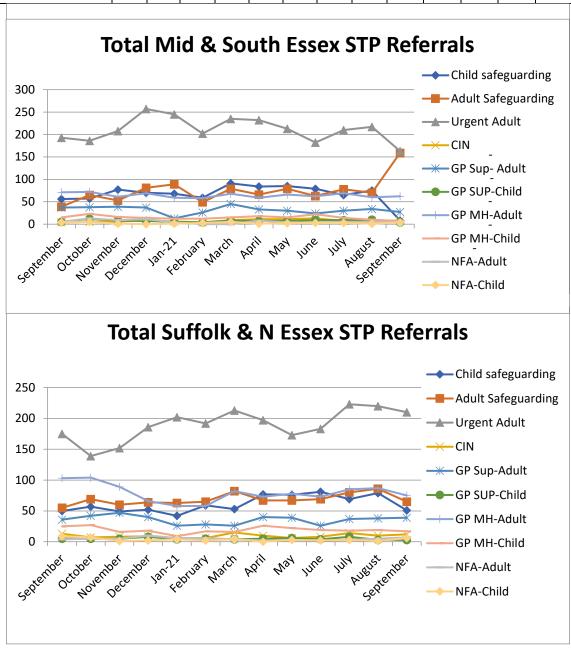


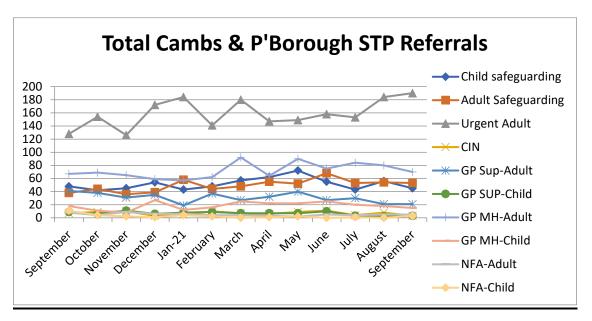


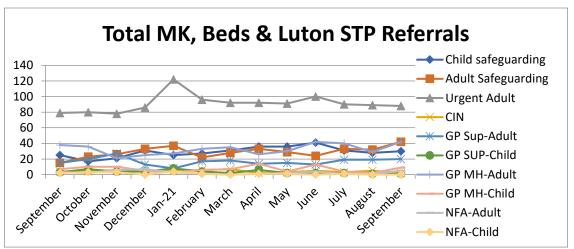


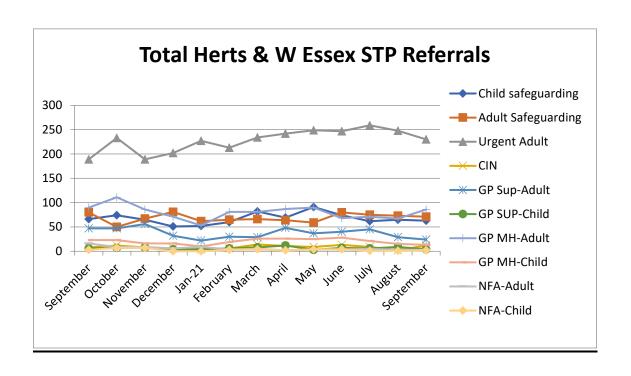
➤ The below table is a breakdown of referrals by STP area by Children & Adult.

	Month/Area	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Jul	Aug	Sep
	Totals					21								
	Norfolk & Waveney	415	435	408	422	421	398	521	400	437	430	428	416	425
EAST	Suffolk & North Essex	475	462	432	455	420	438	499	497	473	467	540	548	485
	Mid & South Essex	429	476	478	554	502	417	555	519	512	461	490	490	411
	MK, Beds & Luton	191	202	202	208	242	213	220	225	213	244	224	206	239
WEST	Cambs & P 'Borough	375	381	343	402	396	373	447	399	445	434	395	428	408
	Herts & West Essex	528	573	511	469	443	487	549	563	571	565	554	512	508



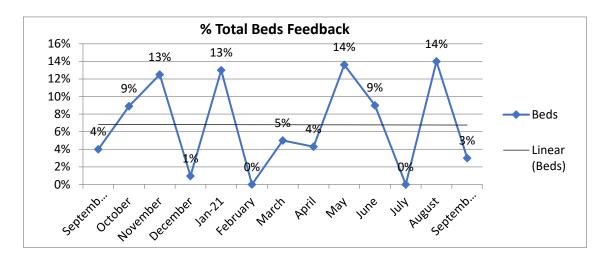


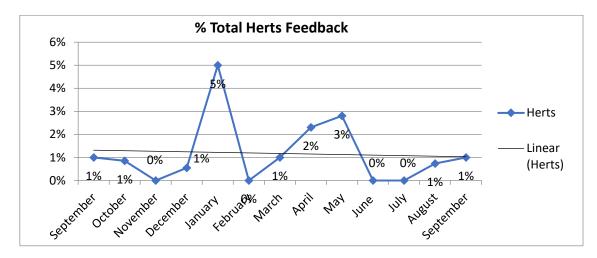


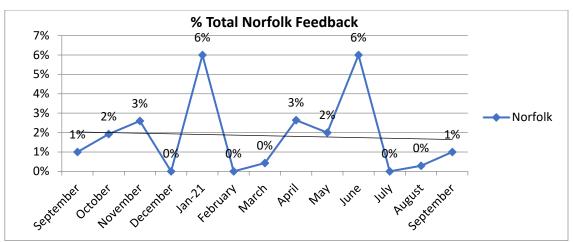


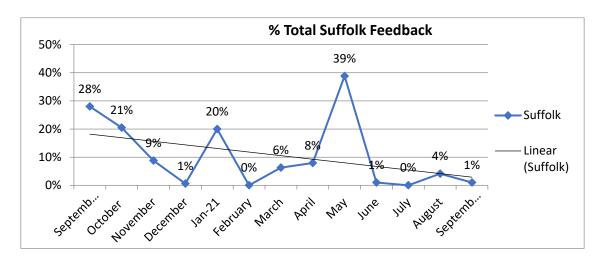
## **Feedback**

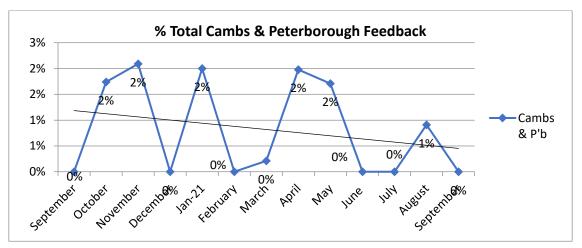
The below represents the amount of feedback sent out to staff/volunteers in Sector area from both GP and LA's.

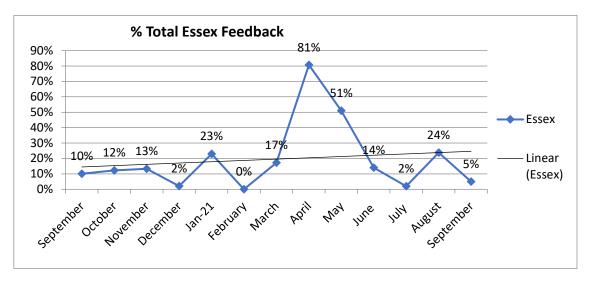


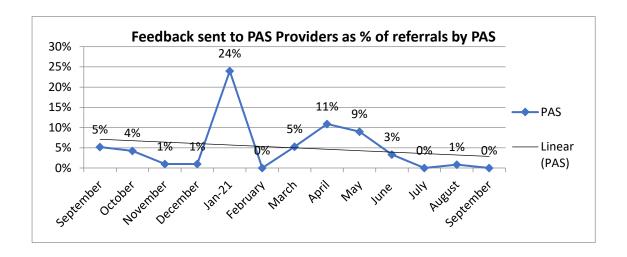












Author: Angela Jones Date: October 2021